



The Navigation Center

Learn more about the Navigation Center, how it will help reduce homelessness, and serves the Fifth Ward community!



Speakers



Hernan Aguilar



Milton Toscano

Menti Survey



The Way Home

The Beacon



- The Way Home is the homeless response system for Houston and Harris, Fort Bend, and Montgomery counties in Texas.
 - A public-private partnership — a network of over 100 homeless service providers and other government, philanthropic, and business partners.
- It's a collective force working together toward a shared vision of making homelessness rare, brief, and nonrecurring.
- CFTH, a nonprofit, is the designated coordinator of The Way Home.





What we do



- Coordinate the work of the local homeless response system (The Way Home) for maximum impact.
- Fill gaps. Execute special projects to enhance homelessness response locally and nationally.
- Use the power of collective impact.





AMERICANS EXPERIENCING HOMELESSNESS BY YEAR

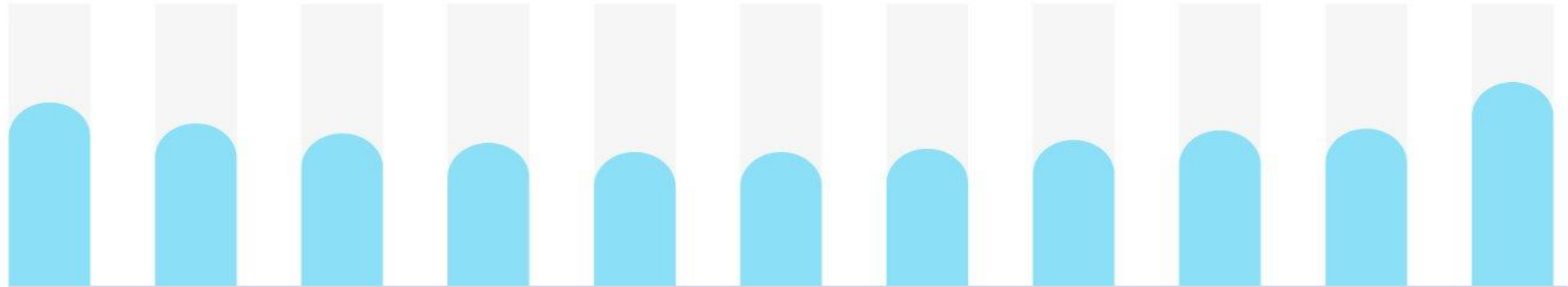
2012 - 2022



AMERICANS EXPERIENCING HOMELESSNESS BY YEAR

2012 - 2022

621,553 590,364 576,450 564,708 549,928 550,996 552,830 567,715 580,466 582,462 653,104



National Data

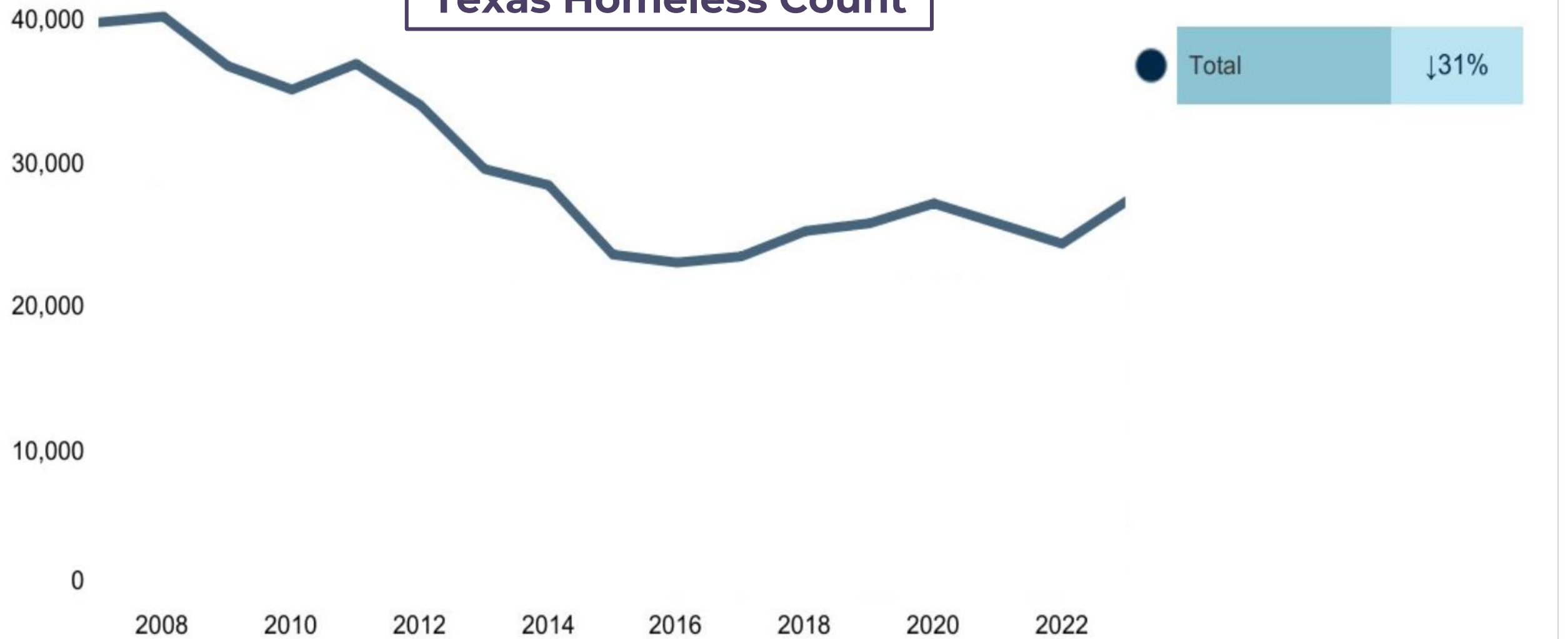
National: 653,104 people were experiencing homelessness in the U.S. (2023)

