

"HELPING PEOPLE, CHANGING LIVES"



CVCAA

CONCHO VALLEY COMMUNITY ACTION AGENCY



NAVIGATION DAY

THE SMALL TOWN REVOLUTION
TOWARDS ACTION



WHAT WE DO AT CVCAA



UTILITY ASSISTANCE



HOUSING ASSISTANCE



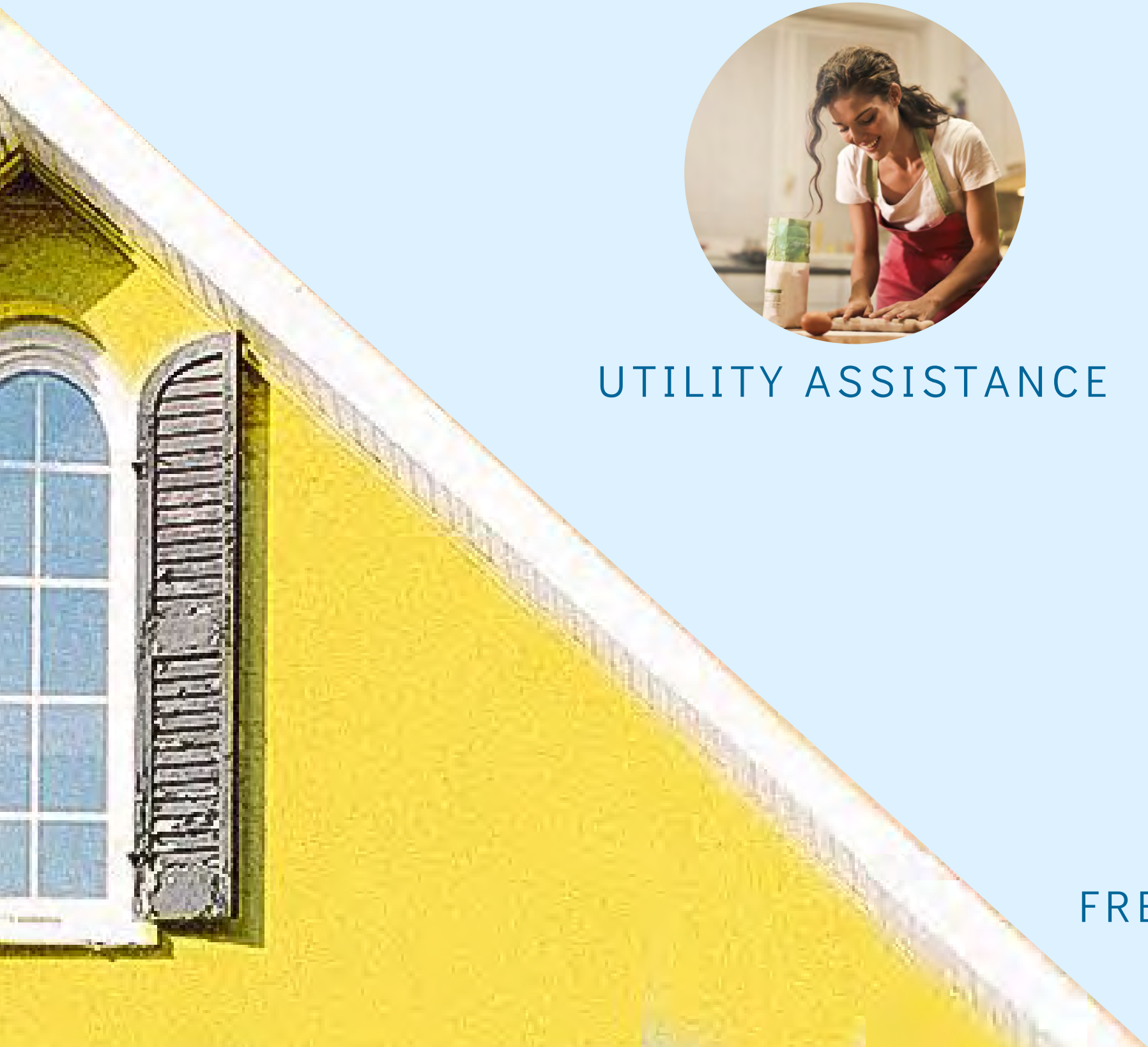
WEATHERIZATION



FREE TAX ASSISTANCE



CASE MANAGEMENT





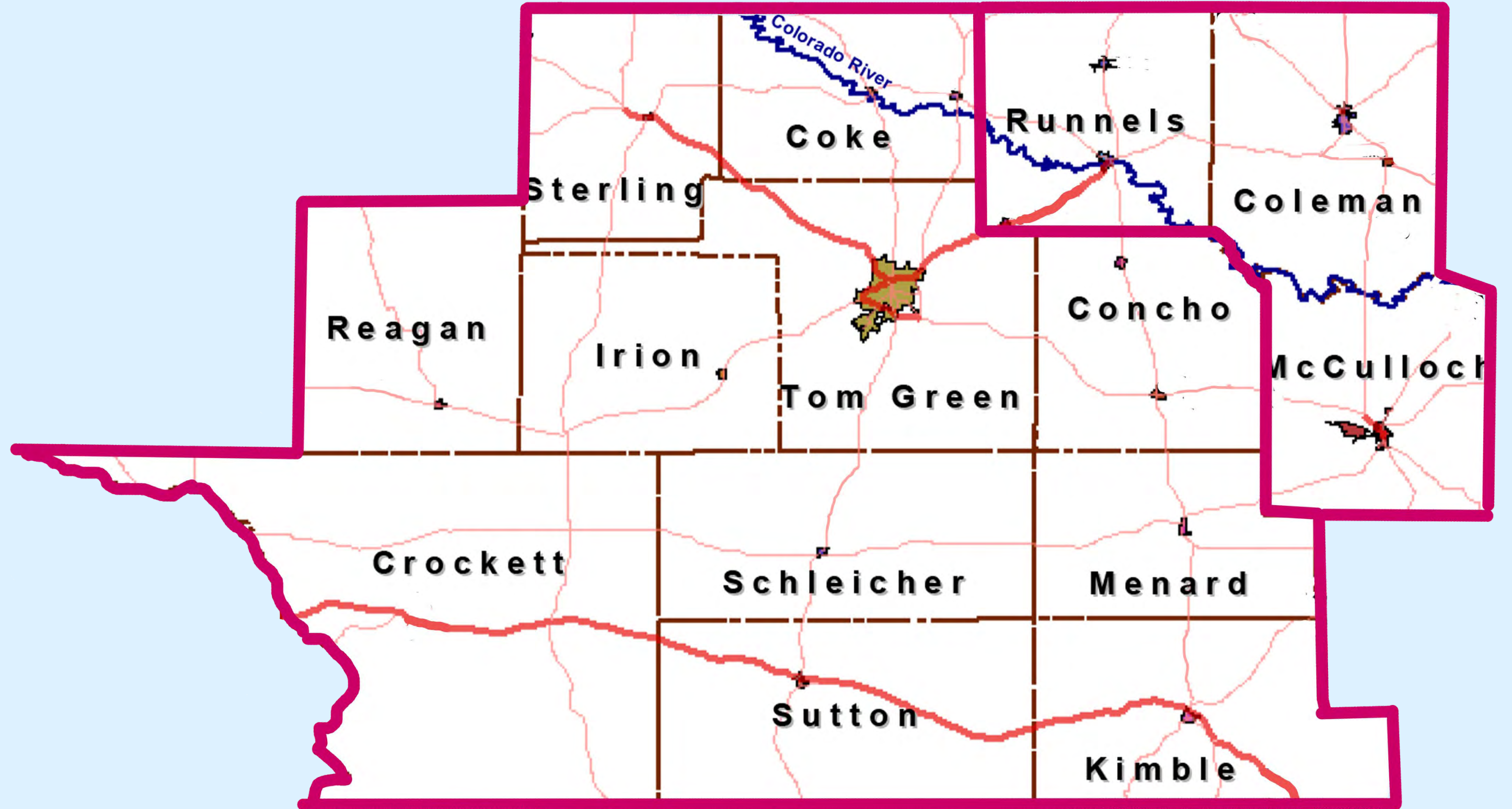
THIRD THURSDAY OF EVERY MONTH 1 PM-3 PM

- Absolutely FREE to anyone who needs it
- Additional agencies available to talk about resources
- Able to choose what full-sized products they want such as body wash, lotion, hairbrushes, shampoo/conditioner, period packs, and more!



133 W Concho Ave Suite 301

SERVICE AREA



Runnels, Coleman, and McCulloch counties are for the Weatherization Program only.

SERVICE AREA

San Angelo is the region hub, with approx 110,000 in the metro area



The region's only emergency shelter closed over 5 years ago

HOMELESS

Starting in May 2021, CVCAA's ESG-COVID funding was able to help

65+

&

200+

RRH - homeless households get into a stable home

HP - families avoid eviction and being kicked to the streets

NEED FOOD

With no shelter or emergency housing options,
San Angelo has a homeless waitlist with

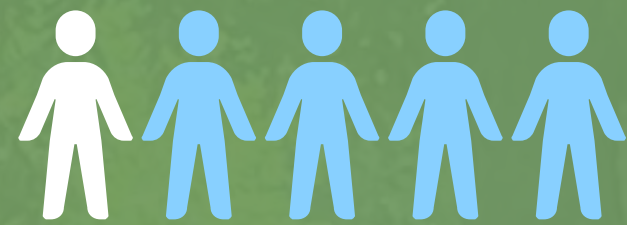
202 homeless
households

This past school year, San Angelo Independent School District
At-Risk Coordinators have identified

