

2022 CoC Action Plan -- Progress Report		
Quarter 4: 10/1/2022-12/31/2022		
<b>Goal 1: Improve the Current Housing Crisis Response System</b>		
Strategy 1: Integrate public and community-based services linked to outreach, engagement, shelter, and housing		
Measure 1- System Performance Measure 1: Length of Time Homeless	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 2- System Performance Measure 3: Number of Homeless Persons	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 3. Number of agencies participating in Coordinated Entry	End-of-year: 82	Change: No change. The goal for this year was to conduct an evaluation of where our CE regions were before prioritizing expansion of CE. Once updates have been made to CE processes that better standardize it across currently participating regions/ agencies, the goal to expand will be re-evaluated.
Measure 4. Updated assessment standards and process in Coordinated Entry Policies and Procedures	End-of-year: THN has conducted a formal CE Evaluation and is in the process of reviewing the recommendations in order to determine how to move forward in improving the overall health of the CE system.	Change: No change
Measure 5. Increased use of existing processes and procedures available to communities, like the Domestic Violence (DV) workaround	End-of-year: THN has been meeting with Texas Council on Family Violence monthly to evaluate current use of the DV workaround and to determine opportunities for change.	Change: THN has met with agencies that are using the DV workaround to seek feedback on ways to improve the process. And THN is currently conducting outreach to agencies that aren't utilizing this process to determine what changes are needed to make it more accessible.
Activity 1.1a. Fully implement CE throughout the CoC	End-of-year: THN has conducted a formal CE Evaluation and is in the process of reviewing the recommendations in order to determine how to move forward in improving the overall health of the CE system.	
Activity 1.1b. Standardize assessment and prioritization	End-of-year: THN has conducted a formal CE Evaluation and is in the process of reviewing the recommendations in order to determine how to move forward in improving the overall health of the CE system.	
Strategy 2: Improve communication and cooperation between communities in the same region to improve service delivery		
Measure 1- System Performance Measure 1: Length of Time Homeless	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 2- System Performance Measure 3: Number of Homeless Persons	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 3. Number of agencies participating in Coordinated Entry	End-of-year: 82	Change: No change
Measure 4. Completed regionalization pilot project	End-of-year: A regionalization pilot project was not completed.	Change: No change. Staff put this project on hold early in 2022 but in Quarter 3 (July-September) identified two potential next steps for regionalizing, working within the SSO-CE project and/or within the SNOFO-funded projects.
Activity 1.2a. Explore regional planning and decentralized governance	The CoC may regionalize the implementation of Supplemental NOFO-funded projects to address unsheltered and rural homelessness and the "CoC Plan to Serve People Experiencing Homelessness with Severe Service Needs." Awards will be announced in 2023. Follow up from the Quarter 3 report: Staff is working with technical assistance provider, ICF, on the Supportive Services Only-Coordinated Entry (SSO-CE) project but is not currently exploring how the SSO-CE project could be used to regionalize CE.	
Strategy 3: Increase capacity of local providers and communities		
Measure 1- System Performance Measure 1: Length of Time Homeless	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 2- System Performance Measure 2: Returns to Homelessness	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 3. Identified current gaps in discharge planning	End-of-year: NA	Change: This measure doesn't apply to Activity 1.3a. It applied to a different activity that staff did not select to be implemented in Year 1. THN hired a VISTA member in December 2022 to help staff coordinate with systems where discharge planning might prevent homelessness, such as foster care, criminal legal system, healthcare, and mental health care.

Measure 4. Formal incorporation of homeless prevention (HP) into the Coordinated Entry system	End-of-year: The baseline for this measure in January 2022 said that there is an HP tool created and integrated into the workflow in HMIS, but only Endeavors and the Public Housing Authorities (PHAs) in Hidalgo County have access to it currently. The Endeavors project's HP funding for this project ended, so they are no longer using this functionality.	Change: No change. The baseline for this measure in January 2022 said that there is an HP tool created and integrated into the workflow in HMIS, but only Endeavors and the Public Housing Authorities (PHAs) in Hidalgo County have access to it currently. The Endeavors project's HP funding for this project ended, so they are no longer using this functionality.
