

Texas Balance of State Continuum of Care

Governance Charter

Document History

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Policy and Procedure Maintenance: This document will be considered a living document that is subject to change. Changes to this document will be made in response to changing conditions and regulations and the will of the membership. Changes will be presented at a TX BoS CoC General Meeting. The TX BoS CoC Board approves changes to the Policies and Procedures.

Texas Balance of State Continuum of Care Governance Charter

Introduction and Purpose

This document serves as the Texas Balance of State Continuum of Care (TX BoS CoC) Governance Charter. This document outlines key operational components of the Continuum of Care (CoC), including universal policies and procedures or references to other policy and procedure or guidance documents for the CoC. This document was created in collaboration with the TX BoS CoC Board.

Background

A Continuum of Care is a collaborative funding and planning process that helps communities plan for and provide, as necessary, a full range of emergency, transitional, and permanent housing and other service resources to address the various needs of persons experiencing homelessness or at risk of experiencing homelessness. The U.S. Department of Housing and Urban Development (HUD) also refers to the group of stakeholders involved in the decision-making processes as the “continuum of care.”

The CoC is responsible for meeting CoC requirements, as mandated by HUD. Due to the TX BoS CoC’s large geography, the CoC relies on individual programs receiving funding, Local Homeless Coalitions (LHCs), and Coordinated Entry Planning Entities (CEPEs) to conduct planning, delivery of housing and services, and evaluation, in order to meet CoC requirements.

Continuum of Care planning and funding is intended to reduce incidents of homelessness in CoC communities by assisting homeless households (individuals and families) to quickly transition to self-sufficiency and permanent housing and to meet other goals, as outlined in the HEARTH Act.

