Lobby poll: Give an update on what is happening in your community around addressing homelessness

I. **Welcome, Introductions, Staff Photos & Map of Attendees** — Kraig
   a. Meet THN Team Member, Kraig Blaize-Fiero (blog post)
   b. Meet THN Team Member, Kristin Zakoor (blog post)

II. **Summary of prior meeting** — meeting notes & materials on THN’s website

III. **Data Snapshot**
Data needed for the CoC Application portion of the CoC Program Consolidated Application

Attendees responded to poll questions regarding:

1. Moving on strategy
2. Discharge planning
3. Increasing employment and non-employment cash income, including with private employers/employment agencies
4. Availability of housing and services for youth experiencing unsheltered homelessness
5. Assisting persons to enroll in public health care benefits and to use those benefits

VII. **CoC General Meetings 2019-20** (moved up on the agenda)

In February, we surveyed attendees about your preferences. To follow up on one point from that discussion: we haven’t moved forward on creating CoC regions, so we won’t hold in-person CoC General Meetings in the upcoming year.

We’re building a CoC committee structure so members can have meaningful participation in the CoC by serving on a committee, not only attending CoC General Meetings, and by participating in your local homeless coalitions (LHCs).

Would you prefer to have a CoC General Meeting 1) every-other month or 2) quarterly?

What are your suggestions about the meeting format: Data Snapshot, training, Community Conversation, CoC Priority Project section?

CoC Priority Projects section. We include announcements in the newsletter. Should we keep this section?

Reach out to Sophia with your ideas. sophia@thn.org
IV. **How we are ending homelessness**—with Mainstream Resources
   Jen Beardsley, TX BoS CoC Coordination and Engagement VIST
   Resource list was reviewed and made available in the documents pod

V. **Community Conversation** – Micah Snead, CSH: Summary of HUD Priority Community Technical Assistance (TA)
   *See slide presentation*

Micah summarized accomplishments since the 2017 needs assessment

VI. **2:40-3:00 CoC Strategic Plan Overview** – Corey Masson, NXTBoard
   *See slide presentation*

VIII. **CoC Priority Projects**

   a. Homeless Management Information System (HMIS)
      i. **Data maintenance**
         a) Universal Data Quality reports (UDQs)
         Clean up data every quarter so it’s ready to go when it’s time to report to HUD. Antonio will run reports and send them to you.
      
         b) System Performance Measures (SPMs)
         Due date: at top of year. Victoria has started sending emails about data corrections.
         hmis@thn.org
         
            ii. **PATH Webinar**- 9/18 from 2:00-3:00 PM
            Dive into Projects Assisting in Transition from Homelessness (PATH) and how it relates to HMIS, as well as PATH reports

   b. **Data**
      i. **Summer and Winter Point-in-Time (PIT) Count dates**
         Summer: August 29th—9 communities
         
            ii. **Winter PIT Lead Preparation**
            Jan. 23, 2020. Back up: Jan. 30. PIT Lead survey emailed today to last year’s leads and to LHC contacts who have expressed interest in conducting a PIT Count
         
            iii. **Housing Inventory Count (HIC) Quarterly Check-in 9/9**
            Have data requests or questions? Email data@thn.org

   c. **Systems Change**
      i. **Re-Introducing Marissa! New Coordinated Entry Data Specialist!**
      Marissa had been our Data VISTA.

         ii. **No Coordinated Entry Unplugged for the month of September! We are encouraging providers to attend the in-person Rapid Resolution Training**
TX BoS CoC General Meeting

the week of September 9th! Space is limited. Register here:
https://forms.gle/Q2YRgwWc219eZMcGg

iii. Register for the Coordinated Entry Mix & Mingle being held at the Texas Conference on Ending Homelessness in Houston on October 9th from 5:00-6:00 PM! Registration link here:
https://thn.wufoo.com/forms/q1yc79j10chysaz/

d. Independent Review Team (IRT) Recruitment
Still need people to participate. The IRT reviews applications for funding. If interested, reach out to Andrew@thn.org.

e. CoC Program
i. The FY 2019 CoC Competition is well underway! Project applications are due to THN though the submission portal by August 23rd at 5:00 PM. If you did not submit your letter of intent, you are not eligible to apply. We will hold a debrief after the process is finished, to get input for next year’s process.

