

TX BoS CoC General Meeting

February 12, 2020, 2:00-3:30 P.M., by Webinar

NOTES

Staff present: Kraig Blaize-Fiero, Sophia Checa, Kyra Henderson, Victoria Lopez, Mary Stahlke, Jim Ward, Andrew Willard, Linda Xiong

Link to meeting recording: <https://thn.adobeconnect.com/p9u4quvqnhy8/>

I. **Welcome, Introductions, and Map of Attendees**

II. **Data Snapshot – Point-in-Time (PIT) Count Prev**

See the infographic. This data is preliminary, not finalized, so don't use it.

The PIT Count counted 5,751 people. Seven new communities, and a total of 47 communities, participated. PIT Counts were done in more counties and LHC coverage areas and not only city limits this year.

III. **How we are Ending Homelessness – with HUD's Continuum of Care (CoC) Program**

See the slides

CoC Program grantees chatted in the chat box about how the CoC Program funds have impacted their projects and their communities.

IV. **Coordinated Entry Written Standards Overview -- public comment period on revisions to the Standards**

See the slides.

V. **Community Conversation – opportunity for members to discuss any topic**

Members chatted in the chat box about various topics. A number of them answered staff question about whether or not they have seen an increase in negativity toward their project and/or people experiencing homelessness in their areas in the past several months.

Summary: some have and others have not. Some have also had positive feedback on activities,

VI. **Committee Updates –**

- a. Coordinated Entry Steering Committee (CESC) – Committee met recently and provided input on CoC Written Standards revisions.
- b. Strategic Planning Committee (SPC) – Activities: Getting input from CoC members, viewing data and assessments, viewing other CoCs' plans. Next: Draft to SPC in April, public comment in the summer, to CoC Board Executive Committee and Board in September

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- c. 3:04 Data Committee – recruiting members; if interested, email data@thn.org – There will be a committee with subcommittees by project type. HMIS users and any CoC member who's interested in data is invited to apply.
- d. Victim Services Provider Committee (VSPC) – recruiting member; If interested complete the form: <https://forms.gle/EQqWuZA877v12qgU7--> The committee will represent the voice and needs of victims of domestic violence, dating violence, sexual assault, and stalking, in the CoC's work.
- e. Performance Evaluation Committee (PEC) – recruiting members; if interested, complete the form: <https://forms.gle/sfKrZdQdQDmnLRydA--> The committee will set performance targets for project types and will monitor the performance of projects operating in the CoC.

VII. Announcements

- a. PIT Count and Housing Inventory (HIC)
 - PIT Debrief Survey- <https://forms.gle/YhMieqcnY6SCSH8D6>
Complete to tell THN how the PIT Count went for you
 - Housing Inventory Count Link- <https://go.aws/3auX7R7> --Help the CoC to update the housing inventory (shelter and housing to serve people experiencing homelessness in the CoC) by verifying and updating, if needed, your project's information.
- b. Consolidated Planning – participate in your plan development process
The state and 39 cities and counties receive CDBG, HOME, HOPWA, Housing Trust Fund and/or ESG funds and will write five-year Consolidated Plans or Action Plans this year. THN encourages CoC members and local homeless coalitions (LHCs) to participate in their communities' processes, to share needs around homelessness.
- c. "Challenge Statement" Survey for strategic planning – gift card winners
Alanna Richardson with the Longview Housing Authority in Longview and Beth Rolingson with Advocacy Outreach in Elgin won the gift cards. Everyone who completed a strategic planning survey for the CoC was eligible to win.

VIII. Next Meeting –

- a. No March meeting.
- b. Next meeting on Wednesday, April 8, 2020. Main topic: Emergency Solutions Grant (ESG) Program
Register at https://thn.adobeconnect.com/apr20gm/event/event_info.html

Announcements:

1. Linda Xiong is now the Systems Change Coordinator for the TX BoS CoC. Linda had formerly served as the Systems Change Specialist.
2. Katie Ledbetter is now the Systems Change Specialist for the TX BoS CoC. Katie had formerly served as the Coordinated Entry VISTA Member.

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3. Mary Stahlke is now the Assistant Director of Engagement for the TX BoS CoC. Mary had formerly served as the CoC Manager.
4. Final round for Public Comment on the Coordinated Entry Written Standards begins on Monday, February 17th and ends on Friday, February 28th.

Staff was available on the webinar for 15 minutes after the meeting ended, for an open discussion on topics that attendees want to discuss.

Give your feedback!

Members were invited to complete the anonymous survey they received after the meeting ended, to let THN know what was helpful and what would could be better for the next meeting.

Become a CoC Member!

Anyone who works or lives in the CoC's geographic area, and all housing and homeless services projects in the CoC's geographic area, are considered to be members of the CoC. The CoC has an open invitation process, so people may join at any time.

THN invites members to participate in the CoC's activities. Learn more on the [email list](#), the [website](#), and [social media](#).

CoC General Meetings include presentations by and conversations between CoC members and staff on topics that are important to preventing and ending homelessness. See the [schedule](#) for dates, topics, and registration links. Meeting notes and recordings are posted on THN's website at <https://www.thn.org/texas-balance-state-continuum-care/get-involved/>.

