TX BoS CoC General Meeting

September 26, 2018 10:30 A.M.
Prior to the Texas Conference on Ending Homelessness

Agenda

Pre-meeting activity: write about community successes

I. Welcome and Introductions

II. 2017-18 Year-in-Review
   a. BoS communities
   b. TX BoS CoC

III. State of the CoC Address


VI. Announcements
   a. Point In Time (PIT) Count, Thursday, January 24, 2019
   b. CoC General Meeting schedule for 2018-19
   c. Board elections

VII. Next Meeting – Wednesday, November 14, 2018, 2:00 P.M., via webinar

VIII. TX BoS CoC track of conference sessions
Overview
THN

• Incorporated in 1991 to help the Texas Interagency Council for the Homeless (TICH) carry out its legislatively mandated activities

• Mission: *Texas Homeless Network (THN) provides support to agencies and communities that are building systems to end homelessness in Texas through education, resources, and advocacy.*

• Funding from U.S. Department of Housing and Urban Development (HUD) Continuum of Care (CoC) Program, Department of State Health Services (DSHS), and Texas Department of Housing and Community Affairs (TDHCA).
What is a CoC?

A CoC, as defined by the U.S. Department of Housing and Urban Development (HUD) in the CoC Program Interim Rule at 24 CFR Part 578.3, is the group organized to carry out the responsibilities required under the CoC Program for a defined geographic area.

- A community-based planning network for homelessness assistance.
- The geographic area covered by the community-based planning network.
- A program operated by the U.S. Dept. of Housing & Urban Dev. (HUD)
CoC Lead Agency Responsibilities

- Establish a CoC and a CoC Board
- Conduct CoC Planning and Operations
- Administer and Operate HMIS
- Facilitate Application for Funds
THN and the TX BoS CoC

• THN is the Lead Agency for the Texas Balance of State Continuum of Care (TX BoS CoC)

• THN is the Homeless Management Information System (HMIS) Lead Agency for the TX BoS CoC

• TX BoS CoC covers 215 of Texas’ 254 counties (85% of Texas’s land mass)
CoCs in Texas

Map Key:
- TX-500 San Antonio/Bexar County CoC
- TX-503 Austin/Travis County CoC
- TX-600 Dallas City & County, Irving CoC
- TX-601 Fort Worth, Arlington/Tarrant County CoC
- TX-603 El Paso City & County CoC
- TX-604 Waco/McLennan County CoC
- TX-607 Texas Balance of State CoC
- TX-611 Amarillo CoC
- TX-624 Wichita Falls/Wise, Palo Pinto, Wichita, Archer Counties CoC
- TX-700 Houston, Pasadena/Harris, Fort Bend Counties CoC
- TX-701 Bryan, College Station/Brazos Valley CoC
LHCs

- LHCs are groups that plan, deliver, and evaluate homeless services, housing, and supportive services in communities
- LHCs have broad membership that includes a variety of stakeholders
- LHCs’ goals align with the CoC’s goals and revolve around preventing and ending homelessness
- LHC Chairpersons serve as liaisons to the CoC
- LHCs cover portions of the CoC geography
LHCs Are Important!

| Local Expertise                  | • Resource Gathering  
|                                 | • Social Services Landscape |
| On-the-Ground Leaders           | • Community Leaders   |
| Community Buy-In                | • Coalition Building  
|                                 | • Local Initiatives    |
Year In Review

October 2017 – September 2018
Expanded Our Team

New Positions

Assistant Director of Data
HMIS Help Desk Specialist
Coordinated Entry VISTA
Local Homeless Coalition VISTA
Data VISTA
HMIS Project Coordinator
Provided Support through Trainings and Technical Assistance

Trainings

Technical Assistance
Enhanced Governance

Policies and Procedures
- Anti-discrimination and Equal Access to Housing
- VAWA Emergency Transfer Plan

