



# Texas Balance of State Continuum of Care Case Conferencing Meetings

**Case conferencing** is a routine, centralized process that helps community leaders and housing navigators monitor and advance the progress of various people toward housing.<sup>1</sup>

This is a **regular meeting** (e.g. weekly, bi-weekly) that allows for **support coordination** and **problem-solving** to occur with all community partners who are serving people experiencing homelessness in a community.<sup>1</sup>

## Purpose<sup>2</sup>

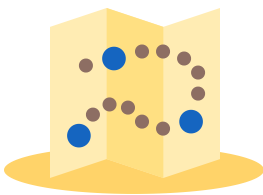
- To ensure holistic, coordinated, and integrated assistance across providers
- To review progress and barriers related to each household's housing goal
- To identify and track systematic barriers and strategize solutions across multiple providers
- To clarify roles and responsibilities and reduce duplication of services



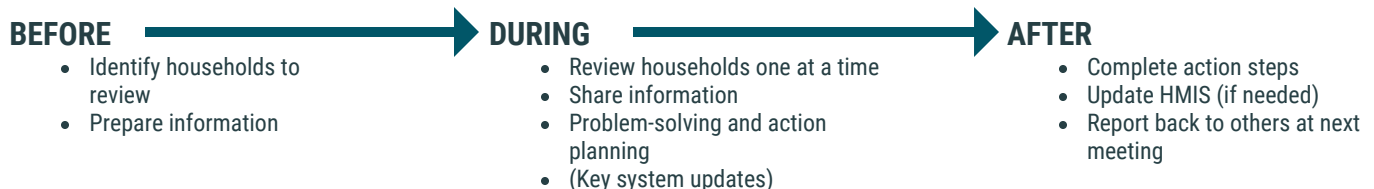
## Planning for Case Conferencing

Before starting case conferencing, communities should consider:

- Why do we want to do case conferencing?
- Who should attend? Who should facilitate?
- How should we conduct these meetings? When? Where? How often?
- What information do we need, and where does it come from?



## Example of a Case Conferencing Meeting Process



Works Cited:

1. Built for Zero Canada. (2019). Case Conferencing Overview. Retrieved from <https://bfzcanada.ca/wp-content/uploads/Case-Conferencing-Overview-and-Examples.pdf>

2. U.S. Department of Veterans Affairs. (2016). Overview: Case Conferencing. Retrieved from

[https://www.va.gov/HOMELESS/ssvf/docs/Case\\_Conferencing\\_Overview\\_March2016.pdf](https://www.va.gov/HOMELESS/ssvf/docs/Case_Conferencing_Overview_March2016.pdf)

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