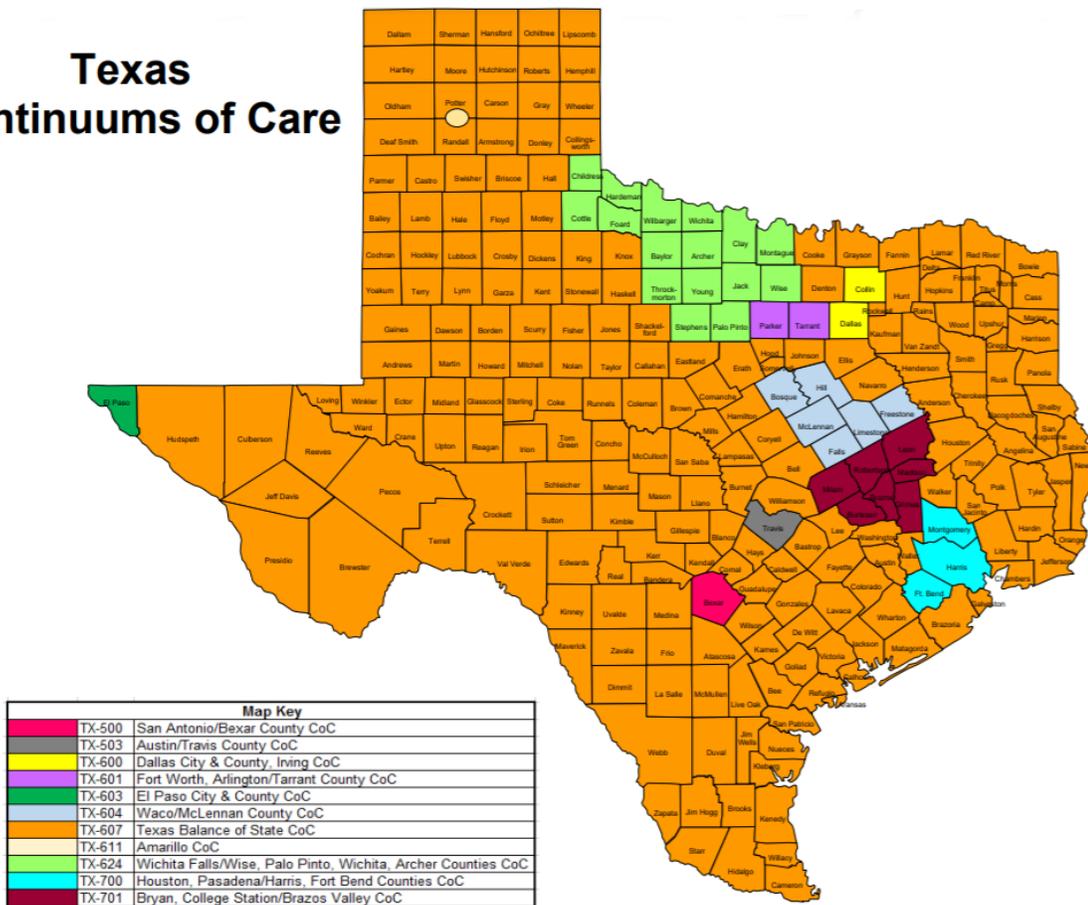
TX BoS CoC Governance Structure

This Charter identifies the CoC’s governance structure, including Collaborative Applicant and HMIS Lead Agency designations and purposes. It also describes the purposes of the CoC Board, Local Homeless Coalitions (LHCs), other committees, and the CoC Lead Agency and staff support.

The name of the affiliation is the Texas Balance of State Continuum of Care (TX BoS CoC).

The geographic area of the TX BoS CoC includes 215 counties throughout the state of Texas. Within those counties, Local Homeless Coalitions (LHCs) and Coordinated Entry Planning Entities (CEPEs) conduct local CoC planning, housing and service development and delivery, and evaluation. CoC-wide activities are also conducted through the LHC leaders, the CoC Board, and CoC committees.

Texas Continuums of Care



The TX BoS CoC consists of:

- CoC General Members
- CoC Board
- CoC Committees
- Local Homeless Coalitions (LHCs)
- Coordinated Entry Planning Entities (CEPEs)
- CoC Collaborative Applicant
- CoC HMIS Lead Agency
- CoC Lead Agency and staff support

The TX BoS CoC has established a board to act on its behalf. The CoC Board is responsible to the membership. The CoC will provide opportunities for CoC members to comment on policies and procedures, and the CoC Board will approve policies and procedures.

CoC committees are designed to carry out the high-level work of the CoC, ensuring that the CoC fulfills all of the requirements established by HUD. Committees are an opportunity for CoC general members to be directly involved in CoC-wide decision making.

The [Local Homeless Coalitions](#) (LHCs) inform the TX BoS CoC staff on a regular basis about community events related to homelessness, housing advocacy, and performance of homeless services in their respective communities. The CoC uses this information to inform decision-making and policy.

[Coordinated Entry Planning Entities](#) (CEPEs) are responsible for implementing the day-to-day process of Coordinated Entry (CE) in their designated region within the CoC. They establish the day-to-day management structures, create a communication plan in their region, and promote standardized screening, assessment and referral processes. They ensure the enrollment of staff at agencies that are required to use CE, into training. They also conduct evaluation and monitoring of their local CE process. Each CEPE has a representative on the Coordinated Entry Steering Committee (CESC), which provides direct support and guidance to the CoC Board on systems change efforts, and influences the direction of the CE process in the TX BoS CoC.

Texas Homeless Network’s Role

The TX BoS CoC has designated, and the CoC Board has approved, the Texas Homeless Network (THN) as the Collaborative Applicant for the TX BoS CoC. As such, THN is also the applicant/grantee for HUD Continuum of Care (CoC) Program funds for CoC Planning. The TX BoS CoC Board has not established the Collaborative Applicant as a Unified Funding Agency (UFA).

The TX BoS CoC has selected, and the CoC Board has approved, Texas Homeless Network to serve as the CoC Lead Agency and to provide support to the CoC. THN staff members provide staff support to all other CoC committees and workgroups. THN serves as the CoC Lead Agency under a memorandum of understanding between the TX BoS CoC Board and the THN Board of Directors.

The TX BoS CoC has designated, and the CoC Board has approved, THN as the Homeless Management Information System (HMIS) Lead Agency for the TX BoS CoC. The business address for the TX BoS CoC is: Texas Balance of State Continuum of Care, Texas Homeless Network, 3000 S IH-35, Suite 100, Austin, TX 78704.

Definitions

Group	Details
CoC General Membership	The General Membership represents persons experiencing homelessness or at risk of homelessness, providers of homeless services, and other relevant organizations and community stakeholders to establish a Continuum of Care and a CoC Board, and to fulfill the CoC’s responsibilities, as required by HUD. The responsibilities of the CoC may be completed by the membership at large, or through delegation to the CoC Board, CoC committees and workgroups, the CoC Lead Agency, or other groups.