70,642 more people did not have a place to call home in 2023 than in 2022.

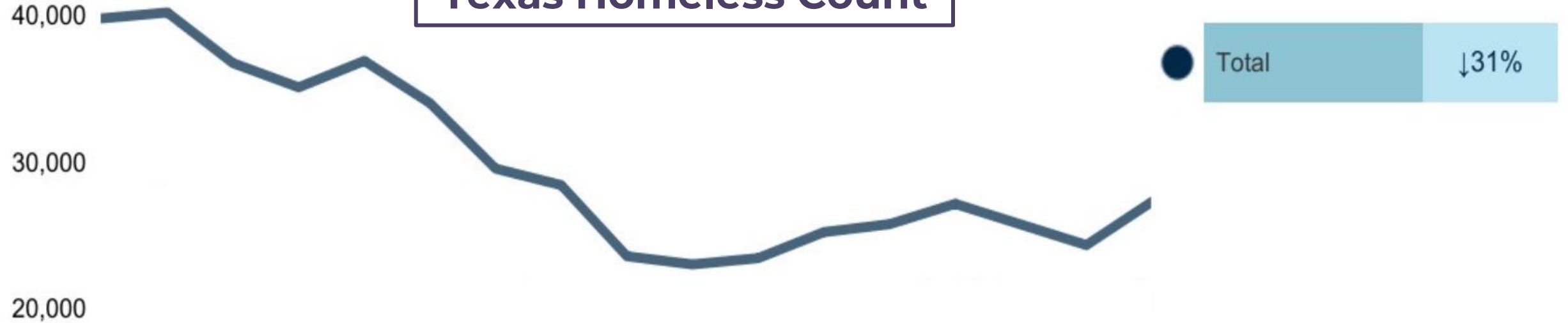
2012 2013 2014 2015 2016 2017 2018 2019 2020 2022 2023



