2023 TX BoS CoC Action Plan FINAL 1/27/2023	Quarter 3 (7/1/2023-9/30/2023) Progress
Goal 1: Improve the Current Housing Crisis Response System	
Strategy: 1: Integrate public and community-based services linked to outreach, engagement, shelter, and housing	
Measure 1. Implementation plan for updating assessment and prioritization standards is developed	Baseline: No implementation plan is currently in place
Measure 2. Increased use of existing processes and procedures available to communities, like the Domestic Violence (DV) workaround	Baseline: 3 agencies are currently using the DV workaround
Measure 3: CoC-level MOU signed with at least one service system, to improve coordination with homeless services	Baseline: No MOUs are currently in place. The Engagement Team is currently working with Education Service Center Regions 11 and 13 to create MOUs.
Activity 1.1a. Standardize assessment and prioritization	Systems Change (SC) team completed both the National Alliance to End Homelessness' (NAEH's) mini-lab series on making a just and equitable CE system and the HUD community workgroups specifically focused on revamping CE prioritization and assessment. After completing these, the SC team submitted a technical assistance (TA) request to continue working with one of the federal TA providers and has begun the process of utilizing the tool she created for mapping out the process to create a new CE assessment tool.
Action 1. Explore working with the CoC board, CESC, and/or Data committee to identify those with the capacity and expertise to focus on Coordinated Entry process improvements	Systems Change (SC) team has presented to both the CoC board and the coordinated Entry Steering Committee (CESC) on the projects that need to be completed prior to moving away from the VI-SPDAT and improving CE processes. These projects include updating the definition of vulnerability, conducting a regional evaluation, piloting a new referral process, making resource and training updates, and improving participation in the domestic violence (DV) workaround process. The SC team is slotted to present to the Data Committeee before the end of the calendar year. Members of each committee will be given ample opportunity to provide their feedback and insight and to participate in the projects, as their capacity allows.
Action 2. Focus more on the CE process and theory and less on the assessment tool	All training materials have been reviewed, and needed edits have been noted. The team hopes to begin the re-recording process for all training videos by the end of Quarter 4. TheCE Written Standards are slotted to be voted on in November, and all documents on the website will be updated around the same time.
Action 3. Plan for prioritization post-COVID-19	COVID-19 prioritization factors have been officially reverted back to pre-COVID standards.
3.a. Revisit pre-COVID-19 prioritization standards with CESC and CoC Board	Pre-COVID standards were adopted on 4/28 by all CE regions.
3.b. Seek guidance from HUD and TA providers on opportunities for more local control over prioritization standards (as opposed to having Cowide standards).	Systems Change team completed both the National Alliance to End Homelessness' (NAEH's) minilab series on making a just and equitable CE system and the HUD community workgroups Sc specifically focused on revamping CE prioritization and assessment. After completing these, the SC team submitted a TA request to continue working with one of the federal TA providers and has begun the process of utilizing the tool she created for mapping out the process to create a new CE assessment tool.
Activity 1.1b. Provide guidance and support for communities to implement Coordinated Entry at the community level, rather than project by project	Systems Change team has finalized an evaluation plan for all CE regions with a specific focus on finding avenues to make CE more effective for their unique community circumstances. This evaluation will be taking place during November 2023. Supportive Services Only-Coordinated Entry (SSO-CE), which is funding from the U.S. Department of Housing and Urban Development (HUD), staff continue working with assigned regions on assessing their implementation of CE as well as identifying areas for improvement.
Action 1. Evaluate opportunities to scale back CE to make it less burdensome to CE regions and staff	Select SSO-CE communities have been offered the option of having SSO-CE staff take over Housing Priority List (HPL) cleanup and domestic violence (DV) workaround data entry processes. Additionally there is a pilot process that will be launched in early 2024 for SSO-CE staff to take over the referral and prioritization process for communities that are interested. Still in the development stage of finding opportunities to expand this type of support.
1.a. Complete CE self assessment and present findings to CESC	Project management plan has been developed based on evaluation and CE self-assessment and priorities were presented to the CESC and CoC Board. Specifically the team is focusing on updating the referral process, making marketing materials and resource guides more comprehensive, and looking into flexibilities within the prioritization process in the Coordinated Entry System (CES).