	<p>Anyone who works or lives in the CoC's geographic area, and all housing and homeless services projects in the CoC's geographic area, are considered to be members of the CoC. The CoC has an open invitation process, so people may join at any time. THN invites members to participate in the CoC's activities. These activities include CoC general meetings, CoC Board elections, committee membership, public comment, funding opportunities, PIT Counts, and other activities as announced by the CoC lead agency and CoC Board.</p>
<p>CoC Board</p>	<p>The CoC Board is the primary decision-making body for the TX BoS CoC. Board members determine the policy direction of the CoC and ensure that the CoC fulfills its responsibilities as assigned by HUD. Additionally, the Board oversees and approves the work of CoC committees and workgroups. The Board consists of fifteen members.</p> <p>The CoC will ensure that the CoC Board, its chair, and any persons acting on behalf of the Board, comply with a code of conduct and with conflict-of-interest requirements and recusal processes. The CoC Board and CoC Lead Agency Staff will strive to ensure broad representation among the 15 positions, including community stakeholders from around the CoC's geographic area and agency staff representing the major homeless subpopulations. Individual board members may represent multiple sectors or stakeholders.</p> <p>Board members are elected by the full CoC membership in the Fall of each year. Board members will serve staggered terms of two years so that every year, half the positions will stand for election. Terms begin in October and end in September two years later.</p>
<p>Local Homeless Coalitions (LHCs)</p>	<p>The Local Homeless Coalitions (LHCs) are the lead groups responsible for managing community planning, coordination, and evaluation to ensure that the system of homeless services and housing ends people's homelessness rapidly and permanently. This includes planning for the use of HUD CoC Program resources and coordinating these funds with other resources in their communities. Local Homeless Coalitions (LHCs) include representatives of relevant organizations, e.g., homeless services providers, victim services providers, medical services, law enforcement, school districts, and agencies serving other homeless subpopulations.</p>
<p>Coordinated Entry Planning Entities (CEPEs)</p>	<p>The Coordinated Entry Planning Entities (CEPEs) are the management bodies responsible for implementing the day-to-day process of CE in their respective regions. This includes establishing the day-to-day management structures, establishing a clear and accessible communication plan in their region, promoting standardized screening, assessment and referral processes, ensuring enrollment of staff into training, and conducting evaluation and monitoring of their local CE process.</p>

<p>CoC Committees and Subcommittees</p>	<p>While decisions for the Continuum will be made by the Board, the work of the Continuum will generally be carried out by CoC committees and, as appointed by CoC committees, CoC subcommittees. CoC Committees are created with the approval of the CoC Board in order to assist the CoC in carrying out mandated activities. CoC Committees are also the primary mechanism for CoC members to affect decisions made by the CoC Board. Committees shall not make any policy or funding-related decisions, unless authority is otherwise designated by the CoC. Committees may make recommendations for voting approval by the CoC Board.</p> <p>The Board will establish committees, as necessary to ensure all CoC responsibilities are fulfilled according to HUD regulations. Each committee may be led by a chair or co-chairs. Committee members may be members of the Board, LHC members and/or other stakeholders. Each standing committee will also have a staff liaison support person from the CoC Lead Agency, THN.</p>
<p>Workgroups</p>	<p>Workgroups are informal bodies that do not create policies or make recommendations on behalf of the CoC. Workgroups function as a way for CoC members to share information and ideas about a specific topic. They may report back to the CoC Board, a committee or subcommittee, as needed.</p>
<p>CoC Collaborative Applicant</p>	<p>Texas Homeless Network is designated by the TX BoS CoC to apply for grants from HUD and other governmental and philanthropic organizations on behalf of the TX BoS CoC. For the Texas BoS CoC, the Collaborative Applicant is also the CoC Lead Agency and the HMIS Lead Agency.</p>
<p>CoC HMIS Lead</p>	<p>Texas Homeless Network is designated by the TX BoS CoC to operate an HMIS system on its behalf. THN serves as the HMIS project grantee under the CoC Program and is responsible for managing all aspects of the TX BoS CoC HMIS and ensuring it meets all federal requirements.</p>
<p>CoC HMIS System</p>	<p>The Texas Balance of State CoC has designated Client Track as the single HMIS system for meeting HUD client-level data collection and reporting.</p>
<p>CoC Lead Agency and Staff Support</p>	<p>Texas Homeless Network has been selected by the TX BoS CoC to serve as the CoC Lead Agency to provide staff support to the Board and CoC committees and subcommittees. The lead agency performs a variety of necessary functions such as performance monitoring, engagement and education of stakeholders, and submission of the annual collaborative CoC Program grant application (“consolidated application”). THN manages all aspects of the CoC, including ensuring all federal CoC Program requirements are met.</p>