February 2020 CoC General Meeting Attendance

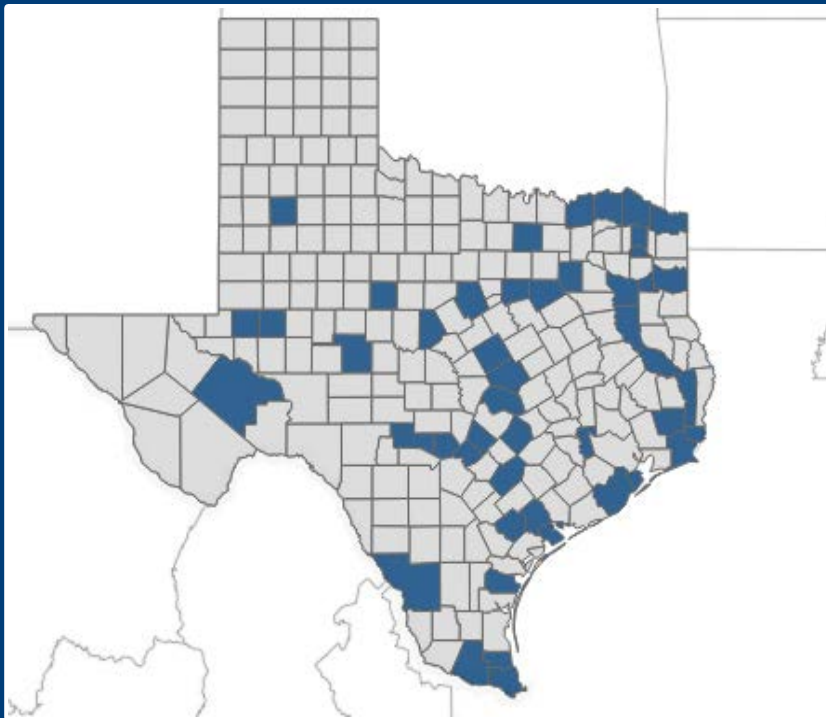
Name	Attendance Status	Company Name
Alaina Marcum	Attended	Mission Texarkana
Alanna Richardson	Attended	City of Longview Housing Authority
Alexzandra Hust	Attended	Abilene Hope Haven
		Veterans Health Administration - Michael E. DeBakey VA
Amish Desai	Attended	Medical Center
Andrea Omojola	Attended	Open Door
Andrea Wilson	Attended	PATH
barry wheeler	Attended	cornerstone home lending
Beth Rolingson	Attended	ADVOCACY OUTREACH
brenda larsosa	Attended	Texarkana City Hall
Carol Racz	Attended	Texana
carolyn martin	Attended	usvets
Chad Wheeler	Attended	Lubbock Open Door
Chesley Knowles	Attended	Community Healthcore
Christy Plemons	Attended	The Salvation Army
Connie Sherman	Attended	Randy Sams
Damian Clark	Attended	Advocacy Outreach
Danny Coca	Attended	Hidalgo County
Daphne Adams	Attended	Christian Community Action
Deanna Lowrey-Green	Attended	Combined Community Action
Debra Arsuaga	Attended	Corpus Christi Hope House
Debra Huffman	Attended	Neighborhood Development Corp
DEBRA WASHINGTON	Attended	THE CHILDREN CENTER, INC.
Doug Morris	Attended	South Plains Homeless Consortium
Ebby Green	Attended	Taylor Housing Authority
Elena Lusk	Attended	United Way of Denton County
Erica Hitt	Attended	The Salvation Army Lubbock
Erika Thomas	Attended	Odessa Links
Esther Rodriguez	Attended	City of San Angelo
Ginny Stafford	Attended	Mid-Coast Family Services
Gracie Perez	Attended	ADRC
Hope Rodgers	Attended	United Way of Denton County
Jade Fite	Attended	Mission Texarkana
Janeal White	Attended	SETRPC
Jay Morgan	Attended	Community Healthcore
Jennifer Wenger	Attended	City of Corpus Christi
Jenny Wilson	Attended	United Way of Lamar County
John Meier	Attended	WCTRF
Jordan McCarty	Attended	Denton County MHMR Center
Jorge Camarillo	Attended	La Posdada Providencia
Keith Rucker	Attended	Victoria Homeless Coalition
Kemberley Calk	Attended	Golden Crescent ADRC

February 2020 CoC General Meeting Attendance

Kyla Gilmore	Attended	City of Lubbock
LATISHA NORRIS	Attended	Giving Hope
Laura Martinez	Attended	Family Crisis Center, Inc.
Lisa Griffin	Attended	Griffin
Lyzette Limon	Attended	City of Laredo Health Department
Marcela Cervantes	Attended	City of Laredo
Marsha Wilson Rappaport	Attended	The Children's Center
Melinda Baker	Attended	Corpus Christi Hope House, Inc.
Melissa Juarez	Attended	Corpus Christi Hope House, Inc
Michaelle Wormly	Attended	WOMAN, Inc.
MICHELLE YATES	Attended	La Posada Providencia
Molly Thibodeaux	Attended	Texas council on family violence
Nathaniel Dears	Attended	Denton County MHMR Center
Paul Castaneda	Attended	Endeavors
Rachel Durrance	Attended	HOME Center of Central Texas
Rebecca Bromley	Attended	Neighborhood Development
Rose Hunter	Attended	Salvation Army
Ruby Jones	Attended	Woman Inc
Shelly Braziel	Attended	Lchrc
Sherry Murphy	Attended	Family Crisis Center
Steven Martin	Attended	Mount Pleasant Housing Authority
Susan Clark	Attended	FaithWorks of Abilene, Inc.
Terri Willis	Attended	Brazoria County Dream Center
Tiffany Ross	Attended	Community Action Committee of Victoria, Texas
Tommie Lilly	Attended	Women's Center of East Texas
Torrey Williams	Attended	Community Development
Vashil Fernandez	Attended	City Of Texarkana
Veronica Hernandez	Attended	Border Region Behavioral Health Center
Veronica Thomas	Attended	DETCOG
Vicki Smith	Attended	Community Action Committee of Victoria, Texa
Vineta Byrd	Attended	Shelter Agencies for Families in East Texas
Jennifer Lacefield	Attended	