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Activity 1.1c. Engage with mainstream services to avoid discharging people into homeless situations	The Partnership Development VISTA has connected with the following systems to discuss discharge policies and processes: Education Service Center (ESC) Regions, Texas Department of Criminal Justice (TDCJ) Reentry and Integration Division (RID), Public Housing Authorities (PHAs) within the TX BoS CoC that currently have Foster Youth to Independence (FYI) vouchers, the Texas Health and Human Services Commission (HHSC), The Texas Department of Family and Protective Services (DFPS), and two healthcare systems/hospitals within the TX BoS CoC. These discharge policies/plans are recorded in the FY 2023 Systems and CoC Engagement Log that the VISTA member maintains.
Action 1. Hire a Partnership Engagement VISTA member	VISTA member began working at THN in December 2022
Action 2. Assess current engagement and collaboration among homelessness resources, education, healthcare, foster care, and criminal legal systems.	The Partnership Development VISTA continues to meet with and reach out to the Education Services Center Regional McKinney-Vento Liaisons, the DFPS Youth Housing Specialist, the Director of the Texas Department of Criminal Justice Reentry and Integration Division (TDCJ RID), and healthcare systems within the TX BoS CoC to assess current engagement and collaboration among homelessness resources. This communication is logged in the FY 2023 Systems and CoC Engagement Log that the VISTA member maintains.
Action 3. Engage system leaders in education, healthcare, foster care, and criminal legal systems to begin exploring opportunities for improvement and collaboration between these social service systems and homelessness services. Develop materials to support engagement and collaboration.	The Engagement Team is currently working with Education Service Center Regions 11 and 13 on MOUs to improve collaboration and communication between the education system and homelessness services. The Partnership Development VISTA is developing educational materials for the Education, Criminal Justice, Child Welfare, and Healthcare systems to support engagement and collaboration, showing the importance of partnership between the systems and CoCs.
Action 4. Evaluate the assessments, research, and materials developed for outreach, engagement, and coordination with priority systems.	The assessments, research, and materials are in continued development for engagement and coordination with priority systems. They continue to be evaluated by ongoing supervision and guidance.
Strategy 3: Increase capacity of local providers and communities	
Measure 1. Develop implementation plan for incorporating Homelessness Prevention and Diversion strategies utilizing research from other CoCs	Baseline: 2 communities currently have access to the HP and Diversion workflows
Activity 1.3a. Promote the use of homeless prevention and diversion strategies to assist people experiencing homelessness	The Systems Change team has developed a plan for a diversion pilot program to be implemented in 2024. The timeline has been adjusted to prioritize referral and assessment/ prioritization pilot projects first.
Action 1: Research other CoCs, particularly BoS CoCs, and determine how they have implemented HP and diversion strategies	Not yet started, referral and evaluation projects have beeen prioritized first.
Strategy 4: Strengthen practices of local providers and communities	
Measure 1 CoC Written Standards for Service Delivery updated by December 31, 2023	Baseline: Written Standards last updated in 2019
Measure 2. The CoC has developed performance benchmarks for a variety of housing and service projects	Baseline: Written Standards contain updates as of 2019
Measure 3. Six Compliance/ Best Practice trainings are delivered by the CoC to providers in CY 2023	Baseline: Jan. 1, 2023 zero trainings conducted
Measure 4. The CoC has incorporated a formal monitoring strategy and process into the CoCs governance documentation.	Baseline: The CoC has no monitoring Strategy communicated to community partners
Measure 5. At least one LHC initiates action that increases capacity to deliver services in their community.	Baseline: LHCs working individually to increase capacity in their communities.
Activity 1.4a. Increase capacity to provide housing and services, including housing-focused case management	
Action 1: Develop 2023 CoC Project Monitoring Strategy and CoC Policy (i.e. monthly Budget Line Item expenditure reviews, monthly HMIS outcomes review) Develop the Monitoring Process (i.e. quarterly client file review of 1-2 projects, on-site monitorings, etc.)	No on-site monitoring in Quarter 3. Onsite monitoring is pending for Quarter 4.
Action 2: Develop a training series calendar for Best Practices and CoC compliance	Training Calendar topics identified and will continue to be developed through 2023
Action 3: Develop performance benchmarks for housing and service projects	Development of performance benchmarks through the CoC Program funding competition
Action 4: Promote the use of SOAR in housing projects through the Supplemental NOFO to Address Unsheltered and Rural Homelessness	Ongoing coordination with PRAINC to facilitate another SOAR orientation in Quarter 4. Incorporate SOAR into the CoC Program Annual Funding Competition as a scored component. Next is to start evaluating the frequency that organizations use SOAR to help people obtain Supplemental Security Income (SSI) or Social Security Disability Income (SSDI).