170+ students dealing
with homelessness



2023 POINT-IN-TIME COUNT NUMBERS



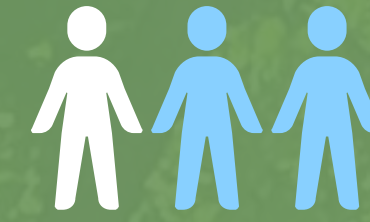
LUBBOCK

Total Unsheltered: 240
Chronically Homeless: 49



SAN ANGELO

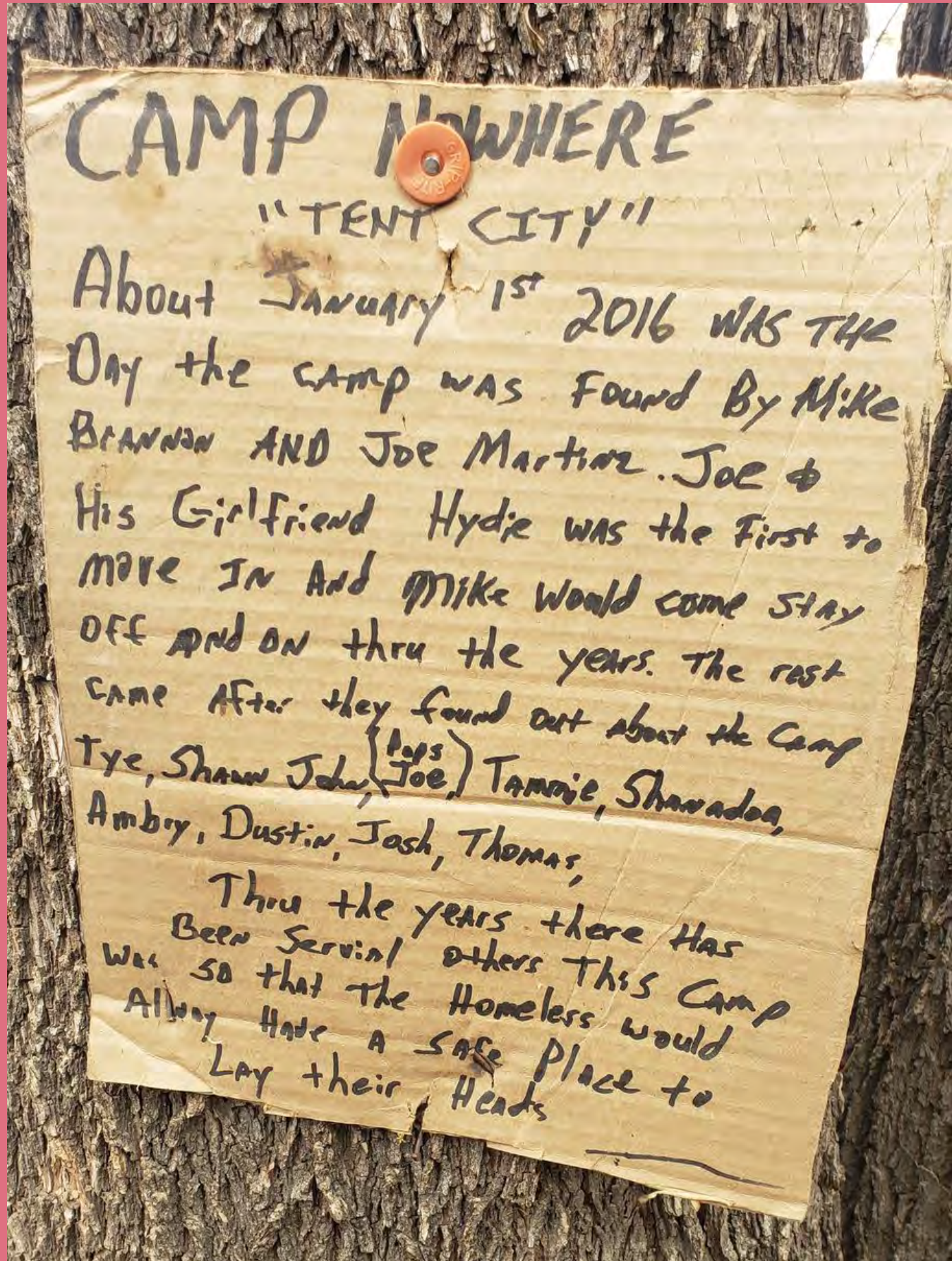
Total Unsheltered: 198
Chronically Homeless: 53



ABILENE

Total Unsheltered: 208
Chronically Homeless: 62





San Benito,

Population: 24,780
Shelters in City: 1
Shelters Nearby: 2

Conroe,

Population: 94,400
Shelters in City: 6
Shelters Nearby: 1

Freeport,

Population: 10,594
Shelters in City: 2
Shelters Nearby: 1

San Angelo,

Population: 99,667
Shelters in City: 0
Shelters Nearby: 0

Tent City Fire

March 2022

A large fire erupts in San Angelo's largest homeless encampment, catching the attention of the city.

The City of San Angelo argues against the unsafe structures on the property and threatens to clear out the encampment within a couple of months.

This leads to the first meeting of our Homeless Outreach Team: CVCAA, United Way, 1st Presbyterian Church, West Side Baptist Church, and West Texas Counseling & Guidance

Weekly outreach efforts to tent city started immediately after the fire, and continue to this day



Challenges to Basecamp Outreach

- Delayed referral methods
- Inconsistent lunch crowds
- Environment not conducive to case management
- Weather
- Distractions
- Limited time



FIRST NAVIGATION DAY JUNE 2022

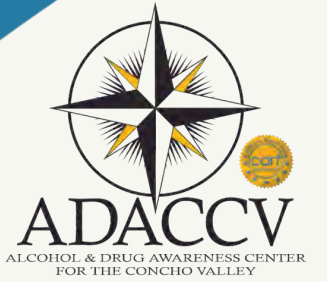
25 Homeless Households Attended
&
6 Organizations Represented