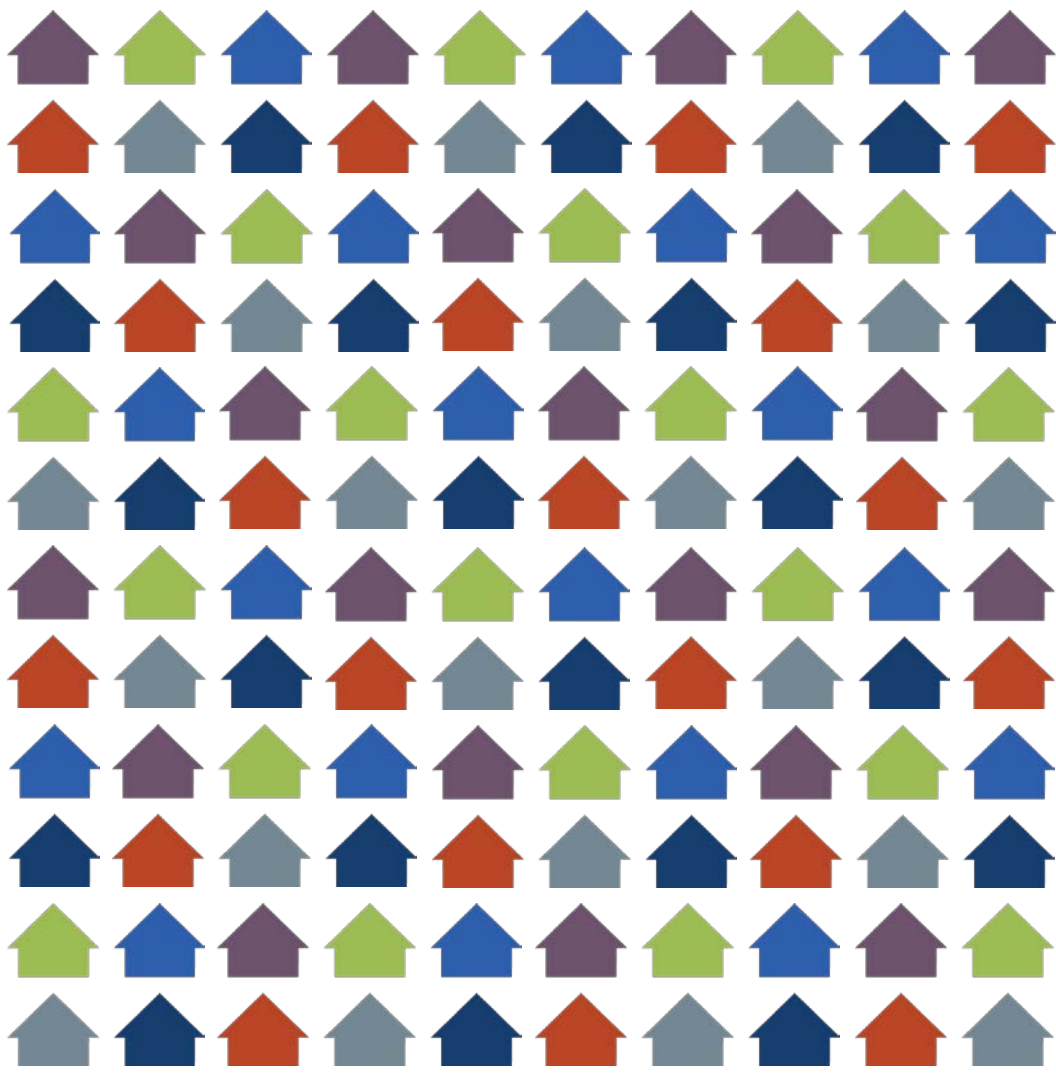
Data Snapshot:

2020 PIT Count Preview



Total Persons	5751
Adults (18+)	4818
Children (Under 18)	933
Young Adults (18-24)	382
Female	2177
Male	3336
Transgender	11
Chronically Homeless	671
Veterans	341
Survivors of DV	718

This data is not finalized at this time and may be subject to change



The Continuum of Care Program

Strategies For Change

thn.org

Objectives

- A brief history of the Continuum of Care Program
- A brief review of how the CoC Interim Rule enjoins the maintenance of the CoC Board and Governance
- Review components which can be funded through the CoC
- Reviews eligible activities of the CoC
- Reviews Match obligations of the CoC Project
- Brief review of the TX BoS CoC Local Competition for Funding

History of the CoC Program

- In 1995, the US Department of Housing and Urban Development (HUD) began to require communities to submit a single application for McKinney-Vento Homeless Assistance Grants.
- On May 20, 2009, President Barack Obama signed the HEARTH Act (Public Law 111-22), providing Congressional authorization of the CoC process.
- Regulations governing the CoC program were published in the summer of 2012. (The Interim Rule)

CoC Governance

- Hold full membership meets at least bi yearly
- Adopt and follow a written process to select a board to act on behalf of the CoC
- Appoint additional committees, subcommittees, or workgroups
- Develop, follow, and update annually a governance charter
- Consult with recipients to establish performance targets, monitor recipient performance, evaluate outcomes, take action against poor performers

The CoC Regulations require CoCs to:

- Evaluate outcomes of projects funded under ESG
- Establish and operate a coordinated assessment system
- Establish and consistently follow written standards
- Develop a plan that includes coordinating the implementation of a housing and service system
- Planning for and conducting a point in time count
- Managing the Local Competition

CoC Component Types

- Permanent Housing - Permanent Supportive Housing and Rapid Re Housing
- Joint Transitional Housing - Rapid Re Housing
- Supportive Service - Coordinate Entry
- HMIS

Permanent Housing - Permanent Supportive Housing (PSH)

A housing intervention targeting the most vulnerable individuals experiencing chronic homelessness with complex barriers to housing and housing stability and histories of interactions with emergency services.