Action 5. Create LHC work group discussing increasing service availability in under-resourced communities	No workgroup meeting held in Quarter 3, but meeting planned for Quarter 4.
Activity 1.4c. Promote the use of evidence-based practices such as Housing First, trauma-informed care, and harm reduction	See actions below
Action 1: Identify 2023 Communication/ Technical Assistance Strategy for CoC/ESG/SSVF Recipients (i.e. monthly resource sharing via listserv, collect feedback on resource/training needs quarterly/biannually, routine newsletter entry re: timely best practices, audit/update website for resources quarterly, etc)	Not yet started
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	Action 2: Utilize CoC Wellness Checklist outcomes to prioritize training/technical assistance (TA) needs and integrate into training calendar	CoC Wellness Checklist incorporated into the CoC's Monitoring Strategy and the Training Calendar in Quarter 1
	Action 3: Collect routine feedback on training needs from current CoC Program and ESG Program grantees	Not yet started
	Action 4. Evaluate benchmarks created in Activity 1.4a, Action 3, on a Quarterly basis	Not yet started
	Action 5. Update the CoC Written Standards for Service Delivery to include Joint Transitional Housing/Rapid Re-Housing (TH/RRH)	Had initial meeting with Federal technical assistance provider in Quarter 2. Requesting Americorps VISTA member to lead this project or possibly contract with a consultant to lead the project.
Strategy	5: Develop strategies that are tailored to various sub-populations	
Measure	1. Top five communities where homelessness has a disparate impact on black and African American persons are identified	Baseline: The top 5 communities have been identified
Measure	2. At least one strategy is developed and planned for implementation to address disparate impact or racial equity.	Baseline: No strategies currently exist to address racial equity across the CoC
Activity 1	.5d. Examine the disparate impact of homelessness on Black or African American individuals and create strategies to address the disparities	Some progress has been made on identifying the top five communities, which is the first step in this activity.
	Action 1. Identify the top 5 communities where homelessness has a disparate impact on Black or African American individuals	The Data Team has identified 8 communities that have the highest disparate impact on Black or African American individuals. While the CoC Action Plan suggests we find the 5 top communities, our data shows that there are actually 8 that have a high racial disparity, so we decided to shift the conversation to be around all 8 communities. The 8 communities are: Cameron, Denton, Galveston, Hidalgo, Lubbock, Nueces, Smith, and Taylor counties. Our team is continuing to dissect this data to better understand where the disparities lie in the Homeless Services System so we can move forward with communicating the disparities to the communities.
	Action 2: Research how other BoS CoCs are addressing racial disparities	No activity in Quarter 3
	Action 3. Perform intentional outreach to culturally responsive organizations and persons with lived experience of homelessness to learn about needs and effective practices	THN staff worked with Racial Equity Partners, who conducted an assessment of THN as an organization, in the spring of 2023. In the July-September quarter, staff participated in 2 racial equity trainings by REP. Once THN staff are further along with advancing racial equity at THN, then staff will broaden the effort to the BoS CoC.
	Action 4. Engage in intentional outreach to organizations within the 5 communities with the most disparate impact and share lessons learned from culturally responsive organizations, persons with lived experience, and the Workgroup	Eight communities were identified in Quarter 2.
	Action 5: Discuss with consultants (such as Racial Equity Partners and Rhie Azznan Morris) how to address racial disparities in the BoS CoC	THN staff worked with Racial Equity Partners, who conducted an assessment of THN as an organization, in the spring of 2023. In the July-September quarter, staff participated in 2 racial equity trainings by REP. Once THN staff are further along with advancing racial equity at THN, then staff will broaden the effort to the BoS CoC.
	Action 6: Establish a workgroup within the TX BoS CoC to look at disparate impact of homelessness on Black or African American individuals.	THN staff worked with Racial Equity Partners, who conducted an assessment of THN as an organization, in the spring of 2023. In the July-September quarter, staff participated in 2 racial equity trainings by REP. Once THN staff are further along with advancing racial equity at THN, then staff will broaden the effort to the BoS CoC.