Local Homeless Coalitions (LHCs)
- Linked with Local Mental Health Authorities (LMHAs)
- LHC VISTA hired

New Groups
- Coordinated Entry Planning Entities (CEPEs)
- Persons with lived experience of homelessness
Increased Engagement with Stakeholders

- Coordinated Entry Planning Entities (CEPEs)
- Point-In-Time (PIT) Count communities
- General Meeting attendees
- Local Mental Health Authorities (LMHAs) and Public Housing Authorities (PHAs)
- Consolidated Plan jurisdictions, including ESG Recipients
Submitted the FY2017 CoC Program Consolidated Application

- NOFA released July 14, 2017
- Submitted November 15, 2017 due to Hurricane Harvey
- 26 Project Applications, including the Planning Grant
- 24 Project Applications, including the Planning Grant
- Total Number of Awards
Submitted the FY2018 CoC Program Consolidated Application

- NOFA released June 20, 2018
- Submitted September 14, 2018
- Total Number of Awards TBD
- 26 Project Applications, including the Planning Grant
Focused on the Performance of CoC Program-Funded Projects

- RRH Learning Collaborative
- CoC Program Recipient Clinic
- Quarterly Performance Scorecard
- Trainings
Continued the emphasis on data quality

- AHAR submitted
- Quarterly Data Quality Review
- Applied to expand the HMIS team in 2017 and 2018
- Hired new staff
- 255 HMIS Trainings
Submitted the 2018 Point In Time Count and Housing Inventory Count

**2017**
- Total Homeless: 6,048
- Beds available: 6,852

**2018**
- Total Homeless: 7,153
- Beds available: 6,652
Submitted the FY17 System Performance Measures

<table>
<thead>
<tr>
<th>#</th>
<th>Measure</th>
<th>Desired Change</th>
<th>Year to Year Change</th>
<th>System Wide Trend</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Length of time Persons Remain Homeless (ES, SH, TH)</td>
<td>↓</td>
<td>↓ 2%</td>
<td>Average stays in shelters, safe havens, and transitional housing went from 58 days in FY16 to 57 days in FY17</td>
</tr>
<tr>
<td>2</td>
<td>Returns to Homelessness</td>
<td>↓</td>
<td>↓ 1%</td>
<td>The percent of persons who return to homelessness decreased from 17% in FY16 to 16% in FY17</td>
</tr>
<tr>
<td>3.1</td>
<td>Number of Homeless Persons</td>
<td>↓</td>
<td>↑ 18%</td>
<td>The number of persons counted homeless during the PIT increased from 6048 in FY16 to 7153 in FY17</td>
</tr>
<tr>
<td>4.3</td>
<td>Income Growth for Persons Active in Programs</td>
<td>↑</td>
<td>↑ 12%</td>
<td>The percent of adults who increased their total income while enrolled in a program (stayers) increased from 34% in FY16 to 46% in FY17</td>
</tr>
<tr>
<td>4.6</td>
<td>Income Growth for Persons who Exited Programs</td>
<td>↑</td>
<td>↓ 10%</td>
<td>The percent of adult who increased their total income from entry to exit for persons who have exited (leavers) decreased from 40% in FY16 to 30% in FY17</td>
</tr>
<tr>
<td>5.1</td>
<td>Number of Newly Homeless (ES, SH,TH)</td>
<td>↓</td>
<td>↑ 10%</td>
<td>The number of persons who became homeless for the first time increased from 6,536 in FY16 to 7,217 in FY17</td>
</tr>
<tr>
<td>5.2</td>
<td>Number of Newly Homeless (ES, SH,TH,PH)</td>
<td>↓</td>
<td>↑ 21%</td>
<td>The number of persons who became homeless for the first time increased from 7,214 in FY16 to 8715 in FY17</td>
</tr>
<tr>
<td>7b.1</td>
<td>Successful Housing Placement (ES, SH, TH, RRH)</td>
<td>↑</td>
<td>↑ 5%</td>
<td>The housing placement rate increased from 33% in FY16 to 36% in FY17</td>
</tr>
</tbody>
</table>
Continued Supporting Communities with Systems Change