- Can be new construction, rehabilitation, or acquisition
- Leasing structures or units
- Rental assistance
 - Tenant Based Rental Assistance - Participant choice
 - Sponsor Based Rental Assistance - Sponsor leases or owns
 - Project Based Rental Assistance - owner agrees to lease
- No limit of length of services to participant

Permanent Housing – Rapid Re Housing (RRH)

RRH provides supportive services and short-term (up to 3 months) and/or medium-term (for 3 to 24 months) tenant-based rental assistance as necessary to help a homeless individual or family, with or without disabilities, move as quickly as possible into permanent housing and achieve stability in that housing. RRH enables rental assistance to be tailored to a participant's unique situation at a given time.

- Tenant Based Rental Assistance (TBRA)
- Progressive Engagement approach
- Up to 24 months of assistance
- Serves Category 1 or 4 homeless definition

Joint Transitional Housing – Rapid Re Housing

A newer housing intervention that offers the Transitional Housing component and Rapid Re Housing component in a single project. Provides immediate crisis housing while supporting participants to move to permanent housing guided by participant choice and ability.

- Leasing funds for TH portion
- TBRA for RRH portion
- Up to 24 consecutive months of assistance
- Serves Category 1 or 4 homeless definition

Supportive Services Only – Coordinated Entry

Funding utilized to support Coordinated Entry efforts within the TX BoS CoC. Funds can be used to support individuals gaining access to the Coordinated Entry System.

- Operations Funds
- Eligible Costs for Assessment of Participants

Eligible Supportive Services Activities

- Annual Assessment of Service Needs
- Assistance with moving costs
- Case management
- Child Care
- Education services
- Employment assistance and job training
- Food
- Housing Search and Placement
- Legal Services
- Life Skills training
- Mental health services
- Outpatient health services
- Outreach services
- Substance abuse treatment
- Transportation
- Utility deposit

Match Requirements

The CoC Program requires a 25% match from either cash or in kind match.

- Cash Match - A recipient may use funds from any source, including any other federal sources (excluding Continuum of Care program funds), as well as State, local, and private sources, provided that funds from the source are not statutorily prohibited to be used as a match.
- In Kind Contributions - The recipient may use the value of any real property, equipment, goods, or services contributed to the project as match, provided that if the recipient had to pay for them with grant funds, the costs would have been eligible under Subpart D

TX BoS CoC Local Competition Overview

CoC Program Notice of Funding Availability (NOFA) Released

Letter of Intent Form Released

Request for Proposals (RFP) Released

Project Application and Additional Forms Submitted

Threshold Review

Project Quality Review

Independent Review Team (IRT) Review

Project Ranking

Applications Submitted to HUD

CoC Program NOFA

Not sure when FY2020 NOFA will be released,
New Applicants can create their Applicant Profile in e-snaps
FY19 saw \$7,853,102 available for new projects with **CoC Bonus**
FY19 saw \$3,768,296 available for new projects with **Domestic Violence Bonus**

We enthusiastically encourage new applicants to apply!

Questions?