Strategy	6: Develop and retain workforce	
Measure	1. At least one new training is developed and delivered to service providers.	Baseline: No trainings developed or delivered
Activity	1.6b. Enhance human resource capacity, staff development, interdisciplinary teamwork, and cultural competence	
,	Action 1: Survey homeless service providers to explore what topics they are interested in	Staff has considered all the required and optional trainings and meetings that service providers may participate in and decided that the career trainings are not a priority for THN for this calend
	Action 2: Explore feasibility of providing trainings	
Activity	1.6c. Increase access to meaningful and sustainable career training and employment pathways	year. Also, the position responsible for this strategy was vacated in early August, and no other position can pick it up. So, this strategy will be considered for inclusion in the next strategic
2	Action 1: Survey providers to see what kind of training is neeed	plan/action plan.
	Action 2: Develop traning for providers new to homeless services, especially those exiting homelessness	F F
Goal 2: I	NCREASE SUPPLY OF, AVAILABILITY OF, AND ACCESS TO HOUSING AND SUPPORTIVE SERVICES	
Strategy	2: Increase the availability, effectiveness, and alignment of services and community resources that help prevent homelessness	
Measure	1: At least 1 Public Housing Authority (PHA) has updated their Administrative Plan to incoproate homeless preferences, or similar flexibilities/waiving a rents etc after working with the CoC.	Baseline: Multiple PHAs have Homeless Preferences, none of them the result of intentional action by the CoC
Measure	2: The CoC has referred at least one household from each CIC region to Be Well Texas for substance use disorder (SUD) treatment.	Baseline: 0 households referred
Measure	3. The LHC assessment tool is completed, and an assessment is completed on at least one LHC.	Baseline: No LHC assessment tool exists.
Activity 2	. 2a. Advance high-quality housing and service partnerships that promote resilient and equitable communities	See actions below
	Action 1: Promote and develop partnerships between PHAs and nonprofit organizations to strengthen local Crisis Response Systems through those partnerships	Working with the Texas Department of Family and Protective Services (DFPS) to better coordinate Foster Youth to Independence (FYI) housing voucher Implementation

Action 2: Develop a working relationship with Be Well Texas to promote access to Substance Abuse Recovery services	Not yet started
Action 3: Create LHC assessment to improve alignment of efforts with CoC. LHCs will have a document that provides more guidance on what areas to	inot yet statted
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Strategy 3: Improve access to temporary, transitional, and permanent housing	
Measure 1: The CoC has published quarterly performance reporting related to the Supplemental NOFO on the CoC website to promote accountability and	
transparency at the CoC-level	Baseline: No SNOFO projects are operational as of 01/2023
Measure 2: shorter length of time homeless demonstrated by "System Performance Measure 1b the length of time persons remain homeless" for projects funded under the SNOFO compared to the CoC average	Baseline: No SNOFO projects are operational as of 01/2023
Activity 2.3b. Provide immediate access to low-barrier emergency shelter or other temporary accommodations to all who need it	See actions below
Action 1. Monitor System Performance Measure benchmarks developed in project applications for Supplemental NOFO funding	No SNOFO projects are operational as of 9/30/2023
Activity 2.3c. Assist people to move swiftly into permanent housing with appropriate and person-centered services	See actions below
Action 1. Continue to administer the Emergency Housing Voucher (EHV) Program	THN has referred households for all the vouchers under contract with the Texas Department of Housing and Community Affairs (TDHCA) and housed more than 90% of the available vouchers with the EHV Program.
Action 2. Develop benchmarks for lengths of time from identification to housing	No activity in Quarter 3.
Action 3. Incorporate EHV Benchmarks into CoC Board Reporting (Lead Agency Report)	Not yet started
Action 4. Explore the development of a CoC Performance Dashboard	Not yet started
Strategy 4: Increase the availability, effectiveness, and alignment of services and community resources that help people remain stably housed	
Measure 1: THN has housed 410 households by December 31, 2023	Baseline: Approximately 160 families housed as of 01/01/2023
Activity 2.4a. Investigate the option of hiring Housing Navigators	See action below
	No additional Housing Navigators will be hired in Quarters 2, 3, or 4. EHV ends at close of Quarter
Action 1. Continue to administer EHV project with TDHCA	4.
Activity 2.4c. Encourage the establishment of homeless preferences for housing choice vouchers	See action below.