- Launch of Coordinated Entry
- 100 Day Challenges
- Coordinated Entry VISTA
THN Staff for the CoC

- Sophia Checa, CoC Director, sophia@thn.org
- Mary Rychlik, CoC Manager, mary@thn.org
- Jesús DeLeón-Serratos, HMIS Project Manager, jesus@thn.org
- Kristin Zakoor, Data Coordinator, Kristin@thn.org
- Victoria Lopez, HMIS Project Coordinator, victoria@thn.org
THN Staff for the CoC (cont.)

• Jim Ward, CoC Technical Assistance & Performance Coord., jim@thn.org
• Tiffany Hart, Systems Change Coordinator, tiffany@thn.org
• Kraig Blaize-Fiero, CoC Program Assistant, kraig@thn.org
• Antonio Kufoy, HMIS Data Specialist, antionio@thn.org
• Matthew Devine, HMIS Support Specialist, matthew@thn.org
THANK YOU!
Home, Together: The Federal Strategic Plan to Prevent and End Homelessness

Summary of the Plan

The Plan:
To end homelessness, every community needs to be able to implement a systemic response that ensures homelessness is prevented whenever possible or, if it can't be prevented, it is a rare, brief, and onetime experience, and the systemic response must endure for the long term. The development of such capacity cannot be achieved by any one level of government or agency, or by any one sector alone, and requires the investment of time, effort, and financial resources by federal, state, and local public and private partners, working together in close collaboration.

The Plan focuses on identifying and describing essential federal strategies that will help states, communities, and public and private partners build effective, lasting systems that will drive toward the goals now, and be able to respond quickly and efficiently when housing instability and homelessness occur in the future.

The Plan also seeks to serve as a road map for non-federal agencies and partners, providing a detailed framework through which they can identify and implement their own strategic activities and align their efforts with federal agencies and other partners.

Focus Areas:

1. Ensure Homelessness is a Rare Experience
   - Objective 1.1: Collaboratively Build Lasting Systems that End Homelessness
   - Objective 1.2: Increase Capacity and Strengthen Practices to Prevent Housing Crises and Homelessness

2. Ensure Homelessness is a Brief Experience
   - Objective 2.1: Identify and Engage All People Experiencing Homelessness as Quickly as Possible
   - Objective 2.2: Provide Immediate Access to Low-Barrier Emergency Shelter or other Temporary Accommodations to All Who Need it
   - Objective 2.3: Implement Coordinated Entry to Standardize Assessment and Prioritization Process and Streamline Connections to Housing and Services
   - Objective 2.4: Assist People to Move Swiftly into Permanent Housing with Appropriate and Person-Centered Services

3. Ensure Homelessness is a One-Time Experience
   - Objective 3.1: Prevent Returns to Homelessness through Connections to Adequate Services and Opportunities

4. Sustain an End to Homelessness
   - Objective 4.1: Sustain Practices and Systems at a Scale Necessary to Respond to Future Needs

Goals:
- To end homelessness among Veterans
- To end chronic homelessness among people with disabilities
- To end homelessness among families with children
- To end homelessness among unaccompanied youth
- To end homelessness among all other individuals

*Home, Together: The Federal Strategic Plan to Prevent and End Homelessness, USICH, July 2018*
Housing Crisis Response System

Crisis Response System

- Family or individual retains housing or gains new housing, bypassing shelter
- Family or individual exits shelter on own
- Rapid re-housing and links to services
- Individuals and families for whom RRH and/or TH is unsuccessful and have high needs
- Transitional housing with services
- Second assessment as needed
- Emergency shelter with safety, crisis stabilization, and housing search support
- Families and individuals with highest needs
- Coordinated assessment for individuals and families with a housing crisis
- Targeted prevention and diversion
- Community-based permanent housing (includes market rate and subsidized) and community-based services and supports
- Permanent supportive housing

Source: United States Interagency Council on Homelessness
Home, Together Activity Questions

Use the questions below to have a roundtable discussion about either the Home, Together Strategic Plan or the Summary of the Plan document provided at the table. At the end of the activity, a representative from each table will be asked to share their main takeaways from their group discussion.