Texas Homeless Count



Texas Homeless Count

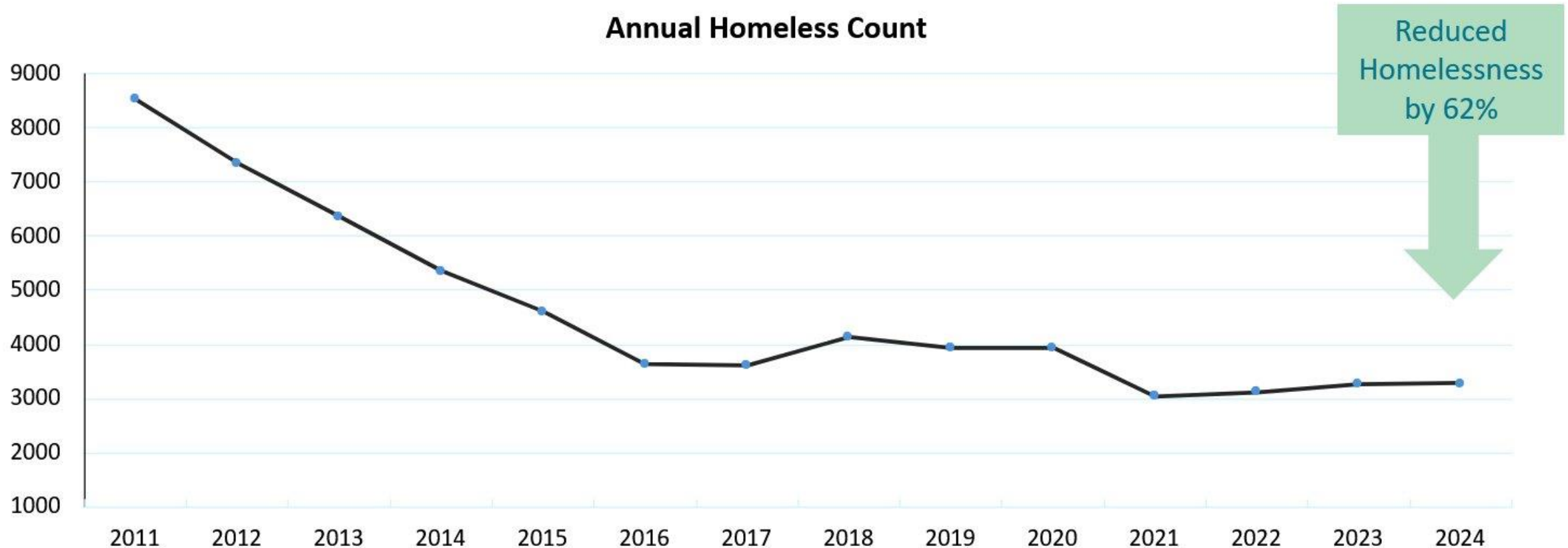


State Data

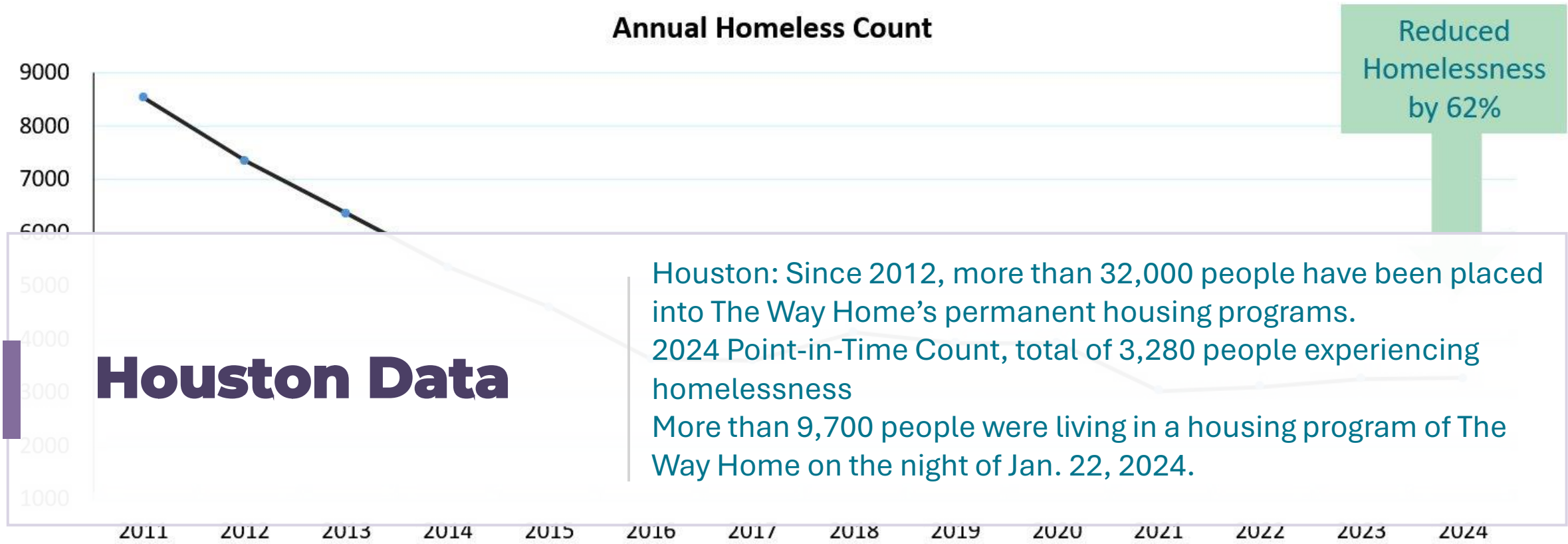
State of Texas: Point-In-Time Count identified 27,377 homeless individuals across Texas on a single night in January. (2023)
2020 – approximately 27,000
31% decline in Homelessness since 2007



Houston leads the nation in housing & reducing homelessness



Houston leads the nation in housing & reducing homelessness





Jon Shapley/Staff file photo

Manny Cervantes, 70, right, talks with Khena Minor, a social work student from UH-Downtown and worker with the Coalition for the Homeless of Houston and Harris County in February.