ii. Please return Single Audit Forms to Andrew at andrew@thn.org by Aug. 31

f. SSVF Program – Mollie
i. The Cleveland Mediation Center will hold two 2-day trainings on Rapid Resolution: August 10-11 in San Antonio and August 12-13 in Abilene. SSVF providers may contact mollie@thn.org with questions. Others interested in attending may register here or contact mollie@thn.org for more information.

ii. The Department of Veterans Affairs (VA) has announced $426 million in grant awards for the FY 2020 SSVF program. Funds support outreach, case management, and other flexible assistance to rapidly re-house Veterans who become homeless or prevent Veterans from becoming homeless. The list of agencies in the TX BoS CoC and the counties they will serve can be found here.

g. ESG Program – Mollie
i. THN’s recommendations for Program Year 2019 State ESG funding will be emailed and posted to THN’s website Monday, August 19, 2019.

h. LHCs
i. Contact jen@thn.org to suggest topics for the next LHC Conference Call.

i. CoC Governance

ii. CoC Board Elections—voting in September

iii. CoC Governance Charter, including CoC Policies – review postponed; will review Coordinated Entry Written Standards next

IX. Next Meeting –

i. No September meeting.

j. Meet again on Tuesday, October 8th, immediately prior to the Texas Conference on Ending Homelessness in Houston (time to be determined). Members may attend in person or by webinar.
Lobby poll: Give an update on what is happening in your community around addressing homelessness

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VIII. CoC Priority Projects

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      i. Data maintenance
         a) Universal Data Quality reports (UDQs)
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i. THN’s recommendations for Program Year 2019 State ESG funding will be emailed and posted to THN’s website no later than close of business Monday, August 19, 2019.

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i. Contact jen@thn.org to suggest topics for the next LHC Conference Call.

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i. CoC Board Elections—voting in September

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IX. Next Meeting –

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Staff will be available on the webinar for 15 minutes after the meeting ends, for an open discussion on topics that attendees want to discuss.
**TX BoS CoC General Meeting**

**Give your feedback!**
Please complete the anonymous survey you will receive after the meeting ends, to let us know what was helpful and what would could be better for the next meeting.

**Become a CoC Member!**
Anyone who works or lives in the CoC’s geographic area, and all housing and homeless services projects in the CoC’s geographic area, are considered to be members of the CoC. The CoC has an open invitation process, so members may join at any time.

THN invites members to participate in the CoC’s activities. Learn more on the [email list](mailto:info@thn.org), the [website](http://www.thn.org), and [social media](http://www.facebook.com/thn.org).

CoC General Meetings include presentations by and conversations between CoC members and staff on topics that are important to preventing and ending homelessness. See the [schedule](http://www.thn.org/texas-balance-state-continuum-care/get-involved/) for dates, topics, and registration links. Meeting notes and recordings are posted on THN’s website at [https://www.thn.org/texas-balance-state-continuum-care/get-involved/](https://www.thn.org/texas-balance-state-continuum-care/get-involved/).
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<tr>
<th>Name</th>
<th>Attendance</th>
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<tr>
<td>Norma Longoria</td>
<td>Attended</td>
<td>Homeless Prevention Advocate</td>
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<tr>
<td>Melissa Escamilla</td>
<td>Attended</td>
<td>Program Director</td>
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<tr>
<td>Vicki Smith</td>
<td>Attended</td>
<td>Executive Director</td>
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<tr>
<td>Hope Rodgers</td>
<td>Attended</td>
<td>Community Impact Coordinator: Mental Health &amp; Homelessness</td>
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<tr>
<td>Michaele Wormly</td>
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<tr>
<td>Taylor Cameron</td>
<td>Attended</td>
<td>Director of Residential and Crisis Services</td>
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<tr>
<td>Tiffany Ross</td>
<td>Attended</td>
<td>Family Outreach Program</td>
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<tr>
<td>Jordan McCarty</td>
<td>Attended</td>
<td>Connections Program Coordinator</td>
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<td>Beth Rolingson</td>
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<td>Tommy Lee Martinez</td>
<td>Attended</td>
<td>Director of Family Emergency Assistance</td>
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<tr>
<td>mechelle lindsay</td>
<td>Attended</td>
<td>Veterans' Housing Program Manager</td>
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<td>Nathaniel Dears</td>
<td>Attended</td>
<td>Rehabilitation Specialist</td>
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<td>Christy Plemons</td>
<td>Attended</td>
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<tr>
<td>Rebecca Bromley</td>
<td>Attended</td>
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<td>Mary Jobes</td>
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<td>Alanna Richardson</td>
<td>Attended</td>
<td>Housing Services Specialist</td>
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<td>Carlos Borrego</td>
<td>Attended</td>
<td>Program Analyst</td>
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<tr>
<td>Gina Jewell</td>
<td>Attended</td>
<td>RRH Case Manager</td>
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<td>Marsha Wilson Rappaport</td>
<td>Attended</td>
<td>Grants</td>
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<tr>
<td>Daisy Lopez</td>
<td>Attended</td>
<td>Victim and Education Manager</td>
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<tr>
<td>Debra Huffman</td>
<td>Attended</td>
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<tr>
<td>Marlene Poehlmann</td>
<td>Attended</td>
<td>Development Director</td>
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<tr>
<td>Danielle Shaw</td>
<td>Attended</td>
<td>Community Development Manager</td>
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<tr>
<td>Damian Clark</td>
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<td>HMIS Data Entry Manager</td>
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<td>Kyle Knutson</td>
<td>Attended</td>
<td>Social Services Manager</td>
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<tr>
<td>Melanie Thornton-Lewis</td>
<td>Attended</td>
<td>Director</td>
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<tr>
<td>david orr</td>
<td>Attended</td>
<td>planning director</td>
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<tr>
<td>Monica Pena Rasmussen</td>
<td>Attended</td>
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<tr>
<td>Deanna Lowrey-Green</td>
<td>Attended</td>
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<td>Katherine Bisson</td>
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<td>Sherry Murphy</td>
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<tr>
<td>melissa rawlins</td>
<td>Attended</td>
<td>President</td>
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<tr>
<td>Stephanie Jerez-Rodriguez</td>
<td>Attended</td>
<td>Project Administrator</td>
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<tr>
<td>Felicia Holland</td>
<td>Attended</td>
<td>Case Manager</td>
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<tr>
<td>Daphnea Ryan</td>
<td>Attended</td>
<td>Planner ii</td>
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<tr>
<td>Connie Sherman</td>
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# Mainstream Resources: Recommended Guidance & Tools