Code of Conduct, Conflict of Interest, and Recusal Process

In order to maintain high ethical standards, HUD requires the CoC Board, the Board Chair(s), and any person acting on behalf of the Board, to comply with a code of conduct and conflict of interest and recusal requirements. All CoC Board and committee members will annually complete and sign a Code of Conduct and a Conflict of Interest Form that identifies any conflicts of interest that a member has, including association with organizations that may have a financial interest in business items coming before the CoC Board or committees.

CoC Board and committee members with actual or perceived conflicts of interest must also identify them as they arise. CoC Board and committee members shall report such conflicts of interest to the CoC Board or committee, and recuse themselves from discussions or resulting decisions on issues where a conflict of interest exists. No member of the CoC Board or committee shall participate in or influence decisions concerning the award of a grant or other financial benefits to the member or the organization that the member represents. This includes all discussion and decisions with respect to funding, awarding contracts, and implementing corrective actions.

Approval, Annual Review, and Updates

In consultation with the Collaborative Applicant/CoC Lead Agency and the HMIS Lead Agency, the first version of this Charter was adopted at a regular TX BoS CoC General Meeting by a simple majority (at least 51%) affirmative vote of the members present and determined eligible to vote.

The Charter will be revised annually, and approved by the CoC general members through the public comment process described in the [Public Comment Policy](#). Once approved by the general members, the Charter will be approved by the CoC Board by a vote.

TX BoS CoC general members may suggest amendments or revisions to the Governance Charter at a regular TX BoS CoC General Meeting. The Governance Charter may be fully revised to include agreed-upon changes, or an Amended Article may be added for insertion into the existing document. Suggested changes will be voted on by the General Membership at the next General Meeting. During the 60 days between each meeting, staff will give public notice about the suggested changes. After an open discussion of the General Membership, the general members will vote on adoption of the suggested amendment or revision. The amendment will be adopted if it receives a simple majority (at least 51%) affirmative vote of the members present and eligible to vote.

TX BoS CoC Board and membership will annually review and update, as necessary, the TX BoS CoC Governance Charter, in consultation with the Collaborative Applicant/CoC Lead Agency and the HMIS Lead Agency.

TX BoS CoC Policies and Procedures

General Policies

CoC Program Goals

The TX BoS CoC has adopted the following goals in accordance with the HUD's stated purpose for the CoC Program:

- Promote community commitment to the goal of ending homelessness
- Provide and/or facilitate funding to re-house people experiencing homelessness
- Assist individuals experiencing homelessness to access and maintain mainstream benefits
- Optimize self-sufficiency to prevent recurrence of homelessness

To better understand system performance and measure progress toward meeting these goals, the TX BoS CoC has adopted performance measures, in accordance with the HEARTH Act, at the project and systems levels that support these goals. See [System Performance Measures](#) for more information.

Each LHC is encouraged to design its own localized, strategic plan to meet these goals. The TX BoS CoC will support LHCs in the development of these plans.

Criminalization of Homelessness

The TX BoS CoC commits to engaging with local policymakers and law enforcement entities about criminalization policies and implementing community plans to ensure homelessness is not criminalized. Agencies and programs within the TX BoS CoC will not support or participate in activities that criminalize homelessness. (See [CoC Policy Against the Criminalization of Homelessness](#))

Prohibition Against Involuntary Family Separation

The TX BoS CoC is committed to keeping children under the age of 18 years with their families. Specifically, emergency shelters, transitional housing, and permanent supportive housing (PSH) programs will not deny admission to or separate any family member from other family members based on age, sex, or gender when entering shelter or housing. (See [CoC Policy Against Involuntary Separation of Families](#))