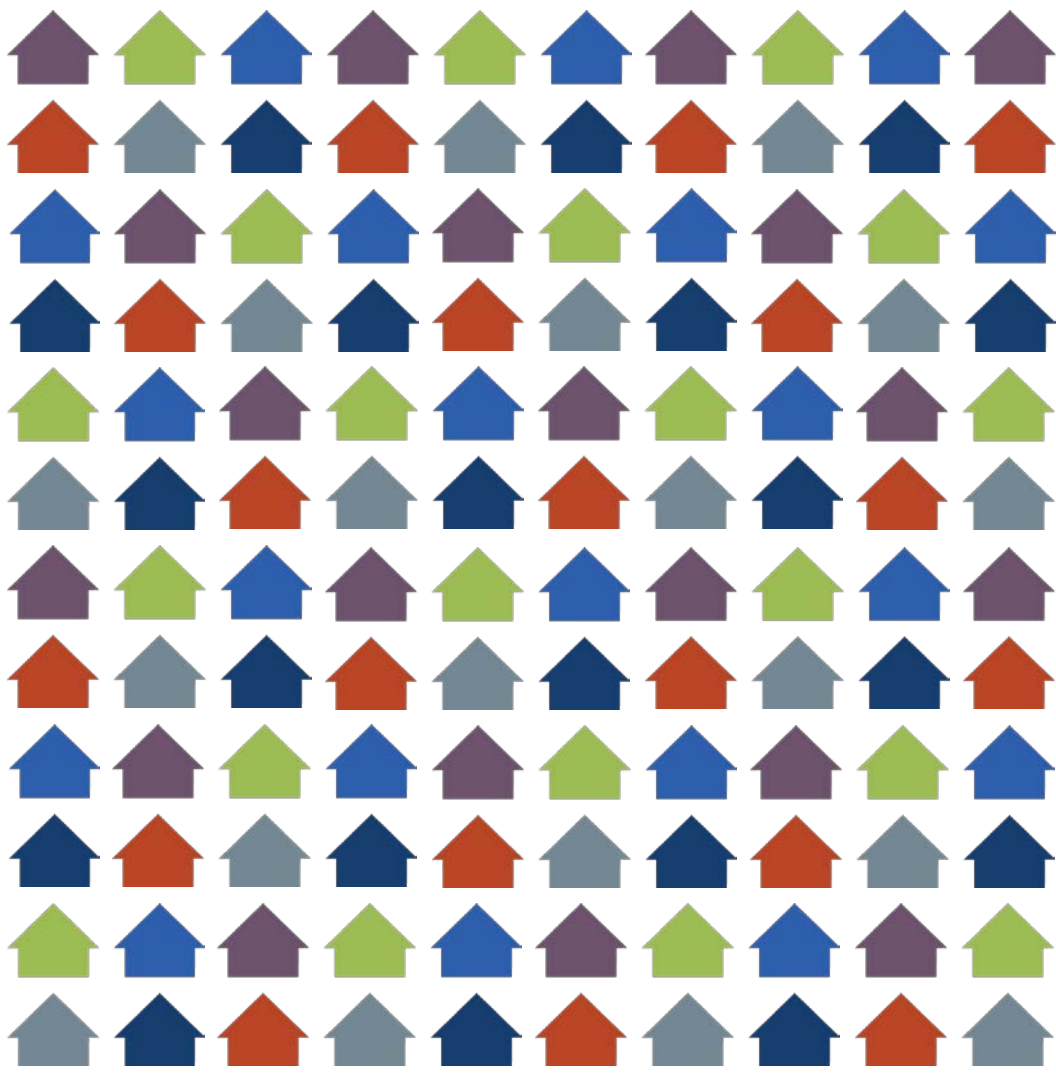
Next Steps

Be sure to sign up on THN's Website to receive updates about the Continuum of Care Local Competition.

If you would like support conceptualizing your CoC project, please feel free to reach out to myself at andrew@thn.org or anyone on the TX BoS CoC team at txboscoc@thn.org.

We want to make sure that you are able to apply to operate the most impactful project possible!





Coordinated Entry Written Standards Overview

Strategies For Change

thn.org

Purpose of the Coordinated Entry Written Standards

- HUD requires the TX BoS CoC to have written standards that govern how projects funded by the CoC Program operate.
- Notice CPD-17-01: Additional requirements for CoCs to incorporate into their centralized or coordinated access system and into their policies and procedures and written standards.



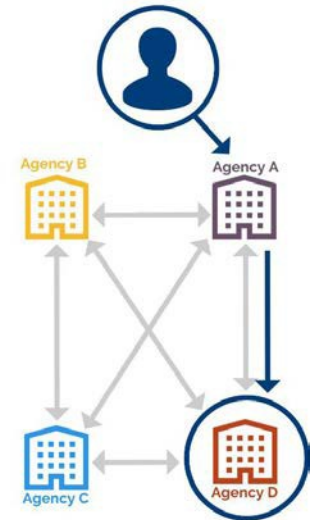
What is Coordinated Entry (CE)?

- Local Systems Approach:
 - Access, assessment, and referral processes are standardized across all providers in an entire CoC.
 - People experiencing or at-risk of homelessness can readily find and navigate crisis intervention assistance.
 - Households are prioritized for and matched with the right intervention as quickly as possible.

