



Texas Balance of State Continuum of Care Coordinated Entry & Prioritization

Prioritization is the process of arranging households seeking assistance through Coordinated Entry (CE) based on their level of vulnerability or need. This occurs after a household presented at an Entry Point to enroll into CE and complete an assessment. The household's level of vulnerability or need is determined by analyzing the information obtained from the assessment against the **TX BoS CoC's prioritization standards**.

Learn more about the Prioritization process in the [TX BoS CoC CE Written Standards](#).

Purpose

Prioritization ensures that people with the most severe service needs and vulnerabilities are prioritized for housing and homeless assistance before those with less severe service needs and lower levels of vulnerability.



When and How to Use Prioritization Standards

1. The CE region should prioritize availabilities using a collaborative approach through case conferencing.
2. Receiving Projects should apply the prioritization standards for their housing intervention type to the referrals received in HMIS.
3. Receiving Projects should contact a CEPE member or an Entry Point to determine which household they need to contact to fill their availability.
4. A combination of the approaches above.

Do you have questions or need more guidance? Select from below.

[Email CE@THN.org](mailto:CE@THN.org) | [CE Website](#) | [CE Written Standards](#) | [CE Data Guide](#)





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How to Apply COVID-19 Prioritization Standards

Scenario: You have two openings in your housing program. You are looking at your region's Housing Priority List and there are 10 eligible households who have not yet been contacted for an opening. Which two should you contact first?

You review and apply the time-limited COVID-19 Prioritization Standards:

1. Answered “Yes” on the VI-SPDAT or F-VI-SPDAT for “Do you (or any family members) have any chronic health issues with your liver, kidneys, stomach, lungs, or heart?”
2. Head of household age 55 and older
3. Survivor prioritization
4. Sleeping in an unsheltered location

Client	VI-SPDAT/F-VI-SPDAT Assessment Date	Chronic Health Issues	Any HH Member Age 55 and Older	COVID-19 Prioritization Factor #1	Unsheltered Location?
A	8/25/2020	No	No	Yes	No
B	8/25/2020	No	Yes	Yes	No
C	8/24/2020	Yes	Yes	No	No
D	8/24/2020	Yes	Yes	No	Yes
E	8/23/2020	Yes	Yes	Yes	Yes
F	8/23/2020	Yes	Yes	No	Yes
G	8/23/2020	Yes	No	Yes	Yes
H	8/22/2020	No	Yes	No	No
I	8/22/2020	Yes	Yes	Yes	Yes
J	8/21/2020	Yes	Yes	Yes	No

Apply the Prioritization Standards

- Which households have all four priority factors? **Clients E and I.**
- Your next step is to contact these two households **5 times over 10 business days.**
- If you make contact with the household, determine whether they are still interested in the program and eligible for the program. If yes, continue with program intake.

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