Action 1. Work with communities awarded funding under the SNOFO to operationalize homeless preferences	No SNOFO projects are operational as of 9/30/2023
Strategy 5: Ensure the availability of housing for special populations of people experiencing homelessness (youth, veterans, families, chronically homeless persons)	
Measure 1: There will be increased participation in the CoC by youth homeless service providers	Baseline: No intentional outreach to Youth Service Providers as of 01/2023
Activity 2.5b. Develop a plan to end Youth Homelessness and create a Youth Action Board (YAB) comprised of youth with lived experience of homelessness	Due to lack of staff capacity, this activity is on hold in 2023
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Action 1. Research other planning efforts for ending youth homelessness	
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Action 2. Identify and engage youth-serving agencies to participate in the Ending Youth Homelessness Committee.	Due to lack of staff capacity, this activity is on hold in 2023 Baseline: There were 357 Missing Entry Assessments (and/or missing locations) and 85 missing annual assessments in the TX BoS CoC HMIS on January 1, 2023
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	In Quarter 3, the Data Team attended multiple meetings and calls to educate providers on the
Activity 3.2a. Educate providers on the benefits of using HMIS and conduct targeted outreach of non-participating organizations	benefits of HMIS.
Action 1. Schedule informational calls with interested parties	The Data Team held 5 informational calls with interested partner agencies in quarter 3.
Action 2. Utilize the housing inventory count (HIC) to identify non-participating projects, and conduct targeted outreach	No activity in Quarter 3.
Action 3: Participate in the CoC Orientation meetings to educate potential partners on the benefits of using HMIS	No activity in Quarter 3.
Goal 4: INCREASE COMMUNITY ENGAGEMENT, IMPROVE PUBLIC PERCEPTION, AND SHAPE PUBLIC POLICY	
Strategy 3. Increase community awareness and participation and community engagement around ending homelessness through coalition building, advocacy, volunteerism, and engagement	
Measure 1. Meeting attendees report that they feel engaged with the materials presented.	Baseline: No measures of this exist
Measure 2. Attendees at awareness event report increased awareness of racial disparities	Baseline: No measures of this exist
Measure 4. Committee members and staff report that engagement during committee meetings has increased, and that meetings are more helpful.	Baseline: No measures of this exist
Activity 4.3a. Create content and process to introduce educational materials to people new to homeless services	Created process and materials to introduce McKinney-Vento (Homeless Education) Liaisons to the TX BoS CoC and LHCs. Tested process and materials at Education Service Center Regions 11 and 13 (8/30, 9/7). Created process and materials to introduce community stakeholders to homeless services, TX BoS CoC, and LHCs. Tested process and materials at community stakeholders meeting in Athens TX (8/31).
Action 1. Deliver introductory webinar at least once per year	No activity in Quarter 3. The webinar was delivered in March 2023.
Action 1a. Gain the participation of persons with lived experience of homelessness and other CoC stakeholders to design the content of the trainings	No activity in Quarter 3. The webinar was delivered in March 2023.
Action 2. Coordinate with THN's Planning Team to orient to the CoC any new projects that receive Continuum of Care (CoC) Program-funding and Emergency Solutions Grant (ESG) Program funding	No activity in Quarter 3
Activity 4.3b. Promote awareness of racial disparities in housing access	No activity in Quarter 3
Activity 4.3c. Improve data quality and engagement in the Point-in-Time (PIT) Count and Housing Inventory Count (HIC)	Data Coordinator began recruitment process for the PIT in August and as of September, recruited 3 new communities.
Action 1. Expand accessibility for PIT Count (more materials in Spanish)	Data Coordinator began translating the volunteer training into Spanish. Additional assistance is needed and the SC team is looking into internal CoC capacity to see if anyone else has the capacity to support translation.
Action 2. Create an "educational" plan to get the data out after PIT and HIC and increase CoC engagement in post-count result announcements	Data Coordinator presented to PIT Leads a webinar on how to use PIT data as well as a training, in conjunction with the CoC Planning team, on how to use PIT data for the CoC Program funding competition.
Action 3. Verify with large LHCs which counties they do cover and help them address any gaps in their coverage	This will be addressed in Quarter 4 during the PIT Lead training webinars.
Action 4. Work with communities and/or the Data Committee to identify additional opportunities to do more specialized community data gathering	This will be addressed in Quarter 4 during the FTT Lead training weblitars.
outside of the PIT and HIC Counts	No activity in Quarter 3
Activity 4.3d. Streamline CoC General Membership meetings	
Action 1. Reduce meetings to twice per year: one focused on CoC orientatation and one focused on CoC governance	CoC General Membership Meeting was held in September immediately prior to the Texas
Action 2. Develop CoC governance meeting	Conference on Ending Homelessness. This meeting focused on CoC governance-related topics.