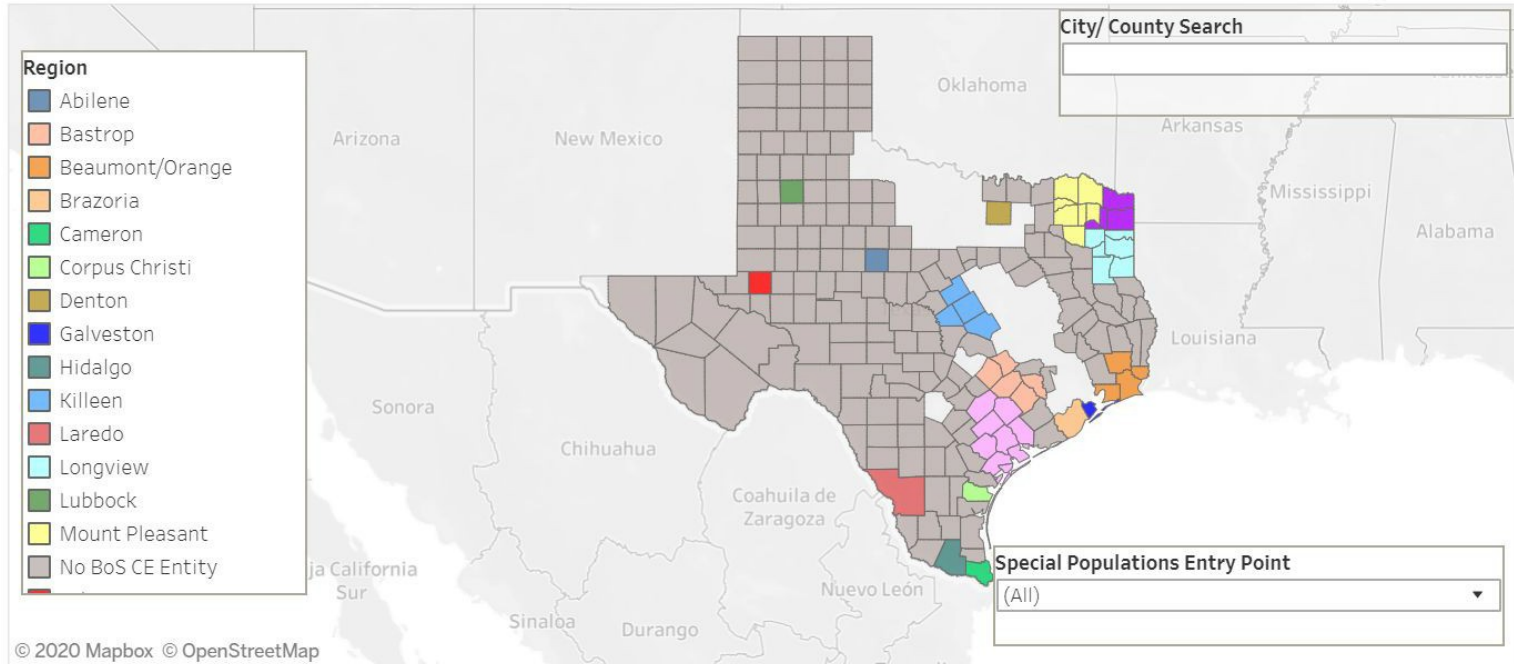
WITHOUT COORDINATED ENTRY



WITH COORDINATED ENTRY



TX BoS CoC Coordinated Entry



Public Comment Overview

- The TX BoS CoC CE Written Standards were last updated in 2017. Numerous changes since then based on implementation in regions.
- Public Comment Period allows for stakeholders to review proposed policy, procedure, and statutory compliance implementation and provide feedback based on experience and expertise.
- Any persons living or working in the CoC's geographic area and having an interest in preventing and ending homelessness can submit a comment!



When can you submit a comment?

- ~~Round 1: January 7 through January 17~~
- ~~Round 2: January 27 through February 7~~
- **Round 3: February 17 through February 28**

Today Jan 2020							Feb 2020						
SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4							1
5	6	7	8	9	10	11	2	3	4	5	6	7	8
	Public Comment							Public Comment					
12	13	14	15	16	17	18	9	10	11	12	13	14	15
	Public Comment							Staff Review					
19	20	21	22	23	24	25	16	17	18	19	20	21	22
	Staff Review							Public Comment					
26	27	28	29	30	31		23	24	25	26	27	28	29
	Public Comment							Public Comment					



Where can you submit a comment?

1. Google Form: <https://forms.gle/PUkaTdKA3QoJuULeA>
2. Email CE@THN.org
Include "Public Comment for CE Written Standards" as subject line
3. Schedule a 30-minute phone call with the Systems Change Team:
<https://calendly.com/linda-at-thn/30min>



Tips for Generating Comments

- Read the document thoroughly.
- Be concise but support your claims.
- The support for your claims should be based on sound reasoning, scientific evidence, and/or how you will be impacted.
- Address trade-offs and opposing views in your comment.
- There is no minimum or maximum length for an effective comment.
- If you are commenting on a specific question, please include the page and/or section title in your comment.
- Focus on content, not on formatting.



Links to Document

The document under review can be found here:

<https://www.thn.org/wp-content/uploads/2020/01/Public-Comment-Round2-TX-BoS-CoC-CE-WS-2020.pdf>

And a summary of proposed changes can be found here:

<https://www.thn.org/wp-content/uploads/2020/01/Public-Comment-Round2-TX-BoS-CoC-CE-WS-2020-SUMMARY.pdf>

Use the summary to guide you through the document.



Overview of the Document

- Longer than previous version – 67 pages excluding appendices
- Process flowcharts added to supplement the text
- Document organized in two main subject areas:
 - Coordinated Entry **System**: Theory and Planning
 - Coordinated Entry **Process**: Homeless Management Information System (HMIS) and Implementation - Access, Assessment, Referrals, Prioritization, Contacting Households, and Serving Survivors



Policy Changes

- ***Processes and Best Practices***

- Active Households Policy for By-Name List and Housing Priority Lists (page 29)

- ***Access***

- Suspended Households Policy (page 33)

- ***Contacting Households***

- The duration of contacting households changed from 5 times over 5 business days to 5 times over 10 business days. (page 56)



Process Changes

- Expanded and Defined Parties Involved in Coordinated Entry:
 - ***Roles and Responsibilities***
 - Coordinated Entry Steering Committee (page 15)
 - Non-Participating Agencies (page 18)
 - ***Planning***
 - Department of Veteran Affairs Medical Centers (page 21)



Process Changes

- ***Best Practices and Processes for Coordinated Entry***
 - Case Conferencing (page 27)
 - By-Name List (page 28)
 - Housing Priority List (page 29)



Process Changes

- **Access**

- Diversion (page 31): Conversations or problem-solving strategies with households experiencing a housing crisis to connect them to resources already available to them.