1. What are your general impressions?
2. What questions do you still have?
3. What else have you read on this topic?
4. What stood out to you?
5. Anything that made you scratch your head or maybe feel skeptical?
6. Who do you think was the intended audience?
7. Did this piece change your perspective in any way?
8. Pretend you’re the author of this piece. What else would you have included or changed and why?
9. Was there a “call to action?”
10. Is the piece putting forward controversial issues? How so? Who or what might be aligned on certain sides of the issue?
Governance Charter

Approval, Annual Review, and Update

• TX BoS CoC Board and membership will annually review and update, as necessary, the TX BoS CoC Governance Charter, in consultation with the Collaborative Applicant/CoC Lead Agency and the HMIS Lead Agency.
Components

• Charter describes:
  • Governance structure of the CoC regarding authority, decision-making, and accountability
  • Roles and responsibilities of the governance entities
  • General work of the TX BoS CoC
  • MOU for the CoC Lead and HMIS Lead Agency

• Policies & Procedures address:
  • Written standards for administering assistance
  • HMIS data quality and security
  • Coordinated Entry
  • Performance evaluation and reporting
Public Comment through October 19th

- Public comment period open for
  - TX BoS CoC Governance Charter
  - CoC Written Standards
- Allows for stakeholders in the CoC to review proposed policy, procedure, and statutory compliance implementation and provide feedback based on experience and expertise.
Submit Comments

• Documents with proposed changes at: https://www.thn.org/texas-balance-state-continuum-care/governance/

• Submit comments at: https://goo.gl/forms/I4Hb8qEhTeNlL3Yz2

• Deadline: Wednesday, October 19th at 11:59 P.M.
# 2018-19 CoC General Meeting Schedule