- 23 Hygiene bags given away by CVCAA
- 10 appointments made with La Esperanza (8 for primary care and 2 for dental)
- 6 total applications for social security cards by United Way
- 3 out-of-state birth certificate applications by United Way
- 5 counseling intakes done with WTCG (2 of which were for crisis sessions)

♥ Homeless Navigation Day

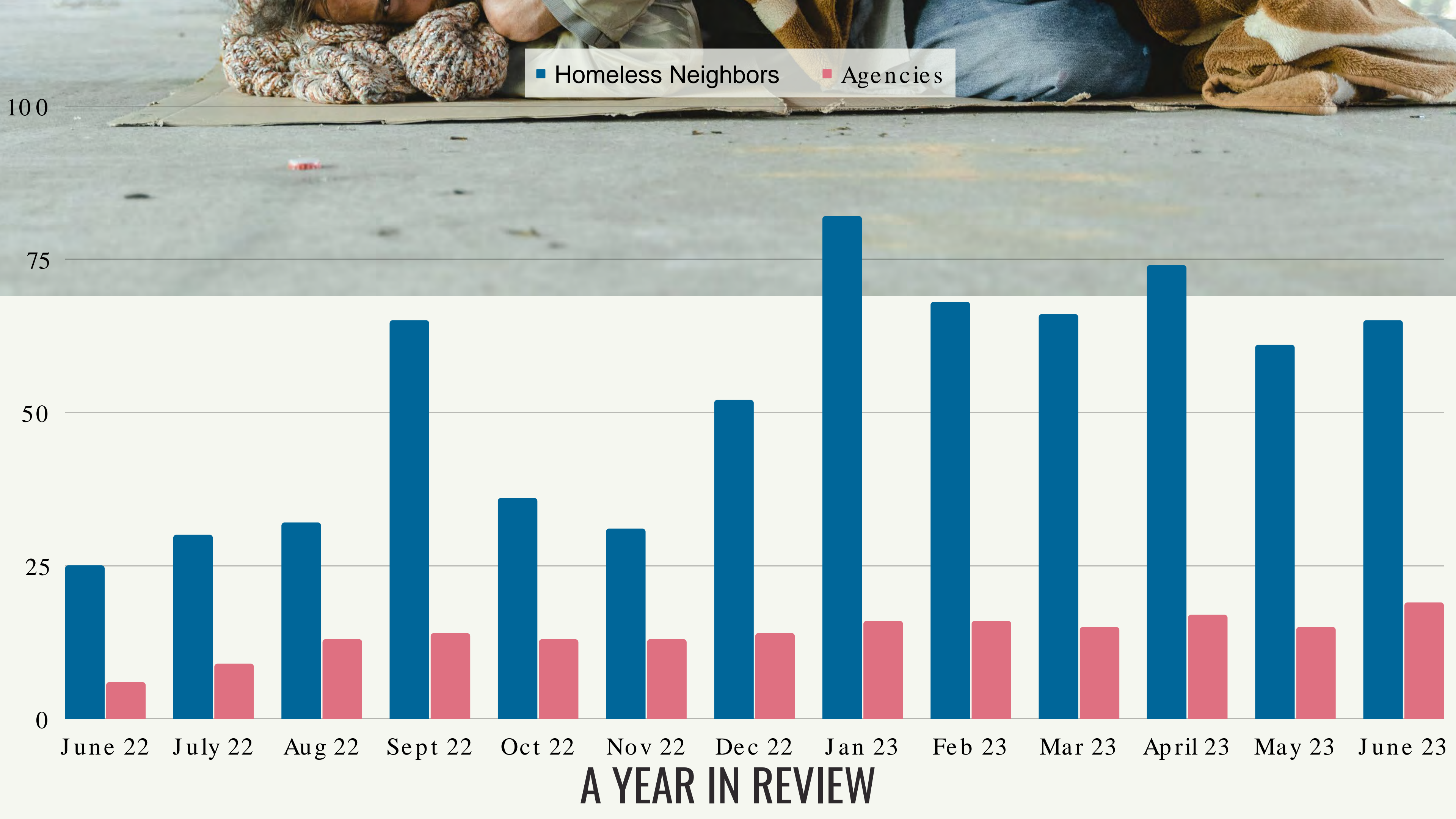
For one day a month, we work as a community to help get our misplaced neighbors what they need to get on the road to success. Together we help them with...