Process Flowcharts

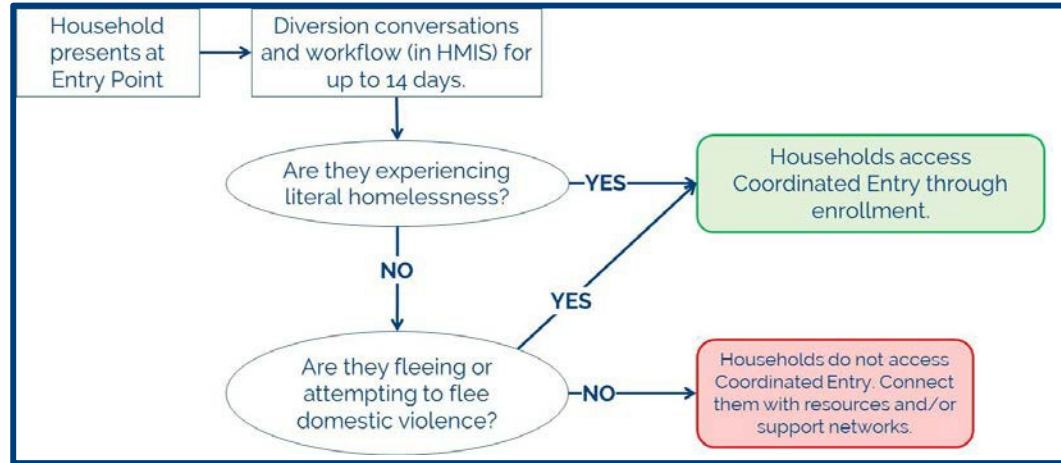
- Added for...
 - ***Access (page 31)***
 - ***Assessment (page 36)***
 - ***Referrals (page 42)***
 - ***Prioritization (page 51)***
 - ***Contacting Households (page 55)***
 - ***Serving Survivors (page 59)*** – includes all with modifications based on the de-identified process



Process Flowchart

Example: Access

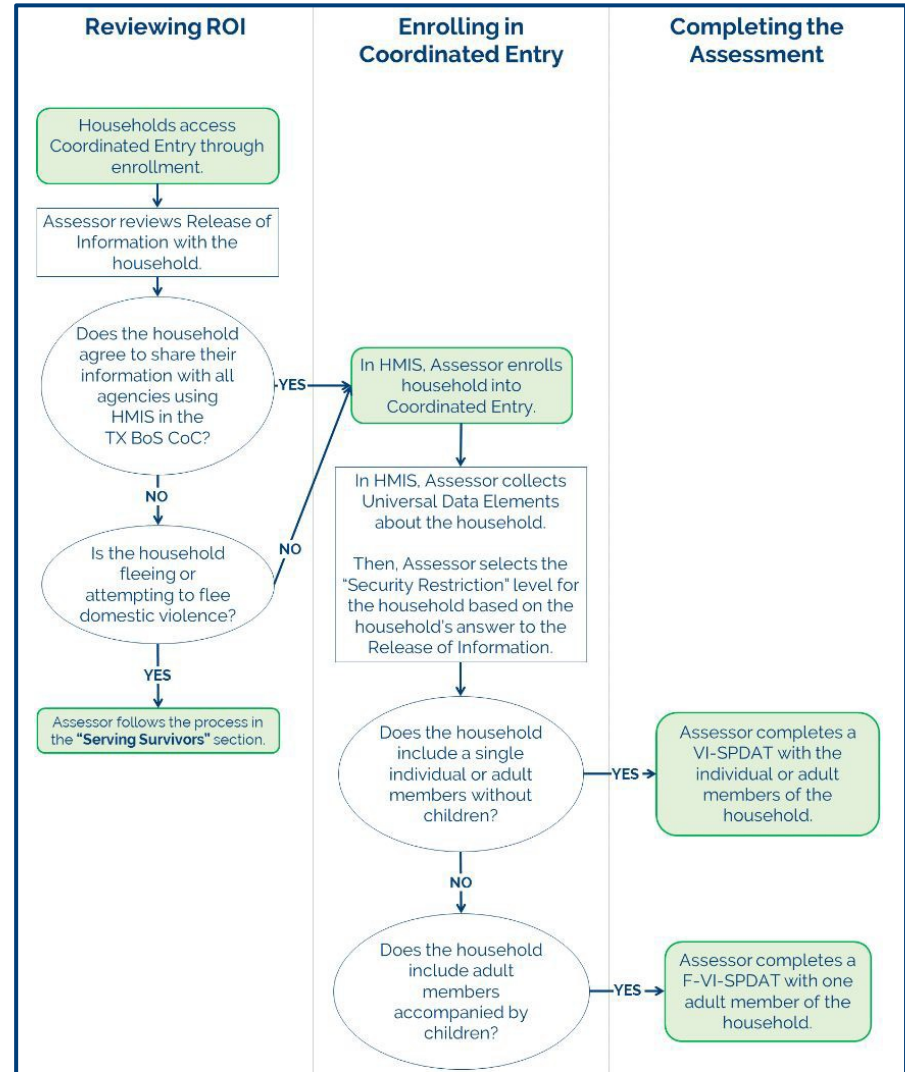
- Page 31



Process Flowchart

Example: Assessment

• Page 36



New Headings and/or Subheadings

- Example:

Referrals	42
Referral Process Flowchart	43
Advising the Household	45
Eligibility Matrix	45
Recording a Referral	45
Ghost Profiles in HMIS	46
Making a Referral	46
Using HMIS to Email Referrals	46
Documentation	46
Recording Unmet Needs	47
Completing CE Enrollment and Updating CE Statuses	47
Updating the Result of a Referral	48
Acknowledging a Referral	48
Accepting a Referral	48
Rejecting a Referral	49



We would love to hear feedback on...