<table>
<thead>
<tr>
<th>#</th>
<th>Date</th>
<th>Time</th>
<th>Meeting Topic</th>
<th>Registration Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Sept. 26</td>
<td>10:30 A.M.</td>
<td>Orientation, Housing Crisis Response System (HCRS), and “Home, Together”</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Oct.</td>
<td>N/A</td>
<td>&lt;No meeting&gt;</td>
<td>&lt;No meeting&gt;</td>
</tr>
<tr>
<td>3</td>
<td>Nov. 14</td>
<td>2:00 P.M.</td>
<td>Homeless Management Information System (HMIS) and Data</td>
<td><a href="https://thn.adobeconnect.com/nov18genmtg/event/event_info.html">https://thn.adobeconnect.com/nov18genmtg/event/event_info.html</a></td>
</tr>
<tr>
<td>4</td>
<td>Dec. 12</td>
<td>2:00 P.M.</td>
<td>Coordinated Entry (CE)</td>
<td><a href="https://thn.adobeconnect.com/dec18genmtg/event/event_info.html">https://thn.adobeconnect.com/dec18genmtg/event/event_info.html</a></td>
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<tr>
<td>5</td>
<td>Jan. 9</td>
<td>2:00 P.M.</td>
<td>Homelessness Prevention (HP) and Diversion</td>
<td><a href="https://thn.adobeconnect.com/jan19genmtg/event/event_info.html">https://thn.adobeconnect.com/jan19genmtg/event/event_info.html</a></td>
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<tr>
<td>6</td>
<td>Feb. 13</td>
<td>2:00 P.M.</td>
<td>Outreach</td>
<td><a href="https://thn.adobeconnect.com/feb19genmtg/event/event_info.html">https://thn.adobeconnect.com/feb19genmtg/event/event_info.html</a></td>
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<tr>
<td>7</td>
<td>March 13</td>
<td>2:00 P.M.</td>
<td>Emergency Shelter (ES) and Interim Housing</td>
<td><a href="https://thn.adobeconnect.com/mar19genmtg/event/event_info.html">https://thn.adobeconnect.com/mar19genmtg/event/event_info.html</a></td>
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<tr>
<td>8</td>
<td>April 10</td>
<td>2:00 P.M.</td>
<td>Permanent Housing–Rapid Re-Housing (PH-RRH)</td>
<td><a href="https://thn.adobeconnect.com/apr19genmtg/event/event_info.html">https://thn.adobeconnect.com/apr19genmtg/event/event_info.html</a></td>
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<tr>
<td>9</td>
<td>May 8</td>
<td>2:00 P.M.</td>
<td>Permanent Housing–Permanent Supportive Housing (PH-PSH)</td>
<td><a href="https://thn.adobeconnect.com/may19genmtg/event/event_info.html">https://thn.adobeconnect.com/may19genmtg/event/event_info.html</a></td>
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<tr>
<td>10</td>
<td>June 12</td>
<td>2:00 P.M.</td>
<td>Affordable Housing</td>
<td><a href="https://thn.adobeconnect.com/jun19genmtg/event/event_info.html">https://thn.adobeconnect.com/jun19genmtg/event/event_info.html</a></td>
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<tr>
<td>11</td>
<td>July 10</td>
<td>2:00 P.M.</td>
<td>CoC Program</td>
<td><a href="https://thn.adobeconnect.com/jul19genmtg/event/event_info.html">https://thn.adobeconnect.com/jul19genmtg/event/event_info.html</a></td>
</tr>
<tr>
<td>12</td>
<td>Aug. 14</td>
<td>2:00 P.M.</td>
<td>Mainstream Partners and Funding: Member Feedback</td>
<td><a href="https://thn.adobeconnect.com/aug19genmtg/event/event_info.html">https://thn.adobeconnect.com/aug19genmtg/event/event_info.html</a></td>
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</tbody>
</table>

All CoC General Meetings are open to anyone interested in participating.
Meetings are held by webinar so people can attend virtually.
Invitations to CoC General Meetings are sent via the TX BoS CoC's e-mail list. To subscribe to the email list, go to [https://goo.gl/WmAanB](https://goo.gl/WmAanB).
2018 CoC Board Elections

• CoC required to establish Board that acts on its behalf

• Board representative of relevant organizations within CoC’s geographic area and of projects serving homeless subpopulations
  • Including at least one person with lived experience of homelessness

• Board Members’ responsibilities described in Board Requirements Policies and Procedures
  • Including complying with Code of Conduct and Conflict of Interest/recusal process
# Nominees

<table>
<thead>
<tr>
<th>Seat Number</th>
<th>Designation</th>
<th>Nominee 1</th>
<th>Nominee 2</th>
<th>Nominee 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seat 2</td>
<td>Homeless Veterans</td>
<td>Melissa Escamilla</td>
<td>John Meier</td>
<td>Tamara Wright</td>
</tr>
<tr>
<td>Seat 4</td>
<td>Homeless Families</td>
<td>Katherine Bisson</td>
<td>Arturo Garcia</td>
<td>Melanie Thornton-Lewis</td>
</tr>
<tr>
<td>Seat 6</td>
<td>Victim Services</td>
<td>Daisy Lopez</td>
<td>Morgan Raley</td>
<td></td>
</tr>
<tr>
<td>Seat 8</td>
<td>Health/Medical</td>
<td>Luís T. Cerda</td>
<td></td>
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</tr>
<tr>
<td>Seat 10</td>
<td>Emergency Solutions Grant (ESG) Recipient</td>
<td>Marcela Cervantes</td>
<td>Christy Plemons</td>
<td></td>
</tr>
<tr>
<td>Seat 12</td>
<td>Law Enforcement/ Criminal Justice</td>
<td></td>
<td>no nominations received</td>
<td></td>
</tr>
<tr>
<td>Seat 14</td>
<td>Faith Community or Faith-based Organization</td>
<td>Daphné Adams</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Voting

• Anyone who works or lives in the TX BoS CoC's geographic area is a CoC General Member and may vote in the elections.