- Acquiring IDs and documents
- Benefits navigation
- Hygiene and clothes distributing
- Applying for Housing waitlist
- Bus and Shower Passes
- Medical Attention & Vaccines
- Mental Health Services
- Employment Opportunities
- Haircuts
- Legal Advice
- Phone Assistance
- Food

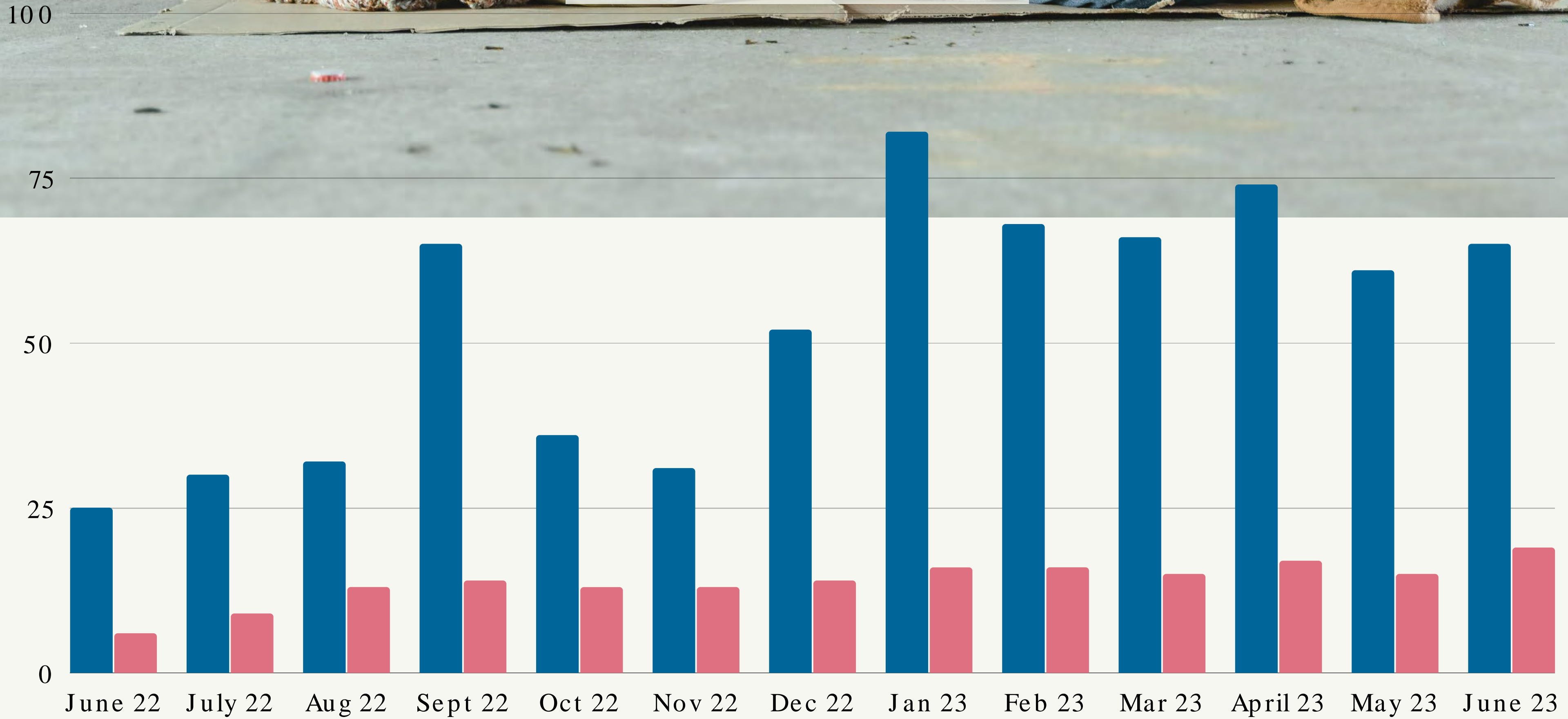


Homeless Navigation Day - August 29, 2023

- 68 TOTAL HOUSEHOLDS (29 OF WHICH WERE FIRST TIME ATTENDEES)
- AT LEAST 29 VOLUNTEERS (NOT ALL SIGNED IN)
- 18 AGENCIES REPRESENTED
- 24 PEOPLE RECEIVED BUS PASSES, CLOTHES, OR HELP CONNECTING TO OTHER RESOURCES FROM CATHOLIC OUTREACH
- 12 PEOPLE RECEIVED HELP OBTAINING IDS AND DOCUMENTS WITH 7 ADDITIONAL APPOINTMENTS SCHEDULED WITH THE GOODWILL CAREER CENTER
- 41 PEOPLE RECEIVED HYGIENE KITS FROM SOMEBODY'S RUSTY
- 15 PEOPLE RECEIVED SHOWER PASSES FOR THE YMCA
- 6 PEOPLE COMPLETED HOUSING APPLICATIONS WITH CVCAA
- 9 PEOPLE APPLIED FOR PHONES THROUGH THE AFFORDABLE CONNECTIVITY PROGRAM WITH A CATHOLIC OUTREACH VOLUNTEER