Activity 1.3a. Promote the use of homeless prevention and diversion strategies to assist people experiencing	On hold. The Data Team is not rolling out Diversion at this time. The Data Team created an updated HMIS Diversion training this quarter as a part of our system upgrade to ClientTrack 20, which involves updating all our training materials in preparation for the brand new ClientTrack user interface.	
<b>Strategy 4: Strengthen practices of local providers and communities</b>		
<del>Measure 1. System Performance Measure 1: Length of Time Homeless</del>	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 2. Update to the CoC Written Standards for Service Delivery	End-of-year: NA	Change: No change. Slated for 2023
Measure 3. Finalized Program Standards for Emergency Shelter	End-of-year: NA	Change: No change. Due to changes in committee structure, no progress was made on this strategy in 2022. It has been re-prioritized for 2023.
Measure 4. Number of trainings offered by the CoC to providers	End-of-year: NA	Change: No change. Slated for 2023
Measure 5. Completed development of a case management training series	End-of-year: NA	Change: No change
Activity 1.4b. Establish high "minimum standards" for emergency shelter	Due to changes in committee structure, no progress was made on this activity in 2022 Quarter 4.	
Activity 1.4c. Promote the use of evidence-based practices such as Housing First, trauma-informed care, and harm reduction	Housing First and other evidence-based practices were incorporated into the CoC Program's Supplemental NOFO to Address Unsheltered and Rural Homelessness' 'CoC Plan To Address Severe Service Needs.' This goal has been re-prioritized for 2023	
<b>Goal 2: INCREASE SUPPLY OF, AVAILABILITY OF, AND ACCESS TO HOUSING AND SUPPORTIVE SERVICES</b>		
<b>Strategy 1: Increase affordable housing options</b>		
<del>Measure 1. System Performance Measure 2: Returns to Homelessness</del>	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
<del>Measure 2. System Performance Measure 5: First Time Homeless</del>	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
<del>Measure 3. System Performance Measure 7: Successful Placement to Permanent Housing</del>	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 4. Increased housing stock in all Community Investment Committee (CIC) regions	End-of-year: Varied by region	Change: Many COVID-19/pandemic response projects expired in 2022. This resulted in a net increase in some CIC regions but a net decrease in others.
Measure 5. Community Investment Committee (CIC) actively participates in funding allocations	End-of-year: Yes	The CIC actively participated in, and provided guidance to staff on, the Barriers Fund Allocations and reallocations in FY2022
Activity 2.1a. Assess the distribution of housing units and beds by component type, and work to have the supply meet the demand	Staff aimed to have the supply of units and beds meet the demand by requiring applicants for Supplemental NOFO funding to justify the need for the type and size of project they applied for funds to operate.	
<b>Strategy 5: Ensure the availability of housing for special populations of people experiencing homelessness (youth, veterans, families, chronically homeless persons)</b>		
<del>Measure 1. System Performance Measure 7: Successful Placement to Permanent Housing</del>	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 2. Identify top five communities where homelessness has a disparate impact on black and African American persons	End-of-year: Staff not identified the top 5 communities yet	Change: No change. The Data Team is working to identify the top 5 communities. We have a plan to use Census data and compare that to HMIS data. Capacity has not allowed for us to find these 5 communities yet, but we are meeting monthly to determine this.
Measure 3. Advisory group of persons with lived experience is established and operating	End-of-year: The committee is established and operating	Change: The committee is now established and operating, as of August 2022, whereas in January 2022, the committee did not exist.
Measure 4. Materials for engaging people currently experiencing homelessness are developed	End-of-year: The Lived Experience Committee plans to develop a guide for recruiting people with lived experience of homelessness to participate in CoC committees. Staff also created materials to recruit the members of the Lived Experience Committee.	Change: The committee began creation of a work plan for developing a guide for recruiting people with lived experience to CoC committees. Staff also created materials to recruit the members of the Lived Experience Committee.

