



JOB TITLE: Systems Analyst

DEPARTMENT: Texas Balance of State Continuum of Care

REPORTS TO: Director of Data

ABOUT THN:

Incorporated in 1991, Texas Homeless Network (THN) is a 501(c)(3) non-profit organization that is dedicated to addressing homelessness statewide through education, resources, and advocacy. THN provides training and technical assistance on best practices to prevent and end homelessness. THN serves as the lead agency and Homeless Management Information System (HMIS) lead agency for the Texas Balance of State Continuum of Care (TX BoS CoC), which covers 215 counties in the state.

DESCRIPTION:

The ideal candidate is analytical, tech-savvy, understands database management, and is ready to learn new concepts as part of both a dynamic data team and systems change team. The candidate must have the ability to communicate effectively to a variety of audiences and provide technical support. The ideal candidate must have a well-disciplined, organized approach to time and project management, and exhibit qualities that illustrate a dedication to meeting the data needs of organizations working to prevent and end homelessness.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Lead Coordinated Entry training process, develop supplemental materials, and provide ongoing community support.
- Provide support to the Training Coordinator on all training related matters.
- Lead evaluation and data analytics projects, providing technical oversight and quality assurance.
- Oversee the technical design and implementation of the Coordinated Entry workflow within HMIS.
- Coordinate with the Systems Change Team on data analysis, ad hoc reporting, and strategies for managing data quality.
- Support the Data Committee, Coordinated Entry Steering Committee, and others as needed.
- Organize webinars with other members of the Data and Systems Change Team.
- Develop and generate reports/queries to monitor system data quality and performance.
- Create and manage complex spreadsheets and reports.
- Develop data visualizations and dashboards.

- Provide support and technical assistance to HMIS end-users.
- Understand HUD funding and reporting requirements
- Perform other duties as assigned in collaboration with the Texas Balance of State team.

QUALIFICATIONS:

No specific degree is required for this position. Interested candidates should highlight any education or training they have received that will lend to this role.

Required

- Passion for social justice issues and desire to work toward the goal of ending homelessness.
- Analytical and database management ability sufficient to evaluate data needs and implement and maintain systems within HMIS.
- Proficient in Microsoft Office and Google Suite products.
- Proven ability to manage multiple projects simultaneously.
- Strong ability to collaborate with others to plan, implement, and finish high-quality projects.
- Excellent communication skills, both oral and written, and with all levels of management, staff, and external clients, especially those who are not well versed in computer technology.
- Knowledge and experience using various software programs, supporting the use of these software packages, system networking, and communications.
- Knowledge of best practices in data analysis and quality control.

Preferred

- Experience conducting webinars and virtual training.
- Basic understanding of Coordinated Entry and Systems Change concepts.
- Experience using Eccovia ClientTrack or another HMIS software.
- Knowledge of the HMIS Interim Rule, Data Standards, and Data Dictionary.
- HUD-related reporting experience.

WORKING CONDITIONS:

- Remote work possible (current occupancy restrictions necessitate offsite work for the majority of THN staff at this time).
- Must be available to travel within Texas up to 15 percent of the time with 2 weeks' notice (current travel restrictions withstanding).
- Available for nights and weekends during large projects like the ESG Program NOFO, CoC Program NOFO, or other funding competitions. Unlikely to be more than once per quarter.
- Must reside in the State of Texas.

PAY AND BENEFITS:

- This is a salaried position starting at \$48,500, commensurate with experience.
- Benefits provided include paid time off, employer paid health insurance, dental insurance, vision insurance, parental leave, and matching 401(k) retirement plan.
- Flexible work schedule and opportunity to distance work with supervisory approval.
- This position is grant-funded, and employment is contingent on the continued receipt of grant funds.

HOW TO APPLY:

Email a cover letter, resume, and list of three references to hr@thn.org. This position will remain open until filled. Only those selected for an interview will be contacted. Please include "Systems Analyst" in the subject line.

We are committed to Employment Equity, and we encourage applications from all qualified candidates. THN is an Equal Opportunity employer that offers positions with varying skill levels and responsibilities that amplify our mission. We strongly encourage members of traditionally underrepresented communities to apply, including those with a lived experience of homelessness; people of color, LGBTQ identified people, gender-nonconforming people; as well as individuals with disabilities, veterans, and people who speak a language in addition to English.