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Mainstream Resources

USICH: “Enlisting Mainstream Resources and Programs to End Homelessness"
https://www.usich.gov/tools-for-action/enlisting-mainstream-resources-and-programs-to-end-homelessness

USICH: “Enhancing Coordinated Entry through Partnerships with Mainstream Resources and Programs”
https://www.usich.gov/tools-for-action/enhancing-coordinated-entry-partnerships-with-mainstream-resources

NAEH: “Combating Homelessness by Engaging Mainstream Systems”
https://endhomelessness.org/combating-homelessness-by-engaging-mainstream-systems/

USICH: “Federal Funding Tool for Addressing Homelessness in Rural Communities”

HUD: Strategic Coordination with Mainstream Systems (slides 36-42)
https://www.hudexchange.info/resource/1784 stratég-homel-less-coordination-with-mainstream-systems/

Affordable Housing

TDHCA Vacancy Clearinghouse
http://hrc-ic.tdhca.state.tx.us/hrc/VacancyClearinghouseSearch.m

Go Section 8
Search for Section 8 properties.
https://www.gosection8.com/

PublicHousing.com
Search affordable housing listings from HUD, public housing apartments, low-income apartments, subsidized apartments, subsidized apartments for seniors, apartments for disabled and local housing authority listings and apartments.

www.thn.org
https://www.publichousing.com/state/texas

USDA Multi-Family Housing Rentals

Search USDA-subsidized apartments by town, zip code, property name, or management agency name.

https://rdmfhrentals.sc.egov.usda.gov/RDMFHRentals/select_state.jsp?home=NO

Delphi Affordable Housing Group

Contact their affordable properties in Hereford, Corpus Christi, Big Spring, San Angelo, Brownsville, La Feria, Primera, and Texarkana.

http://delphihousing.com/portfolio/#

For Seniors and People with Disabilities

Aging and Disability Resource Centers (ADRCs):

ADRCs have a Housing Navigator or other point person to help adults over 60 and adults with disabilities access resources, including affordable housing.