Activity 2.5a. Establish a workgroup within the TX BoS CoC to look at disparate impact of homelessness on Black or African American persons	Staff have not established a workgroup yet. Staff is working to identify the top 5 communities, and staff is working with Racial Equity Partners to advance racial equity at Texas Homeless Network as an organization, then potentially with the TX BoS CoC.	
Activity 2.5b. Develop a plan to end Youth Homelessness and create a Youth Action Board (YAB) comprised of youth with lived experience of homelessness	Vacant Staff positions at THN, the CoC Lead Agency, meant no one was available to work with this committee in this quarter	
Activity 2.5c. Develop a plan to end Veteran Homelessness	Vacant Staff positions at THN, the CoC Lead Agency, meant no one was available to work with this committee in this quarter	
<b>Goal 3: MORE EFFECTIVELY USE DATA TO INFORM DECISION-MAKING, MEASURE PROGRESS, AND SET GOALS FOR SUCCESS</b>		
<b>Strategy 1: Continuously improve homelessness data management</b>		
Measure 1. Improved Homeless Management Information System (HMIS) Data Quality metrics	End-of-year: The Data Team has successfully implemented a Data Quality plan, and the TX BoS CoC's data has improved drastically.	Change: Our data quality plan has improved our HMIS data for many different Data Elements.
Measure 2. Improved performance on System Performance Measures (SPMs) identified by the Data Committee	End-of-year: unknown.	Change: unknown. The Data Committee continues to discuss new and improved methods for SPM cleanup. We are in the middle of submitting SPMs this month and will have better idea of our improvements in the coming weeks.
Activity 3.1c. Conduct quarterly data quality checks and provide communities with more one-on-one and peer learning opportunities to enhance their data entry practices.	The data team has continued rolling out Phase II of the data quality plan while continuing to uphold Phase I. Many of the data quality metrics have improved since implementation.	
<b>Strategy 2: Increase HMIS participation in order to better understand the housing crisis response system</b>		
Corresponding Data Measurement 1. Increased participation rate (i.e., the number of organizations using HMIS)	End-of-year: 129 agencies participating	Change: Decreased by 2. This is due to many projects funded by the Emergency Solutions Grant-CARES Act (ESG-CV) no longer using HMIS. We did have new agencies join HMIS, but they are offset by so many leaving due to ESG-CV funding ending.
Corresponding Data Measurement 2. Number of Local Homeless Coalition (LHC) meetings attended by the Data Team	End-of-year: 0	Change: The data team did not attend any LHC meetings in 2022 as they focused more on targeted outreach to providers in the TX BoS CoC by attending Coordinated Entry Planning Entity (CEPE) meetings and hosting one-on-one calls with potentially interested community members.
Activity 3.2a. Educate providers on the benefits of using HMIS and conduct targeted outreach of non-participating organizations	The Data Team has done some targeted outreach to providers in the TX BoS CoC on the benefits of using HMIS by attending Coordinated Entry Planning Entity (CEPE) meetings and hosting one-on-one calls with potentially interested community members.	
