Privacy Notice

We collect personal information about the people we serve in a computer system called a Homeless Management Information System (HMIS). Our funders require us to collect personal information for reasons that are outlined in our Privacy Policy. You can request a copy of the Privacy Policy and/or your information at any time.

The personal information we collect is important to run our programs, to improve services for you and others, and to better understand your needs. Your data will be used for the following reasons with or without prior consent:

To provide or coordinate services to you and others
For functions related to payment or reimbursement for service
To document the services this agency provides you
To analyze and report on de-identified, anonymized data
For carrying out administrative functions
To avert a serious threat to health and safety
For research purposes
For law enforcement purposes
For uses and disclosures about victims of abuse, neglect, or domestic violence

In order to provide or coordinate individual referrals, case management, housing, or other services, some client records may be shared with other organizations. Those organizations are required to have privacy policies in place in order to protect your personal information.

We take your privacy seriously. We only collect information we consider appropriate or are required to collect. You have the right to decline to share your information, though it may take longer to organize referrals.

This privacy notice may be amended at any time and amendments may affect information obtained by the organization before the date of the change. An amendment to the privacy notice regarding use or disclosure will be effective with respect to information processed before the amendment, unless otherwise stated.