Educational Assurances

It is the intent of the TX BoS CoC to meet the educational needs of the homeless children, youth and families that they serve. The TX BoS CoC is committed to ensuring that the educational needs of homeless children, youth and their families are met. (See [Educational Assurances](#))

Ending Veteran Homelessness

The TX BoS CoC is committed to ending veteran homelessness. A CoC-wide definition incorporating benchmarks and criteria will allow the CoC to measure progress toward ending

veteran homelessness. (See [Adoption of CoC-Wide Definition for Ending Veteran Homelessness](#))

Anti-Discrimination and Equal Access

The intent of this policy is to standardize the quality of assistance persons experiencing homelessness can expect from homeless services projects across the CoC's geographic area, and ensure that projects receiving CoC and ESG Program funding are meeting HUD requirements. This policy provides guidelines for service providers in the TX BoS CoC to ensure that they are not further contributing to discrimination and marginalization of community members. (See [Anti-Discrimination and Equal Access Policy](#))

Governance

CoC Board

The [CoC Interim Rule](#) requires that the CoC establish a board to act on behalf of the CoC, and develop a written process to select the board. This process must be reviewed, updated, and approved by the CoC at least every 5 years. The TX BoS CoC has established the [CoC Board Requirements](#) for this purpose. This policy also describes in detail the requirements for the makeup of the board, in compliance with the CoC Interim Rule.

CoC Committees

According to the Interim Rule, the CoC is also required to establish committees, subcommittees, and workgroups. These committees are governed by the [Continuum of Care Committees Policy](#), which describes the responsibilities, requirements, and processes of TX BoS CoC committees.

CoC general members are encouraged to participate in governance of the CoC by serving on committees and the CoC Board.

CoC General Member Participation

Public Comment

The TX BoS CoC will invite public comments when the CoC is considering a change to a CoC policy. A public comment period allows stakeholders within the TX BoS CoC to review proposed changes to items such as policies or standards, and provide input on those changes and potential impacts of the changes. Public comment will be conducted through the [THN website](#). (See [Public Comment Policy](#))

CoC General Meetings

- CoC General Meetings are scheduled to be held bi-monthly. A minimum of four meetings will be held each year.
- All CoC General Meetings shall be open to the public.
- All CoC General Meetings and Board meetings will have written agendas. Agendas for and minutes from the CoC General Meetings will be posted on [THN's website](#) or sent electronically.

- The TX BoS CoC Board may call special member meetings by providing an agenda to all the members.
- TX BoS CoC Lead Agency Staff shall take reasonable steps to ensure that all members are notified of the time and place of all member meetings.
- A reasonable period of time shall be set aside for members to address the CoC at the member meetings.
- All CoC members shall be permitted to propose “new business” for the next member meeting of the CoC, or for consideration by THN staff. This may include discussions related to CoC policy.
- The TX BoS CoC will maintain dated meeting minutes for all meetings, including those that pertain to the CoC’s local competition process for HUD CoC Program funding.

Local Homeless Coalitions

Local Homeless Coalitions (LHCs) are the lead local working groups responsible for managing community planning, coordination, and evaluation to ensure that the system of homeless services and housing ends people’s homelessness rapidly and permanently. In order to be considered LHCs of the TX BoS CoC, homeless coalitions must meet the minimum requirements identified by the CoC Board. These requirements are described in the [Local Homeless Coalition Requirements](#) document.

Coordinated Entry

Each Continuum is responsible for establishing and operating a centralized or coordinated assessment system that will provide a comprehensive assessment of the needs of individuals and families for housing and services. This system is called Coordinated Entry (CE) in the TX BoS CoC.

A Coordinated Entry System is defined to mean a centralized or coordinated process designed to coordinate program participant intake, assessment, prioritization, and provision of referrals. A centralized or coordinated assessment system covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool.

As required by [HUD Notice CPD-17-01](#), in the TX BoS CoC all Continuum of Care (CoC) Program and Emergency Solutions Grant (ESG) Program recipients must participate in a CE system. CoC Program-funded and ESG Program-funded projects must work with the LHCs (Local Homeless Coalitions) to establish Coordinated Entry Planning Entities (CEPEs) and implement CE in their communities.

The TX BoS CoC provides toolkits, trainings and technical assistance, support, written standards, guidance, evaluation, and data analysis for the local implementation of Coordinated Entry. Each local CE system is tailored to unique community needs and available resources but must be approved by the TX BoS CoC.