Call 855-937-2372 to find an ADRC near you or visit:

For Seniors

SeniorDirectory.com

Search affordable housing and services for seniors in and around Corpus Christi, Austin, Dallas, El Paso, Houston, and San Antonio.

https://seniordirectory.com/

After55.com

Search living spaces and retirement communities for people 55 or older in all markets.
https://www.after55.com

**PHAs (Public Housing Authorities)**

**PHA Contact Information**

https://www.hud.gov/program_offices/public_indian_housing/pha/contacts

**Benefits.gov**

Check if someone is eligible to access public housing.

https://www.benefits.gov/benefit/863

**Employment**

Heartland Alliance: National Center on Employment and Homelessness – toolkits, documents, webinars

https://www.heartlandalliance.org/nationalinitiatives/our-initiatives/national-center-on-employment/

HUD: “SNAPS In Focus: CoC Collaboration with Workforce Boards Under WIOA”

https://www.hudexchange.info/onecpd/assets/File/SNAPS-In-Focus-CoC-Collaboration-with-Workforce-Boards-Under-WIOA.pdf

**Head Start and Early Head Start**

Texas Head Start

https://www.benefits.gov/benefit/1941

Texas Head Start Association

https://www.txhsa.org/

#HomeAtHeadStart

https://www.schoolhouseconnection.org/home-at-head-start-new-national-campaign-on-homelessness/
Health Insurance

HUD: “Affordable Care Act Fact Sheet #2: Minimizing Barriers to Health Insurance Enrollment through the Marketplaces”


HUD: “Strategies to Increase Health Insurance Enrollment for People Who Are Homeless”

https://www.hudexchange.info/trainings/courses/strategies-to-increase-health-insurance-enrollment-for-people-who-are-homeless-webinar/

Medicaid and CHIP (Children’s Health Insurance Program)

Texas Health and Human Services: Medicaid and CHIP

https://hhs.texas.gov/services/health/medicaid-chip

Mental Health Care

Texas’ Local Mental Health Authorities (LMHAs) and Local Behavioral Health Authorities (LBHAs)

https://www.dshs.texas.gov/transition/mhsa.aspx

Find Your Local LMHA/LMBA

https://hhs.texas.gov/services/mental-health-substance-use/mental-health-substance-use-resources/find-your-local-mental-health-or-behavioral-health-authority

SNAP (Supplemental Nutrition Assistance Programs)

Texas Health and Human Services Commission: SNAP Food Benefits

https://yourtexasbenefits.hhsc.texas.gov/programs/snap
Your Texas Benefits

https://www.yourtexasbenefits.com/Learn/Home

SSI (Supplemental Security Income)

THN: SOAR (SSI/SSDI Outreach, Access, and Recovery)

https://www.thn.org/statewide/soar-program/

TANF (Temporary Assistance for Needy Families)

Texas HHSC: TANF Cash Help

https://yourtexasbenefits.hhsc.texas.gov/programs/tanf

HUD: “SNAPS Weekly Focus: Leveraging Mainstream Services Funding”

https://www.hudexchange.info/onecpd/assets/File/SNAPS-Weekly-Focus-Leveraging-Mainstream-Services-Funding.pdf

Utility, Short-Term Rental Help, Eviction Assistance, etc.

Help for Texans

https://www.tdhca.state.tx.us/texans.htm
2017 TA Needs Assessment Report

CoC Structure and Planning

- Utilizing CoC Board
- Working more closely with LHCs/LHC Liaisons
- CoC Committees
- CoC Work Plan
- Focus on Sub-Populations
- Field Office Coordination
- Data
2017 TA Needs Assessment Report

Grantee Administration

• Role of Staff with CoC Grantees
• Rapid Rehousing Training

THN’s Role as Collaborative Applicant, HMIS Lead, and Lead Agency

• Staff Structure
Now What? 2019 and Beyond

On-Demand Technical Assistance
HUD Regional Technical Assistance
Communities of Practice
HUD Initiatives and Demonstration Projects
Transforming the Boards of Tomorrow. Today.
August 14th, 2019

NXTBoard, THN / CoC, and CSH
Strategic Planning Overview

GREETINGS
Hello’s...how do you do?

CHALLENGES
Governance is challenging by design

SOLUTION
Our interpretation of what shall work best

PROPOSED MILESTONES and TIMELINE
To assist in up surging development of a Strategic Plan

ENGAGE and NEXT STEPS
Questions, Answers and Timing
CHALLENGE(S)

“Obstacles do not block the path, they are the path”
THE CHALLENGE IS
ALL COMMUNITIES AND ORGANIZATION STAKEHOLDERS NEED ASSISTANCE IN UNDERSTANDING AND DEVELOPING:

- Needs Analysis
- Feasibility Studies
- Definition of Success
- Mission and Vision
- Plan(s) (short and long term)
- Stakeholder Engagement
- Board and Director Partnership
SOLUTION(S)

“Opportunities are like sunrises. If you wait too long, you miss them.” ~ Ward
GOAL - ALIGN THN’s BoS COC
DEFINITION OF SUCCESS TO PLANS FOR SUCCESS