• Nominee information and paper ballot at: https://www.thn.org/texas-balance-state-continuum-care/governance/

• Vote electronically at: https://thn.wufoo.com/forms/q101mij40r20ds6/

• Voting information sent to CoC's email list. Subscribe at https://www.thn.org/updates-and-events/sign-news-updates/

• Votes due October 10th at 11:59 P.M.
**TX BoS CoC Track of Conference Sessions**

<table>
<thead>
<tr>
<th>Wednesday, September 26</th>
<th>2:00 PM - 3:30 PM</th>
<th>15</th>
<th>100-Day Challenge to End Homelessness: How Your Community Can End Homelessness in 100 Days</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3:45 PM - 5:15 PM</td>
<td>2.5</td>
<td>Practical Application of Harm Reduction in a Housing Setting</td>
</tr>
<tr>
<td>Thursday, September 27</td>
<td>8:30 AM - 10:00 AM</td>
<td>3.5</td>
<td>How are we doing and where do we go from here? An interactive look at how to understand data and use it to drive decision making</td>
</tr>
<tr>
<td></td>
<td>10:15 AM - 11:45 AM</td>
<td>4.4</td>
<td>Adding to Your HMIS Toolbox: Building a set of HMIS Resources and Strategies for Your Data, Troubleshooting, and Training Needs</td>
</tr>
<tr>
<td></td>
<td>1:45 PM - 3:15 PM</td>
<td>5.5</td>
<td>TX BoS CoC RRH Learning Collaborative (open only to CoC Program-funded RRH projects in the TX BoS CoC)</td>
</tr>
<tr>
<td></td>
<td>3:30 PM - 5:00 PM</td>
<td>6.5</td>
<td>#SystemsChange: The Only Constant Is Change</td>
</tr>
<tr>
<td></td>
<td>5:30 PM - 6:30 PM</td>
<td>--</td>
<td>TX BoS CoC Coordinated Entry Mix &amp; Mingle</td>
</tr>
<tr>
<td>Friday, September 28</td>
<td>10:30 AM - 12:00 PM</td>
<td>7.4</td>
<td>Homelessness and At-Risk of Homelessness Definitions (by TDHCA staff)</td>
</tr>
<tr>
<td>First Name</td>
<td>Last Name</td>
<td>Company</td>
<td></td>
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<td>-------------------------------------------------</td>
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<tr>
<td>Daphne</td>
<td>Adams</td>
<td>Christian Community Action</td>
<td></td>
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<tr>
<td>Marisela</td>
<td>Almeida</td>
<td>Good Neighbor Settlement House</td>
<td></td>
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<tr>
<td>Samuel</td>
<td>Anzaldua</td>
<td>Brownsville Literacy Center</td>
<td></td>
</tr>
<tr>
<td>Debra</td>
<td>Arsuaga</td>
<td>Corpus Christi Hope House</td>
<td></td>
</tr>
<tr>
<td>Adrienne</td>
<td>Arthur</td>
<td>City of Longview Housing Authority</td>
<td></td>
</tr>
<tr>
<td>Sue</td>
<td>Augustus</td>
<td>CSH</td>
<td></td>
</tr>
<tr>
<td>Stephanie</td>
<td>Barry</td>
<td>West Central Texas Regional Foundation</td>
<td></td>
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<tr>
<td>Tierra</td>
<td>Bishop</td>
<td>Christian Community Action</td>
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<tr>
<td>Katherine</td>
<td>Bisson</td>
<td>Abilene Hope Haven</td>
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</tr>
<tr>
<td>Magda</td>
<td>Bolland</td>
<td>La Posada Providencia</td>
<td></td>
</tr>
<tr>
<td>Elaine</td>
<td>Brandon</td>
<td>Connections Ind &amp; Fam Services, inc</td>
<td></td>
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<tr>
<td>Shelly</td>
<td>Brazil</td>
<td>Lamar County HRC</td>
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<tr>
<td>Rebecca</td>
<td>Bromley</td>
<td>Neighborhood Development Corp.</td>
<td></td>
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<tr>
<td>Rudy</td>
<td>Bustos</td>
<td>Lubbock Open Door</td>
<td></td>
</tr>
<tr>
<td>Venita</td>
<td>Byrd</td>
<td>SAFE-T Crisis Center</td>
<td></td>
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<tr>
<td>Jenny</td>
<td>Cantu</td>
<td>Behavioral Health Center of Nueces County</td>
<td></td>
</tr>
<tr>
<td>Zee</td>
<td>Carol</td>
<td>Texarkana Homeless Coalition</td>
<td></td>
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<tr>
<td>Marcela</td>
<td>Cervantes</td>
<td>City of Laredo</td>
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<tr>
<td>Susan</td>
<td>Clark</td>
<td>FaithWorks of Abilene</td>
<td></td>
</tr>
<tr>
<td>Courtney</td>
<td>Cross</td>
<td>United Way of Denton County</td>
<td></td>
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<tr>
<td>Dave</td>
<td>Dalzell</td>
<td>FaithWorks of Abilene</td>
<td></td>
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<tr>
<td>Joyce</td>
<td>Dalzell</td>
<td>FaithWorks of Abilene</td>
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<tr>
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Notes