All policies and procedures related to Coordinated Entry can be found in the [CE Written Standards](#).

Data

Point-In-Time (PIT) Count

The TX BoS CoC generally conducts at least one unsheltered and one sheltered point-in-time (PIT) count of persons in homeless situations per year. The PIT Count is a physical count or census of all homeless persons living in emergency shelters, transitional housing, and on the streets on a single night. It does not capture those who experience only brief episodes of homelessness or account for changes throughout the year. This count collects data on where homeless households are sleeping, household size, disability, and chronicity of homelessness. The U.S. Department of Housing and Urban Development (HUD) requires that all CoCs with federally-funded homeless services participate in PIT Counts during the last ten days in January each year. THN, as the CoC Lead Agency, follows HUD guidance on planning and conducting the PIT Count.

The [THN website](#) provides guidance on how to plan and implement the count and detailed information about how to train volunteers and service providers to use the various point-in-time Count forms that have been developed for TX BoS CoC providers. The PIT Lead for each LHC or community is responsible for ensuring that volunteers are following guidelines for PIT procedures and training.

Housing Inventory Count (HIC)

Every year the TX BoS CoC will collect data to complete a housing inventory count (HIC). This inventory will occur at a single point-in-time in the last ten days in January each year. The date of the housing inventory will be the same date as the point-in-time (PIT) sheltered count.

For each program that houses persons experiencing homelessness, the CoC will collect data on:

- The number of beds and units currently serving individuals and families
- The number of beds and units created in the past year (“new inventory”)
- The number of beds and units that are fully funded but not yet serving homeless people (“under development”)

The CoC will seek to obtain housing inventory data from all emergency shelters, transitional housing, rapid re-housing (RRH) and permanent supportive housing (PSH) programs in the CoC, including those programs that do not receive HUD funding. Data collected from permanent supportive housing programs will be focused only on the beds and units that are dedicated to housing persons who are formerly homeless.

To collect Housing Inventory data, the CoC will annually:

- Conduct a housing inventory survey of homeless housing providers, which will include the previous year’s Housing Inventory Count and instruct providers to review and update housing inventory information on the specified night of the housing inventory.
- The primary collection method is via a housing inventory survey, and the CoC provides the following information to services providers:
 - Provide instructions to all homeless housing providers on how to report an accurate bed inventory;
 - Include definitions of key terms used in the inventory chart;
 - Follow-up with providers to ensure the maximum possible response rate and

- accuracy of the housing inventory information; and
- After receiving the inventory information, confirm the information with each provider to verify the accuracy of the data.

HMIS

The TX BoS CoC HMIS is a collaborative project of THN, as the HMIS Lead Agency, and Participating Agencies. HMIS is a computerized data collection application designed to capture information about people experiencing homelessness and homeless programs over time. HMIS is mandated by HUD under the HEARTH Act for all communities and agencies receiving HUD Continuum of Care (CoC) Program, Emergency Solutions Grant (ESG) Program homeless assistance funds as well as other Federal agencies.

HMIS is essential to efforts to streamline client services and inform public policy. Through HMIS, people experiencing homelessness benefit from improved coordination in and between agencies, informed advocacy efforts, and policies that result in targeted services. HMIS enables homeless service providers to collect uniform client information over time. Analysis of information gathered through HMIS is critical to accurately calculate the size, characteristics, and needs of the homeless population.

Detailed information on how the TX BoS CoC operates HMIS can be found in the [HMIS Policies and Procedures](#). This document also meets HUD's requirement that THN, as the lead agency of the TX BoS CoC must review, revise, and approve a security plan for the CoC.

Additionally, THN is required to review, revise, and approve a data quality plan and privacy policy. The [HMIS Data Quality Plan](#) establishes standards for data collection in HMIS that meet HUD's requirements for data quality. The HMIS Data Quality Plan establishes the required Data Elements that HMIS users must enter into the system when assessing a client. It also establishes metrics for considering that information timely, complete, accurate, and consistent. The [HMIS Privacy Policy](#) document describes HUD's requirements for how THN as the lead agency may use protected personal information (PPI) collected in HMIS.

System-Wide Reporting

Longitudinal Systems Analysis

The Longitudinal Systems Analysis (LSA) report is produced from the TX BoS CoC's HMIS, and submitted annually to HUD. The LSA report provides HUD and the CoC with critical information about how people experiencing homelessness use their system of care.