1. Whether the processes laid out in the document reflect what's happening in your CE region
 - If not, what does the process look like?
 - Referral and Prioritization processes
2. Impact on agencies and staff members
 - Level of responsibility on Assessors, Entry Points, Receiving Agencies, and Non-Participating Agencies



Next Steps:

1. Read the document:

<https://www.thn.org/wp-content/uploads/2020/01/Public-Comment-Round2-TX-BoS-CoC-CE-WS-2020.pdf>

2. Submit a comment:

- Google Form: <https://forms.gle/PUkaTdKA3QoJuULeA>
- Email CE@THN.org
Include "Public Comment for CE Written Standards" as subject line
- Schedule a 30-minute phone call with the Systems Change Team:
<https://calendly.com/linda-at-thn/30min>



Consolidated Planning and CoCs

The CoC Interim Rule, 24 CFR 578 -- CoC Planning, 24 CFR 578.39 requires CoCs to participate in the consolidated plan for the CoC's geographic area

40 Consolidated Plan Jurisdictions in the TX BoS CoC

Consolidated Plan Jurisdictions in the TX BoS CoC					
	State	15	Lewisville	31	San Marcos
1	Texas*	16	Longview	32	Sherman
	Cities	17	Lubbock*	33	Temple
2	Abilene	18	Marshall	34	Texarkana
3	Beaumont	19	McAllen	35	Texas City
4	Brownsville*	20	Midland	36	Tyler
5	Corpus Christi*	21	Mission	37	Victoria
6	Denison	22	New Braunfels		Counties
7	Denton	23	Odessa	38	Brazoria County*
8	Edinburg	24	Orange	39	Hidalgo County*
9	Flower Mound	25	Pearland	40	Williamson County
10	Galveston	26	Pharr		
11	Harlingen	27	Port Arthur		
12	Killeen	28	Round Rock		
13	Laredo*	29	San Angelo		
14	League City	30	San Benito		

* also an ESG Recipient

25 have 5-year Consolidated Plans due in 2020. The others have 1-year Action Plans due.

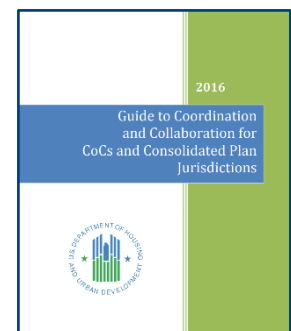
"The Consolidated Plan is designed to help states and local jurisdictions to assess their affordable housing and community development needs and market conditions, and to make data-driven, place-based investment decisions. The consolidated planning process serves as the framework for a community-wide dialogue to identify housing and community development priorities that align and focus funding from the CPD formula block grant programs: [Community Development Block Grant \(CDBG\) Program](#), [HOME Investment Partnerships \(HOME\) Program](#), [Housing Trust Fund \(HTF\)](#), [Emergency Solutions Grants \(ESG\) Program](#), and [Housing Opportunities for Persons With AIDS \(HOPWA\) Program](#). The Consolidated Plan is carried out through Annual Action Plans, which provide a concise summary of the actions, activities, and the specific federal and non-federal resources that will be used each year to address the priority needs and specific goals identified by the Consolidated Plan. Grantees report on accomplishments and progress toward Consolidated Plan goals in the Consolidated Annual Performance and Evaluation Report (CAPER)."

<https://www.hudexchange.info/programs/consolidated-plan/>

The plan development process must include a citizen participation plan, which often consists of public hearings, community member surveys, focus groups with homeless services providers and local homeless coalitions, and consultation with THN, as the CoC Lead Agency.

HUD guide, "Guide to Coordination and Collaboration for CoCs and Consolidated Plan Jurisdictions," at

<https://files.hudexchange.info/resources/documents/Coordination-and-Collaboration-for-CoCs-and-Consolidated-Plan-Jurisdictions.pdf>



Purpose of collaboration -- To transform the local homeless response into a coordinated system and to ensure communities can successfully reduce the length and extent of homelessness

Purposes of Collaboration for Jurisdictions and CoCs

- "...to focus local, State, and Federal attention and resources on resolving the housing needs of those who are homeless or at risk of homelessness within the context of all services and supports available to a jurisdiction." (p. 12)
- "...ensure that the CoC's plan to prevent and end homelessness, and thus the projects it funds, is consistent with the Con Plan. Additionally, consideration of the priorities set forth in the Con Plan for the jurisdiction could inform the CoCs' ranking and selection process of project applications..." (p. 15)
- "...ensure the Con Plan jurisdiction(s) set priorities informed by a CoC's understanding of need." (p. 15)
- "By helping these stakeholders maintain consistency in their focus and target resources in complementary ways, collaboration can improve how effectively CoCs and Con Plan jurisdictions meet their program goals." (p. 16)

Jurisdiction and CoC Collaboration

Consolidated Planning

- Focused on community development
- Jurisdictions consult with CoCs on Con Plan areas related to homelessness
 - Homeless needs assessment
 - Strategy to address homelessness
 - Resource inventory
 - ESG-specific requirements

CoC Planning

- Focused on homelessness
- CoCs provide information and data (PIT, HIC, SPMs) for the Consolidated Plan
- Jurisdictions provide certification of consistency with the Con Plan for CoC Program project applications
- Jurisdictions provide information and data for CoC planning

How do consolidated plans and CoC plans work together in communities and in the CoC?

Beyond consultation to collaboration

From Consultation to Collaboration

- Coordinated Entry (CE) – a process that assesses people requesting homeless assistance and pairs them with the right kind of assistance in the community's housing crisis response system (HCRS)
- CoC Written Standards and ESG Written Standards – guidelines for prioritizing people for services and housing and ensuring consistency across the HCRS
- System Performance Measures (SPMs) – metrics that indicate how well the HCRS is preventing and ending homelessness
- Strategic resource allocation – allocating and expending resources most efficiently and effectively to achieve common goals for the HCRS

For more information, contact Mary Stahlke, Asst. Director of Engagement, at mary@thn.org or 512-861-2180.