Attendance

THN Staff and VISTA Members: Jen Beardsley, Kraig Blaize-Fiero, Sophia Checa, Jesús DeLeón-Serratos, Matthew Devine, Tiffany Hart, Antonio Kufoy, Victoria Lopez, Elena Lusk, Marissa Ortega, Mary Stahlke, Jim Ward, Kristin Zakoor

CoC General Membership Attendees: See attached attendance list from the webinar and in-person sign-ins.

I. Welcome and Introductions – Sophia Checa, CoC Director, welcomed members to the meeting. Attendees are participating via webinar and in person.

II. 2017-18 Year-in-Review

a. BoS communities – Communities wrote about their successes and posted the notes on large sheets of paper hanging around the room. Staff mentioned two of the successes:
   i. Denton found funding to hire a Housing Navigator
   ii. Paris passed rental landlord standards with the City of Paris

b. TX BoS CoC – Staff gave a presentation on 2017-18 successes for the CoC.
   1. Who is THN? What is a CoC? What are LHCs?
   2. Year-in-Review
      a. New positions for the CoC – Asst, Director of Data, HMIS Data Specialist
      b. Training -- 225 one-on-one trainings, 12 group trainings, 18 webinars, 1,638 people, 416 cities (duplicated), 306 counties (duplicated)
      c. Technical assistance (TA) -- 1,364 instances of technical assistance, 445 cities (duplicated), 371 counties (duplicated); 41,952 total minutes = 699 total hours = 58 hours/month
      d. Governance and community engagement
      e. CoC Program
         i. Consolidated Application for FY 2017 (submitted Nov. 2018) -- 26 applications, 24 selected for funding
         ii. Consolidated Application FY 2018 (submitted Sept. 2018) – 26 applications, don’t know the awards yet
         iii. What is the CoC Program? All projects are invited and encouraged to apply for funds available within the Permanent Housing Bonus
TX BoS CoC General Meeting

f. Performance of CoC Program-funded projects

g. Data quality

h. HMIS

i. Point-In-Time (PIT) Count
   i. Higher count - might reflect more people experiencing homelessness but might be a result of increased # of communities, increased # of volunteers, used mobile app and web-based app, or both reasons
   ii. 2017: 6,048 homeless persons, 6,852 beds available
   iii. 2018: 7,153 homeless persons, 6,652 beds available

j. System Performance Measures (SPMs) – 7 measures that help us measure how we’re functioning as a system and how we’re ending homelessness as a system

k. Systems Change
   i. Launched Coordinated Entry in 17 regions (46 counties)
   ii. 100-Day Challenges in Abilene and Lubbock housed more than 125 people

