

**HUD:  
Coordinated  
Access**

DARLENE SWEARINGTON, SENIOR CPD REPRESENTATIVE  
HOUSTON FIELD OFFICE

---

---

---

---

---

---

---

---

CA: Goals of this Presentation.

- Explain the purpose of coordinated assessment.
- Regulatory Background
- Understand how the CA functions systemically

---

---

---

---

---

---

---

---

**Coordinated Assessment Defined!**

"A centralized or coordinated process designed to coordinate program participant intake assessment and provision of referrals. A centralized or coordinated assessment systems covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool"

---

---

---

---

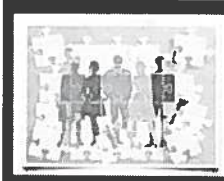
---

---

---

---

HUD's Expectation of Full Compliance with Coordinated Access: **January 23, 2018**  
HUD Coordinated Entry Notice: Section I.B



**The Coordinated Assessment Puzzle: Putting the Puzzle Pieces Together**

---

---

---

---

---

---

---

---

### CA: Purpose

- ▶ Standard Access & Assessment process for ALL clients
- ▶ A Coordinated Referral process for clients to receive prevention, housing and other related services

---

---

---

---

---

---

---

---

### And The Regulatory Basis?



---

---

---

---

---

---

---

---

## CA is Powerful Tool

- ✓ ACCESS POINTS
- ✓ SCREENING AND ASSESSMENT PROCESS
- ✓ REAL-TIME INFORMATION ABOUT AVAILABLE SERVICES AND PROGRAMS
- ✓ REAL-TIME KNOWLEDGE ABOUT PROGRAM INVENTORY
- ✓ PROGRAM CAPACITY
- ✓ REFERRALS
- ✓ ENROLLMENT -ADMISSION-DECISION!

---

---

---

---

---

---

---

---

## CA- How's this supposed to work?

HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)

---

---

---

---

---

---

---

---

## Coordinated Access A VISUAL .....



---

---

---

---

---

---

---

---

Should We Accept This Individual Family into Our Program?

---

---

---

---

---

---

---

---

Access.....  
HUD Coordinated Entry Notice: Section II.B.5.c

- ▶ Emergency Services
- ▶ Prevention Services
- ▶ Full Coverage
- ▶ Marketing
- ▶ Safety Planning
- ▶ Street Outreach

---

---

---

---

---

---

---

---

Data Accuracy & Access

- ✓ Individual Tracking
- ✓ System Monitoring
- ✓ Reporting
- ✓ Resource Allocation Planning

---

---

---

---

---

---

---

---

Marketing CA  
CoC Program interim rule: 24 CFR.93(c)  
ESG Program interim rule: 24 CFR 576(a)and (b)

- ✓ Markets housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, handicap
- ✓ Written policies - disability, actual or perceived sexual orientation, gender identify or marital status
- ✓ Different populations and Sub-Populations
- ✓ Nondiscrimination

---

---

---

---

---

---

---

---

Evaluation: How do we know if it's working?

- ✓ CoC ensures the evaluation is a part of the planning from the start!
- ✓ Have policies and procedures
- ✓ Determine what will be measured
- ✓ Determine how to gather data to track selected measures
- ✓ How are we using the data? What is it telling us? What should we modify with regard to it?

Stakeholder Consultation:  
Surveys  
Focus groups  
Individual Reviews

---

---

---

---

---

---

---

---

Coordinated Access Resources

HUD COORDINATED ENTRY NOTICE CPD 17-01 NOTICE ESTABLISHING ADDITIONAL REQUIREMENTS FOR A CONTINUUM OF CARE -CENTRALIZED OR COORDINATED ASSESSMENT

- COC PROGRAM INTERIM RULE: 24 CFR 578.7A1(8)
- HUD EQUAL ACCESS RULE: 24 CFR 5.105(2) AND 5.106(B)
- COC PROGRAM REGULATIONS: 24 CFR PART 578

---

---

---

---

---

---

---

---

Open Discussion on CA (time permitting)

Thank  
you!



---

---

---

---

---

---

---