Provide a path to success by aligning the definition of success (mission) to what we want to become (vision) by simplifying a way to establish and monitor progress of the plans (objectives, goals, and action items) to ending homelessness through activating the THN’s / CoC Strategic Plan and Continuous Improvement Framework.
IMPLEMENT A CONTINUOUS IMPROVEMENT FRAMEWORK TO LEAD TO IMPROVED OPERATIONS INCLUDING:

- CLEAR AND MEASURABLE GOALS
- EFFECTIVE MANAGEMENT OF THE GOALS
- FOCUS ON STAKEHOLDER NEEDS IN ADDITION TO INTERNAL/EXTERNAL METRICS
- CROSS-FUNCTIONAL ALIGNMENT OF THN and CoC GOALS
- UNDERSTANDING OF ROLES ACROSS ACTIONS AND FUNCTIONS
- PROVIDE TOOLS TO ASSIST IN STREAMLINING DECISION MAKING AND REPORTING
ESTABLISH A CONTINUOUS IMPROVEMENT FRAMEWORK FOR INCREASING THN’S AND CoC’S OUTCOMES
PROVIDE STAKEHOLDERS WITH A SINGLE PLACE TO ANSWER:

- WHY DOES THE ORGANIZATION EXIST?
- WHO ARE THE COMMITTEES and MEMBERS?
- WHEN ARE THEY MEETING?
- WHAT ARE THEY EVALUATING PROGRESS OF?
- WHAT ARE THE ACTION ITEMS and INFORMATION BEING REFERENCED?
END GOALS:

ACTIVATE AND IMPLEMENT A CONTINUOUS IMPROVEMENT FRAMEWORK

SO WE CAN SAY..

..“ALL STAKEHOLDERS HELPED IN DEVELOPING AND HAVE ACCESS TO”

• Board Evaluation Instrument
• Board and Committee Management Portal
• Budget Goals
• Capital Improvement Plans
• Definition of Success
• Director Evaluation Instrument
• Mission, Vision and Theory of Action
• Organization Focused Outcome Goals
• Policy Management Portal
• Strategic Plan
• Strategic Plan Progress Monitoring
PROPOSED MILESTONES AND TIMELINE

“Alone we can do so little; together we do so much.” ~ Keller
ASSUMPTIONS WE WILL DO TO ASSURE SUCCESS IN DEVELOPING AND ACTIVATING THE STRATEGIC PLAN

- Strategic Plan Announcement
- Timeline Development
- Appoint specific roles of the Strategic Plan Manager, Facilitator and Consultant to lead and coordinate the implementation process
- Conduct a Strategic Plan Implementation Orientation / Kick-Off Meeting
- Coach for Achievement
- Establish a Strategic Planning Development Committee
- Establish a Strategic Planning Implementation Committee
- Empower Implementers of the Strategic Plan
- Leverage a Platform to Manage and Report the Plan’s Implementation
- All Stakeholders will have the ability provide Input and Recommendations
- Partnership Development between the Board and Director
DECISION MAKING and ACTIVATING TEAMS
IN ORDER TO ASSURE SUCCESS IN DEVELOPING A STRATEGIC PLAN

PLAN INPUT PROVIDED BY:
ALL STAKEHOLDERS

PLAN DEVELOPED BY:
STRATEGIC PLANNING COMMITTEE

PLAN REVIEW BY:
The Board & Strategic Planning Committee

PLAN ADOPTED BY:
The CoC Board

PLAN IMPLEMENTED BY:
The THN Leadership Team

Input → Develop → Review → Adopt → Implement
A CLOSER LOOK AT THE 4 PHASES TO TO ASSIST IN UP SURGING SUCCESS OF THN and CoC STRATEGIC PLAN

<table>
<thead>
<tr>
<th>PREPARE</th>
<th>DEVELOP</th>
<th>IMPLEMENT</th>
<th>MONITOR</th>
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</thead>
<tbody>
<tr>
<td>• Announcement to Boards and Teams (what to expect, milestones)</td>
<td>• Strategic Plan Themes Adopted</td>
<td>• Continuous Improvement Framework</td>
<td>• Committees</td>
</tr>
<tr>
<td>• Strategic Planning Committee (manager, facilitator and members)</td>
<td>• Implementation Committees (establish PM’s post themes adoption)</td>
<td>• NXTBoard Platform Meeting Management</td>
<td>• Content / File Management</td>
</tr>
<tr>
<td>• Orientation Webinars (2 sessions on right-sizing challenges)</td>
<td>• Progress Measures Adopted</td>
<td>• NXTBoard Platform Plan Management</td>
<td>• Evidence</td>
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<td>• Needs Analysis (internal/external surveys and data)</td>
<td>• Monitoring Schedule Adopted</td>
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<td>• Goals</td>
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<td></td>
<td>• Task Management</td>
</tr>
</tbody>
</table>

