

Counting Us App Regional Command Center

What is the Regional Command Center?

The Regional Command Center (RCC) displays the survey data gathered in real-time throughout the Point-in-Time (PIT) Count, including through intuitive dashboards and maps. The RCC is an extension of the Counting Us App created by Simtech Solutions.

What are some of the key features?

- A real-time display of all incoming surveys that tallies in both list and map view;
- A dashboard which summarizes key information such as the total number counted as well as demographics including age, gender, and veteran status; and
- GPS locations collected from the various mobile devices to be associated with your specific region.

Why the RCC?

PIT Leads, or as the app defines this role as team administrators, can review the incoming data, get a visual of how the count is unfolding, guide count volunteers to specific areas, work with count volunteers to address any potential data issues, and generate preliminary summary reports.

NOTE: Please DO NOT share any of the preliminary reports until THN has given approval to do so. It is necessary for THN to further analyze each community's data before it can be shared with local agencies and the public.

Who should use the RCC?

PIT Leads who want to be more hands-on with their community's data on the day of the count. Due to the technical demands of this tool, it is advised that only PIT Leads with strong experience working with dashboards, monitoring data, and those who excel at multitasking should use RCC. The TX BoS CoC recommends making sure the PIT Lead Back-up knows how to use the tool and can take over the RCC, if for some reason the PIT Lead is not able to attend on the day of the count.

Do we have to use the RCC?

No, it is not mandatory to use the RCC. It is an optional tool.

What do I need to do to get access to the RCC?

Please watch the short demo video below. If you are interested in obtaining access contact Kristin Zakoor, kristin@thn.org, by close of business 1/11/18.

Watch a short demo of the RCC

[Video](#)