III. State of the CoC Address

a. We believe we can end homelessness.

b. We need to have enough housing and services options in a Housing Crisis Response Systems

c. We will talk with the CoC Board and CoC members about CoC goals for the year

d. Sophia’s promises
   i. THN needs to “walk the talk”
   ii. We will involve non-traditional partners
   iii. We’re going to take risks
   iv. We’ll put you at the center of our activities – more feedback about how things could have been done better
      1. NOFA committee will address the 118 lessons we learned in the FY 2018 competition
   v. We’ll focus on relationships--building and repairing
      1. More focus on things other than the CoC Program-funded projects
   vi. We’ll implement an internal structure so that we’re taking the time to make things right; who needs to be involved? To whom do we need to reach out? Need more inclusion of members
   vii. “Inclusion” and “intentional” are key words for the year
   viii. We’ll pick up the phone and Skype more
IV. Federal Plan -- *Home, Together: The Federal Strategic Plan to Prevent and End Homelessness* by the U.S. Interagency Council on Homelessness (USICH) – Attendees broke into small groups to discuss how the plan could be incorporated into their communities’ and the CoC’s work. Some comments from the small group reports to the large group:

a. Challenges
   i. Helping immigrants
   ii. Working with groups that don’t adhere to the same data standards
   iii. Varying resources available from community to community
b. Agree with 4 goals, specifically, to end homelessness among all other individuals, including persons who identify as LGBTQIA and/or are sex offenders
c. Is there sufficient inventory? Is there an affordability crisis?
d. Need to consider participant choice in housing
e. “Home Together” is more streamlined than “Opening Doors”
f. Odessa: there are more needs for homeless families than homeless veterans
g. The length of time we can provide housing and services is too short (3 mos.)
   i. Jim Ward: It’s not an “either-or” proposition; our planning team can help your community to tailor the length of service provision to each participant’s needs
h. This plan is more specific and it has practical applications
i. The plan is a bold call to action
j. Are we providing the right training to our case managers?
k. LHCs can use the plan to evaluate how the community is aligning (or not) with the plan
l. Struggle that agencies have with the prioritization piece; the plan is asking us to fundamentally change the way we’re addressing homelessness
m. We like the outline, and it matches what we’re doing.

V. Annual Review – CoC Governance Charter and CoC Written Standards

a. THN staff has proposed changes to these documents. Public comment will be accepted from September 26-October 17.
b. Documents with proposed changes at: [https://www.thn.org/texas-balance-state-continuumcare/governance/](https://www.thn.org/texas-balance-state-continuumcare/governance/)
c. Submit comments at: [https://goo.gl/forms/l4Hb8qEhTeNIL3Yz2](https://goo.gl/forms/l4Hb8qEhTeNIL3Yz2)

VI. Announcements

a. Point In Time (PIT) Count, Thursday, January 24, 2019. Contact Kristin Zakoor at kristin@thn.org to participate.
b. CoC General Meeting schedule for 2018-19 – see handout and THN’s website
TX BoS CoC General Meeting

c. Board elections
   i. Voting open from September 26-October 10
   ii. Nominee information and paper ballot at: https://www.thn.org/texas-balance-state-continuumcare/governance/
   iii. Vote electronically at: https://thn.wufoo.com/forms/q101mij40r20ds6/

VII. Next Meeting – Wednesday, November 14, 2018, 2:00 P.M., via webinar

VIII. TX BoS CoC track of conference sessions – see handout