- 25 PEOPLE RECEIVED CONDOMS AND COUNSELING FROM THE SHANNON HIV CLINIC
- 12 PEOPLE RECEIVED INTAKE OR PROGRAM ASSISTANCE FROM MHMR CONCHO VALLEY WITH AN ADDITIONAL 7 APPOINTMENTS SCHEDULED
- 8 PEOPLE RECEIVED HELP SUBMITTING OR CHECKING THE STATUS OF THEIR TX BENEFIT APPLICATIONS WITH CVCAA
- 30 PEOPLE RECEIVED STD TESTING OR COUNSELING FROM THE DEPT. OF STATE HEALTH SERVICES
- 3 PEOPLE RECEIVED VACCINATIONS AND 6 ADDITIONAL APPOINTMENTS WERE SCHEDULED BY LA ESPERANZA CLINIC
- 7 HOUSING APPOINTMENTS WERE SCHEDULED WITH THE HOUSING AUTHORITY OF SAN ANGELO
- 24 PEOPLE RECEIVED FOOD AND CLOTHING FROM THE OASIS DAY SHELTER AT ST. PAUL PRESBYTERIAN CHURCH
- 1 VETERAN COMPLETED A VA HEALTHCARE APPLICATION AND DD-214 REQUEST WITH THE TEXAS VETERANS COMMISSION



■ Homeless Neighbors ■ Agencies



A YEAR IN REVIEW

INTO THE WARMTH

With no emergency shelter, our homeless neighbors are exposed to the elements daily. During extreme temperatures this puts them at great risk.