The report includes significant additional detail about households' system use, and allows the CoC to understand lengths of homelessness, exits to permanent housing, and returns for each household type (Adults Only, Children Only, and Adults with Children). It also contains the data used to write the Annual Homeless Assessment Report (AHAR) which is the report sent to Congress about the state of homelessness across the nation.

Data included in the LSA:

- Demographic characteristics like age, race, gender and veteran status;
- Length of time homeless and patterns of system use;

- Information specific to populations whose needs and/or eligibility for services may differ from the broader homeless population, such as veterans, people and households experiencing chronic homelessness, and other; and
- Housing outcomes for those who exit the homeless service system.

System Performance Measures

The HEARTH Act established a set of selection criteria for CoC funding that requires CoCs to report their system-level performance to HUD. The CoC is required to report this performance in the form of specific data points called System Performance Measures (SPMs):

- Measure 1: Length of Time Persons Remain Homeless
- Measure 2a: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months
- Measure 2b: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 2 Years
- Measure 3: Number of Homeless Persons
- Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects
- Measure 5: Number of Persons who Become Homeless for the First Time
- Measure 6: Not currently collected by CoCs
- Measure 7a: Successful Placement from Street Outreach
- Measure 7b: Successful Placement in or Retention of Permanent Housing

For system-level performance measures, the TX BoS CoC must look at data from the entire system, or across all continuum projects of a specific project type, as opposed to individual projects, to determine the unduplicated number of participants accessing the homeless crisis response system.

Data for the SPMS is generated from:

- Sheltered and unsheltered PIT count data
- Unduplicated Client-level outcome information collected across all projects that contribute data to HMIS within the CoC

A report of the TX BoS CoC's System Performance Measures (SPMs) is generated on an annual basis, and submitted to HUD. HUD uses this system-level performance information as a competitive element in its annual CoC Program Competition, and to gauge the state of the homeless response system nationally.

HUD CoC Program Funding

Continuum of Care Program Application in Response to HUD NOFO

HUD annually releases a Notification of Funding Opportunity (NOFO) for CoC Program Funding. As the designated Collaborative Applicant for the TX BoS CoC, THN is responsible for combining all applications for CoC Program Funding within the geographic area of the CoC for submission to HUD. THN is also responsible for applying for CoC Planning funds. The TX BoS

CoC Board has approved several policies and procedures related specifically to the CoC Program Competition application process within the TX BoS CoC. These will be posted on THN's website annually along with the NOFO. Previous years' competition materials can be found in the [Resources & Archive](#) section of the THN website. This includes the CoC's policies on [Conditional Inclusion](#), [Ranking](#), [Reallocation](#), [Review & Scoring](#).

Annual Performance Report

Annual Performance Reports (APRs) are required by HUD on an annual basis to track the progress and accomplishments of HUD's Continuum of Care Program. The APR gathers information on how programs assist homeless persons to obtain and remain in permanent housing, increase skills and income, and attain greater self-determination. This information is used by HUD and Congress to assess outcomes from federal funding. The APR is also useful to the CoC, grantees, and sponsors as a planning and management tool to analyze client demographics and service needs; to evaluate project outcomes; to make improvements; and to set future goals for their projects.

The TX BoS CoC conducts ongoing monitoring of APRs submitted to HUD for review. Staff may conduct on-site monitoring when capacity allows or when there are specific concerns about a projects' performance or ability to effectively manage a CoC Program-funds. Staff may conduct desk reviews of agency audits, APRs and other documentation at any time or as necessary to meet the legislatively mandated responsibilities of the Continuum of Care Program.

Administering Rapid Re-housing and Permanent Supportive Housing Assistance

As described in the [CoC Interim Rule](#), HUD requires that the TX BoS CoC have Written Standards, created in consultation with ESG recipients, that govern the following for projects funded through the CoC Program:

- Policies and procedures for evaluating individuals' and families' eligibility for assistance
- Policies and procedures for determining and prioritizing which eligible individuals and families will receive transitional housing assistance
- Policies and procedures for determining and prioritizing which eligible individuals and families will receive rapid re-housing assistance
- Standards for determining what percentage or amount of rent each project participant must pay while receiving rapid re-housing assistance
- Policies and procedures for determining and prioritizing which eligible individuals and families will receive permanent supportive housing assistance
- Where the Continuum is designated a high-performing community

These requirements are addressed via the [TX BoS CoC Written Standards for Service Delivery](#). The TX BoS CoC recommends all projects in the TX BoS CoC align with the Written Standards for Service Delivery to further the CoC's goals of transparency, equal access to quality projects, and service standardization.