• Goals
• Meetings
• Plans
• Policy Library
• Public Facing Portal
• Task Management
STRATEGIC PLAN MILESTONES and TIMELINE
TO ASSIST IN UP SURGING IMPLEMENTING A STRATEGIC PLAN

PREPARE
- CoC Board Meeting: July 24th, 2019
- CoC General Meeting: August 14th, 2019
- SP Committee Recruitment: Aug 15th - Sept 15th, 2019
- Needs Analysis: Aug - Sept, 2019
- Annual Conference - Workshop: October 8 - 10th, 2019

DEVELOP
- Objectives Development: Oct - Dec, 2020
- Objectives Adoption: December, 2020

IMPLEMENT
- Progress Measures Development: Feb, Mar, 2020
- Progress Measures Adoption: April, 2020
- Monitoring Schedule and Annual Targets: Developed - May, 2020
- Monitoring Schedule and Annual Targets: Adopted: June, 2020

MONITOR & SUCCEED
- Adoption: Sept, 2020
PROPOSED COMMITTEE “MEMBERS” COMPOSITION
TO ASSIST IN UP SURGING IMPLEMENTING A STRATEGIC PLAN

5 THN MEMBERS
5 staff and 1 board liaison

4 CoC BOARD MEMBERS
no less than 4, no more than 7

5 CoC GENERAL MEMBERS
not the same as Board Members
## Proposed Time Commitment Per Stakeholder

To assist in up surging implementing a strategic plan

<table>
<thead>
<tr>
<th>Stakeholder</th>
<th>Timeline</th>
<th>Events</th>
<th>Type of Events</th>
<th>Time Estimate</th>
</tr>
</thead>
</table>
| General Membership  | Aug ‘19 – Oct ‘19 | 4      | 1 – Preparing Workshops (annual conference)  
3 – Preparing Surveys (online, avg of 20 mins. each)                       | 2 Hours        |
| Strategic Planning Committee | Oct ‘19 – Dec ‘19  | 13     | 2 – Preparing Workshops (2 at annual conference and 1 webinar)  
3 – Preparing Surveys (online, avg of 20 mins. each) 
4 – Development Meeting Prep (online, self-guided packet review)  
4 – Development Meetings (online, no longer than 2 hrs. each) | 16 Hours       |
| The CoC Board       | Oct ‘19 – Sept ‘20 | 4*     | 2 – Preparing Workshop (1 at annual conference and 1 webinar)  
3 – Preparing Surveys (online, avg of 20 mins. each)  
* – Regular Board Meetings (existing schedule to review/advise/adopt) | 3 Hours*       |
| The THN Staff       | Aug ‘19 – Sept ‘20 | 19*    | 2 – Preparing Workshop (1 at annual conference and 1 webinar)  
3 – Preparing Surveys (online avg of 20 mins. each)  
2 – Needs Analysis Workshops (in-person, no longer than 3 hrs. each)  
4 – Development Meeting Prep (online, self-guided packet review)  
4 – Development Meetings (online, no longer than 2 hrs. each)  
4 – Implementing Workshops (in-person, no longer than 4 hrs. each)  
* – Regular Board Meetings (existing schedule to present) | 34 Hours*      |
ENGAGE and NEXT STEPS

“Obstacles do not block the path, they are the path”
THANK YOU

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Director of Business Development

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WHY DOES THIS MATTER? WHAT ARE SOME OF THE CHALLENGES WE TYPICALLY HEAR FROM ALL OF STAKEHOLDERS?

• How do we hold our Directors Accountable?
• How do we hold our Boards Accountable?
• What is the role and responsibility of the Board of Director?
• How do we evaluate the Directors and Board of Directors Progress?
• Why did we adopt a Strategic Plan?
• What is the progress of the implementation of the Strategic Plan?
• Why are we not making progress in our Strategic Plan?
• What is this budget request for?
• What can we ask the Board of Directors for?
• What are Board of Directors Goals?
• What are Directors Goals?
• Why is my Organization not being more Transparent?
• What is Transparency?