Activity 4.3e. Create self-sustaining committee support processes	Processes were finalized prior to the Governance Coordinator position being vacated in August. They will be maintained by the Planning and Engagement Coordinator position, to be hired in
Action 1. Develop sustainable Standard Operating Procedures for committees based on staff feedback	approximately November 2023.
Action 2. Develop and hold meeting facilitation training for staff	No activity in Quarter 3
Strategy 4. Increase involvement of persons with lived experience	
Measure 1. More persons with current or recent lived experience will participate in the CoC Board and on CoC Committees	Baseline: As of 1/1/2023, 3 Board members have lived experience of homelessness. Currently, committees do not ask if members have lived experience.
Measure 2. Persons with lived experience will consult on at least three CoC activities	Baseline: As of 1/1/2023, PWLE had not consulted on any CoC activities in 2023.
Activity 4.4a. Continue working with a committee of people with current and recent (within the past 3 years) lived experience of homelessness that will consult with THN staff and CoC stakeholders on CoC activities	The Lived Experience Committee (LEC) approved a plan for the committee to be used as a steering committee for getting input from people with lived experience. The group met in September and is determining its goals for 2023-24.
Action 1. Throughout the year, recruit members and provide orientations to onboard members who join the committee	Active recruiting continued in the third quarter; two people completed the interest form, and staff followed up with them by email but received no response

Action 2. Provide opportunities for committee members to give input on CoC activities, using their expertise	LEC members did not meet in July or August, but they met in September. They gave input into the priorities for the CoC's competition for HUD CoC Program funds. They signed a letter of support for the priorities, and the letter was included in the CoC's "CoC Application."
Goal 5: INCREASE FUNDING TO ADDRESS HOMELESSNESS	
Strategy 1: Align funding and other resources to complement the strategic framework-no activities scheduled for 2023	
Measure 1. Increase to the CoC's Annual Renewal Demand (ARD) dollar amount	Baseline: FY2022 ARD = \$10,893,560.
Measure 2. All new projects are based on documented need in a given region	Baseline: Applicants encouraged to communicate data sources for both the type and scope of intervention applied for in FY22 Annual Competition.
Measure 3. The CoC has developed and published funding priorities for funding administered by THN/the CoC	Baseline: The CoC did not publish Funding priorities for FY21 CoC Program Annual Competition
Activity 5.1a. Develop funding alignment plan, incorporating Program Models Chart, to align CoC funding with approved models and needs	See actions below
Action 1. Educate the Community Investment Committee regarding the disparity in resources and the quality of existing resources and the need for standardization	Tasked to Community Investment Committee, which did not meet in Quarter 3
Action 2. Develop program models for all interventions	Tasked to Community Investment Committee, which did not meet in Quarter 3
Strategy 4. Provide technical assistance and promote capacity building to agencies regarding applying for Continuum of Care (CoC) Program and Emergency Solutions Grant (ESG) Program funding	
Measure 1. Increase in the number of new communities in the TX BoS CoC's application for CoC Program funds	Baseline: 13 communities represented in the FY2022 CoC Program Application
Measure 2. Increase in the CoC's Annual Renewal Demand (ARD) dollar amount	Baseline: FY2022 ARD = \$10,893,560.
Measure 3. Increase in the number of first time applicants to the FY2023 CoC Local Competition	Baseline: 5 New Applicants in the FY22 CoC Program competition
Measure 4 An increase in overall New Project Applicant Average Score in the FY2023 CoC Program Competition compared to FY2022	Baseline: FY2022 average score was 72.62
Activity 5.4a. Increase outreach to communities that do not currently receive CoC Program funding to identify any barriers that may keep them from applying	See action below
Action 1. Identify communities/regions targeted for outreach in 2023, with a focus on areas with higher concentrations of underrepresented groups (CoC Application, question 1D-10b.3). Incorporate into communication strategy.	No activity in Quarter 3
Action 2. Identify partners to help the CoC serve areas where there is no current CoC Program funding, i.e, Community Investment Committee (CIC) West region	Delivered training to PIT and LHC leaders in August 2023.
Activity 5.4c. Assist communities with capacity building so that projects can meet requirements for applying for CoC and/or ESG funding	See Actions below
Action 1: Develop New Applicant Training Module using Litmos	Developed rudimentary new applicant training which is live in Litmos
Action 2: Develop CoC Program Readiness Tool	No activity in Quarter 3
Action 3: Conduct CoC Project Design Clinic	No activity in Quarter 3