<b>Goal 4: INCREASE COMMUNITY ENGAGEMENT, IMPROVE PUBLIC PERCEPTION, AND SHAPE PUBLIC POLICY</b>		
<b>Strategy 3. Increase community awareness and participation and community engagement around ending homelessness through coalition building, advocacy, volunteerism, and engagement</b>		
Measure 1. Number of people new to homeless services who were introduced to homeless services using materials and the process that THN developed	End-of-year: The first CoC General Member Orientation was held, but no data was gathered on how many people attending were new to homeless services.	Change: Unknown
Measure 2. Increase in knowledge among persons new to homeless services, as evidenced by pre- and post-test training test scores	End-of-year: 26	Change: 100% of survey respondents who attended LHC Conference Calls during 2022 reported increased knowledge who

Measure 3. Increase in the number of people who were introduced to homeless services that subsequently began participating in their Local Homeless Coalition (LHC)	End-of-year: unknown	Change: This measure has been difficult to track for many reasons, including the fact that sign-in sheets are not always available at events, and up-to-date sign-in sheets from every meeting are not always available from LHCs. When they are available, comparing every LHC meeting sign-in sheet with an event sign-in sheet where staff introduced LHCs is very time-consuming. It's also difficult to verify the accuracy of the measurement when people don't include their full name, agency, or contact information in a sign-in sheet. It is much easier to quantify the number of people that are introduced to LHCs and the number of folks that join an LHC by comparing membership lists from quarter to quarter, and those data elements measure the overall goal. In the future, to measure this concept, two other measures would be easier to track and report: 1) Number of people staff introduced to Local Homeless Coalitions and/or homeless services and 2) Number of people newly joining a Local Homeless Coalition.
Measure 4. Increased awareness of racial disparities, as evidenced by pre- and post-training test scores	End-of-year: No trainings or education events on racial disparities were held in 2022.	Change: No change. THN began addressing racial equity as an agency, but staff did not work with any entities in the CoC to raise awareness about racial disparities. THN will continue its racial equity work in 2023, and staff hope to discuss racial equity more with CoC stakeholders.
Measure 5. Positive changes in the racial demographics reported in the homeless population report	End-of-year: Data Team is in the process of identifying racial demographics/disparities within the HMIS system.	Change: No change
Measure 6. Increase in the number of programs participating in the Point in Time (PIT) Count	End of Year: # of Regions in 2023: unknown # of Counties in 2023: unknown #of Sheltered projects in 2023: unknown The timeline for this Quarter 4 report ended before the 2023 PIT Count was conducted and the data was finalized.	Change: unknown. The timeline for this Quarter 4 report ended before the 2023 PIT Count was conducted and the data was finalized. Rationale for changes (increases or decreases) in participation will not be available until Quarter 2 of the 2023 Action Plan year.
Activity 4.3a. Create content and process to introduce educational materials to people new to homeless services	Staff updated the onboarding process for LHC leaders, including more guidance about how to access educational materials developed by staff.	
Activity 4.3b. Promote awareness of racial disparities in housing access, and help communities address inequality	The Data Team has conducted a data analysis project to find racial disparities in HMIS data and will meet with the Engagement Team to help us promote awareness. The project included looking at how people of different races score on the VI-SPDAT from community to community. We have presented our findings to the Data Committee to prepare them for future endeavors to move away from the VI-SPDAT, in search of a more equitable tool.	
Activity 4.3c. Develop CoC-wide or region-wide plan/outreach around data collection events [for example the Point-in-Time (PIT) Count and the Housing Inventory Count (HIC)]	Two PIT Lead trainings, two mobile app trainings, and an office hours call were held for coordinators of the PIT Count. Additionally, Data coordinator met with the Lived Experience Committee to ask for feedback on PIT planning and implementation. Virtual volunteer training and mobile app/ regional command center trainings were recorded and released to communities.	
<b>Strategy 4. Increase involvement of persons with lived experience</b>		
Measure 1. The advisory group of persons with lived experience is developed and operating.	End-of-year: The committee is established and operating	Change: The committee is now established and operating, as of August 2022, whereas in January 2022, the committee did not exist.
Measure 2. Persons with lived experience will guide the revision of the CoC Action Plan by 9/30/2022	End-of-year: The Lived Experience Committee reviewed the 2023 CoC Action Plan in December 2022, and they gave comments on it in January 2023. They will also be reviewing portions of it throughout 2023.	Change: The CoC Board approved establishing a lived experience workgroup and later approved that workgroup becoming a full CoC Committee, the Lived Experience Committee (LEC). Staff and one CoC general member, including two persons with lived experience, planned how the group would be developed and recruited members. The LEC began meeting in August 2022 and has met at least monthly since then. The LEC provided input to the CoC Action Plan.