INTO THE WARMTH

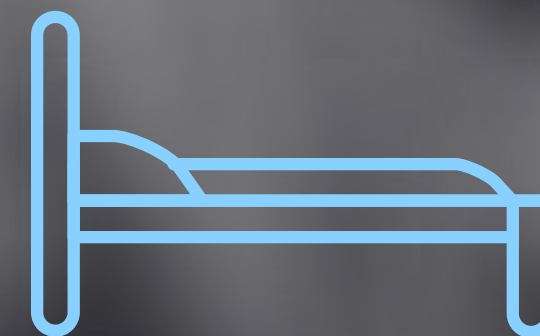
- Concho Valley Homeless Planning Coalition
- United Way of the Concho Valley
- Concho Valley Community Action Agency
- Concho Valley Transit
- Maximus (Texas Health Benefits)
- West Texas Counseling & Guidance
- West Side Baptist Church
- 1st Presbyterian Church
- St. Paul Presbyterian Church
- Wesley Nurses



Activated 63
nights



Served 186 people



Provided 1500+ stays



Spent \$150K



FRIDAY, FEBRUARY 17TH 2023



INTO THE WARMTH

This program places homeless neighbors into hotel rooms when the feels-like temperature drops below 32 degrees.

WE ARE CURRENTLY FULL AND OUT OF ROOMS

The on-call number is 325-266-1057



If the overnight temperature drops to 32 degrees, the City of San Angelo activates a

WARMING SHELTER

Carl Ray Johnson Rec Center - 1103 Farr St
Friday 9:30p-Saturday 7a



VOLUNTEERS NEEDED

There are 3-hour shifts throughout the night. We need three people for each shift. The first shift starts at 9 pm for setup.

Go to <https://signup.com/go/rwfuiKv>

THE OASIS at St. Paul Presbyterian Church

This day shelter is open
Monday thru Friday 1pm to 4pm.
Food and water is available in a safe place away from the elements!



11 N Park St
San Angelo

MULTIPLE SERVICES

- Day Shelter (Oasis)
- Overnight Congregant Shelter/Showers
- Overnight Lodging @ Hotel
- Food
- Hygiene Kits
- Bus Passes

* Different activation temperatures created confusion and some days without congregant shelter



ELECTED OFFICIALS

- School Board
- City Council/Mayor
- County Commissioners/Judge
- State Representatives & Senators
- Members of Congress

FOUNDATIONS

- Local/Regional Funding Sources

GENERAL PUBLIC

- Awareness
- Volunteers
- Call to reach out to elected officials
- Funding

ADVOCACY

Congressman August Pfluger and his family toured the December Navigation Day.

His daughters volunteered with the Intake team and conducted a Homeless Shelter Needs Assessment.





HOMELESS NAVIGATION DAYS

CONTINUING MONTHLY
EXPANDING # OF AGENCIES
EXPANDING SERVICES
STRUCTURE/MOU/FUNDRAISING
PLANNING "MINI-NAV-DAYS"

INTO THE WARMTH

REVAMPED FOR UPCOMING WINTER
STRONGER CONGREGANT OPTION 1ST
POSSIBLE EXTENDED STAYS @ HOTEL
MINIMIZE PD/ER USAGE
VOLUNTEER COORDINATION

FUTURE PLANNING

Current Challenges



FEEDING NEIGHBORS AND STAFF

With the growing amount of people coming through our doors, the amount of food we need for breakfast and lunch grows. It's a struggle to get agencies to volunteer!



LACK OF AFFORDABLE HOUSING AND VOUCHERS

- Our RRH List is at a crawl, and when they get pulled, it is a struggle to find a place within their cost range that meets the habitability level
- Neighbors will begin to lose hope and faith in our non-profits when they're working hard to get things ready but no site of housing soon
- Difficult to follow the "Housing First" Model



PARTNER COMMITMENT

For smaller agencies, it is hard to spare a person or two for an entire day, especially if their service is a little more specific for a certain group.

Opportunities for Growth



MINI-NAVIGATION
DAYS FOR HOTEL
SHELTERED HOMELESS



MINI-NAVIGATION
DAYS FOR WINTER
SHELTERS



CITY PARTICIPATION IN
BUILDING A HOMELESS
COMMUNITY



CVCAA also works closely with our homeless community by helping them navigate toward the path to success. Antonio was on a program to help those get into housing. CVCAA is currently working on renewing this grant...

Thank you for listening!

Mike Burnett

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