

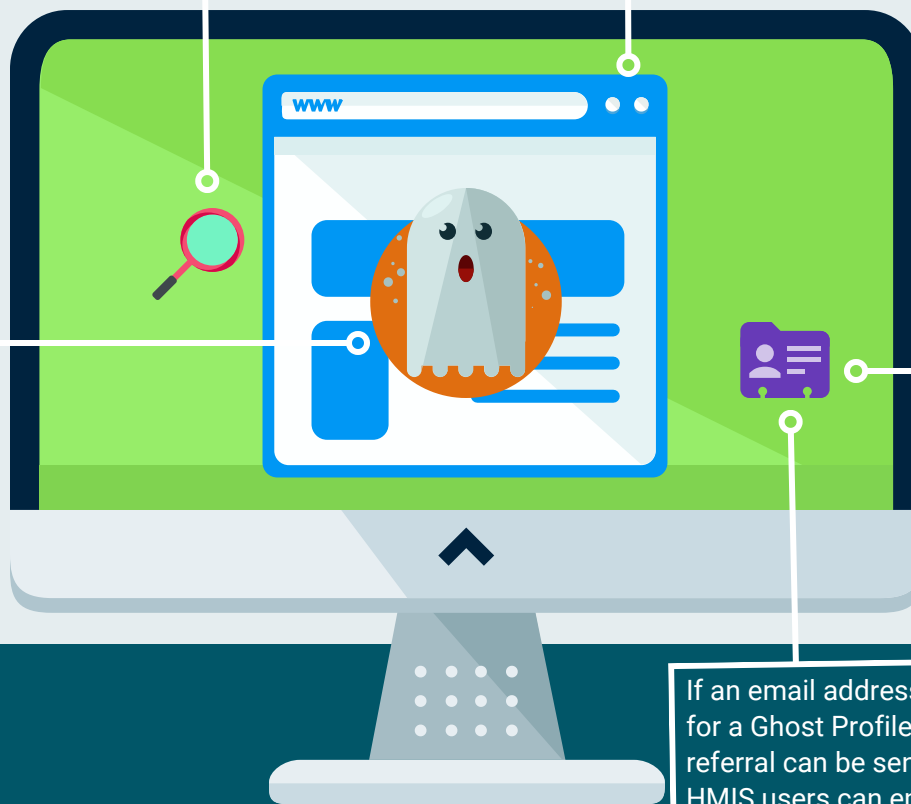
# GHOST PROFILES IN HMIS

Provider Profiles in HMIS are used for tracking and recording referrals. These are living records in HMIS of agencies that provide services across the Texas Balance of State Continuum of Care. Provider Profiles are created in HMIS for agencies **regardless** of their participation in HMIS. Provider Profiles in HMIS for agencies without access to HMIS are known as "Ghost Profiles".

When recording a referral, HMIS users search and select Provider Profiles under "Refer to Provider".

400+ Ghost Profiles have already been **created** in HMIS by THN staff.

Agencies with Ghost Profiles do not have access to view the referrals in HMIS. **Warm hand off** referrals are still required.



THN staff can create **new** Ghost Profiles by creating a new provider profile in HMIS. Please email [HMIS@THN.org](mailto:HMIS@THN.org) with the agency's name, address, phone number, and services.

If an email address is inserted for a Ghost Profile, an email referral can be sent from HMIS. HMIS users can email [HMIS@THN.org](mailto:HMIS@THN.org) to update any email address.

*Do you have questions or need more guidance? Select from below.*

[Email CE@THN.org](mailto:CE@THN.org) | [CE Website](#) | [CE Written Standards](#) | [CE Data Guide](#)