		<p>Change: The Lived Experience Committee established having more participation of people with lived experience of homelessness on committees and the board as one of their goals for the year.</p> <p>The CoC Board discussed the continuing need for persons with lived experience (PLE) to be represented on the board. In January 2022, 5 board members were PLE. In December 2022, those same 5 board members were still on the board because the board extended the term to end in December rather than October, as part of the change to an April through March board year.</p> <p>Staff and board members will continue to seek PLE for board positions.</p>
Measure 3. More persons with current or recent lived experience will participate in the CoC Board and on CoC Committees	End-of-year: The Lived Experience Committee will submit a Board Action Request for a change in policy that will establish a requirement for one person with lived experience to be on each committee and on the board.	
Activity 4.4a. Develop a workgroup of people with current and recent (within the past 3 years) lived experience of homelessness that will consult with THN staff and CoC stakeholders on CoC activities	The committee is established and operating. They have already contributed to several CoC processes. They gave input on the PIT Count, signed the letter of support for the CoC Program's Supplemental NOFO (SNOFO) "CoC Plan to Address Severe Service Needs," and reviewed the 2023 CoC Action Plan. Also, they established goals for the committee to achieve in 2023.	
<b>Goal 5: INCREASE FUNDING TO ADDRESS HOMELESSNESS</b>		
Strategy 1: Align funding and other resources to complement the strategic framework		
Measure 1. System Performance Measure 1: Length of Time Homeless	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 2. System Performance Measure 2: Returns to Homelessness	Note: This measure was removed from the Plan because changes in System Performance Measures (SPMs) could not be directly attributed to activities in the Plan.	
Measure 3. Increase to the CoC's Annual Renewal Demand (ARD) dollar amount	End-of-year: Unknown	Change: Fiscal Year 2022 CoC Program awards have not been made, as of the end date of this report (12/31/2022); unable to determine change until announcement of FY22 awards
Measure 4. All new projects are based on documented need in a given region	End-of-year: Applicants to the Annual and Supplemental CoC Program NOFO were required to justify the need for the type and size of project they applied for.	Change: Staff aimed to have the supply of units and beds meet the demand by requiring applicants for Annual and Supplemental NOFO funding to justify the need for the type and size of project they applied for funds to operate.
Measure 5. Existence of a publicly available funding alignment plan	End-of-year: a funding alignment plan was not developed	Change: no change
Activity 5.1a. Develop funding alignment plan, incorporating Program Models Chart, to align CoC funding with approved models and needs	Due to changes in committee structure, no progress was made on this activity in Quarter 4. This activity has been re-prioritized for 2023.	
Strategy 4. Provide technical assistance and promote capacity building to agencies regarding applying for Continuum of Care (CoC) Program and Emergency Solutions Grant (ESG) Program funding		
Measure 1. Increase in the number of new communities in the TX BoS CoC's application for CoC Program funds	End-of-year: Numerous new applicants for CoC Program Funds under the DV Bonus and numerous applicants to the Supplemental NOFO	<p>Change:</p> <p>The CoC received 11 new or never-before-funded applicants in the Supplemental NOFO competition, and 7 of them represent communities that do not currently access CoC Program funding.</p> <p>The CoC received 4 new or never-before-funded applicants in the annual CoC Program Competition, and 2 of them represent communities that do not currently access CoC Program funding.</p>
Measure 2. Increase to the CoC's Annual Renewal Demand (ARD) dollar amount	End-of-year: Unknown	Change: CoC Program Awards have not been made as of the date of this report (12/31/2022); unable to determine change until announcement of FY22 Awards.
Activity 5.4a. Increase outreach to communities that do not currently receive CoC Program funding to identify any barriers that may keep them from applying	Staff conducted tremendous outreach in relation to the Annual and Supplemental CoC Program Competitions, resulting in new applications from more than 15 applicants that had not previously applied for CoC Program Funding.	