- The TX BoS CoC Board has additionally adopted the following policies regarding CoC Program-funded projects: Permanent housing or transitional housing projects must allow participants who are victims of domestic violence, dating violence, sexual assault, or stalking to request an emergency transfer from the participant's current unit to

another unit, regardless of sex, gender identity, or sexual orientation. ([See VAWA Emergency Transfer Policy](#))

- CoC-funded projects must notify THN within 48 hours if they receive a monitoring notice from HUD (See [Policy on HUD Monitoring of CoC Funded Projects](#))

Annual Gaps Analysis

Due to the CoC's large geography, a CoC-wide gaps analysis is not conducted on an annual basis, but may be conducted periodically, as resources allow. The CoC recognizes that gaps analyses are often more useful on a community level rather than on the CoC level.

The CoC recommends that the data collected through the PIT count, HIC count, HMIS, and Coordinated Entry be reviewed by communities to determine community need for housing, fill gaps in services, and create an effective Housing Crisis Response System (HCRS). The CoC can assist with providing data that is contained in the HMIS system, collected for the HIC, and gathered from participating PIT communities; however, communities will have to consider any inventory not in the HMIS system or reported for the HIC.

In order to have a more accurate account of the needs of individual communities, the CoC recommends that all communities within the CoC, in coordination with their LHC, participate in the PIT and HIC count, and utilize a community-wide Coordinated Entry system ([Coordinated Entry Planning Entity](#)) to more accurately determine the levels of housing interventions necessary to meet the housing needs of persons experiencing homelessness.

ESG Recipient Monitoring

The TX BoS CoC will work with the State ESG recipient, the [Texas Department of Housing and Community Affairs](#) (TDHCA), and city and county ESG recipients to allocate funding, and coordinate the monitoring of outcomes of the funding. Grantee activities will be monitored by CoC staff to ensure compliance with applicable Federal requirements and to determine whether or not performance goals are being achieved.

ESG Recipients and State ESG Subrecipients are mandated to have ESG Written Standards. The CoC encourages recipients and subrecipients to ensure that their Written Standards align with the [TX BoS CoC Written Standards for Service Delivery](#).

Consolidated Planning

CoCs also play an integral role in the planning process for Consolidated Planning Jurisdictions (CPJs). The TX BoS CoC is required to provide CPJs within the CoC's geographic area with the information necessary to complete their Consolidated Plans (ConPlans), Annual Action Plans, and Consolidated Annual Performance and Evaluation Reports (CAPERs). This information includes data on performance measures, PIT data, and HIC data. The ConPlan process helps communities identify housing and community development priorities in order to receive the appropriate funding from Community Planning and Development (CPD) formula block grant programs related to homelessness and housing. The TX BoS CoC encourages LHCs to work with CPJs on their ConPlans.

Acronyms

AHAR	Annual Homeless Assessment Report
APR	Annual Performance Report
BoS	Balance of State
CE	Coordinated Entry
CEPE	Coordinated Entry Planning Entity
CoC	Continuum of Care
ConPlan	Consolidated Plan
CPD	Community Planning and Development
CSV	Comma-Separated Value (file type)
ESG	Emergency Solutions Grant
HCRS	Housing Crisis Response System
HEARTH Act	Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009
HMIS	Homeless Management Information System
HUD	Department of Housing and Urban Development
LOCCS	Line of Credit Control System
LSA	Longitudinal System Analysis
NOFO	Notice of Funding Opportunity
PH	Permanent Housing
PPI	Protected Personal Information
PIT	Point-In-Time Count
PSH	Permanent Supportive Housing
RRH	Rapid Re-Housing
SPMs	Strategic Performance Measures
TDHCA	Texas Department of Housing and Community Affairs
THN	Texas Homeless Network
TX BoS CoC	Texas Balance of State Continuum of Care
UFA	United Funding Agency
VAWA	Violence Against Women Act