Jon Shapley/Staff file photo

Manny Cervantes, 70, right, talks with Khena Minor, a social work student from UH-Downtown and worker with the Coalition for the Homeless of Houston and Harris County in February.



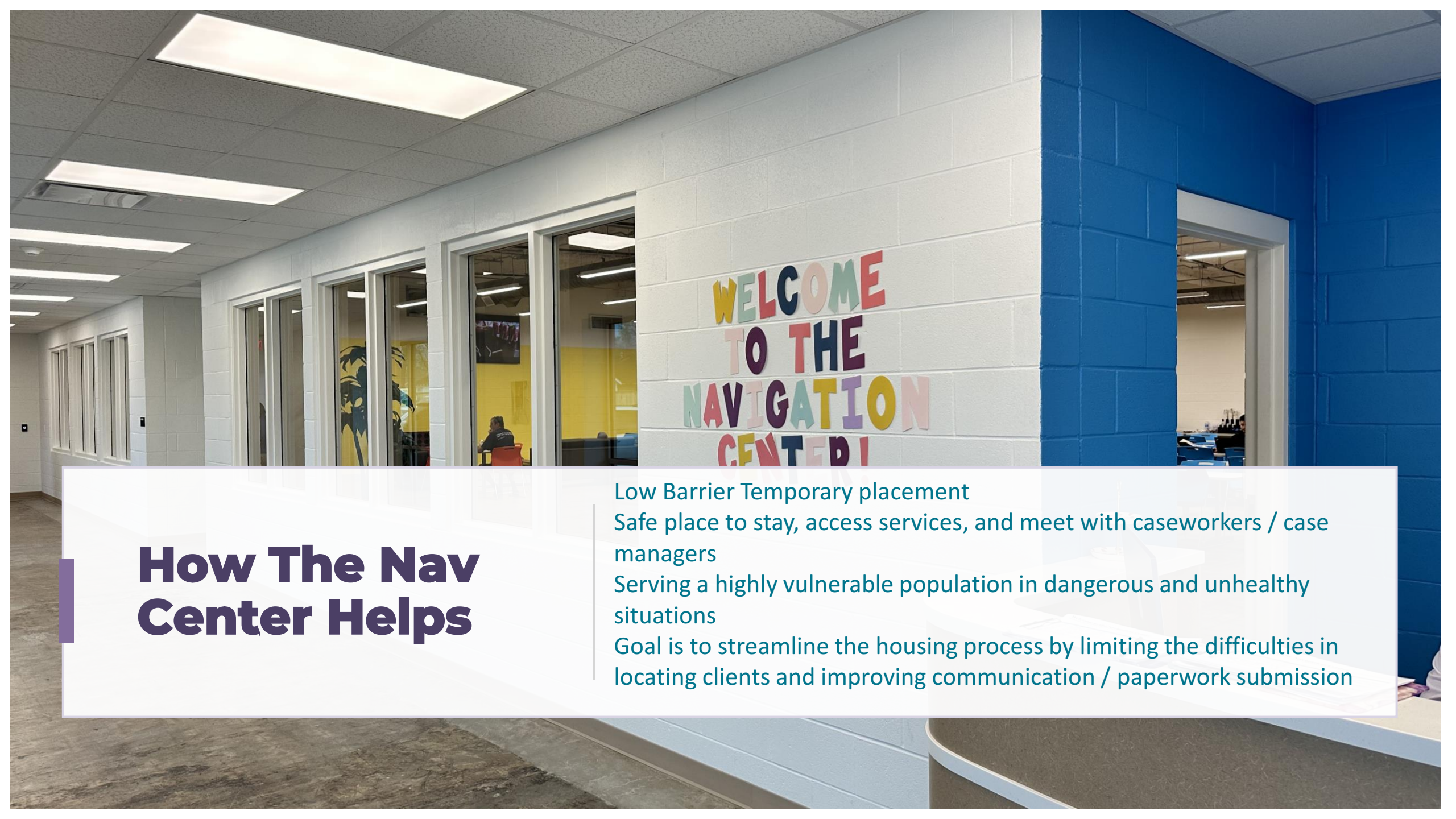
Houston's Encampment Response

Our Encampment Response Strategy has been incredibly effective and is used as a national best practice.



WELCOME
TO THE
NAVIGATION
CENTER!





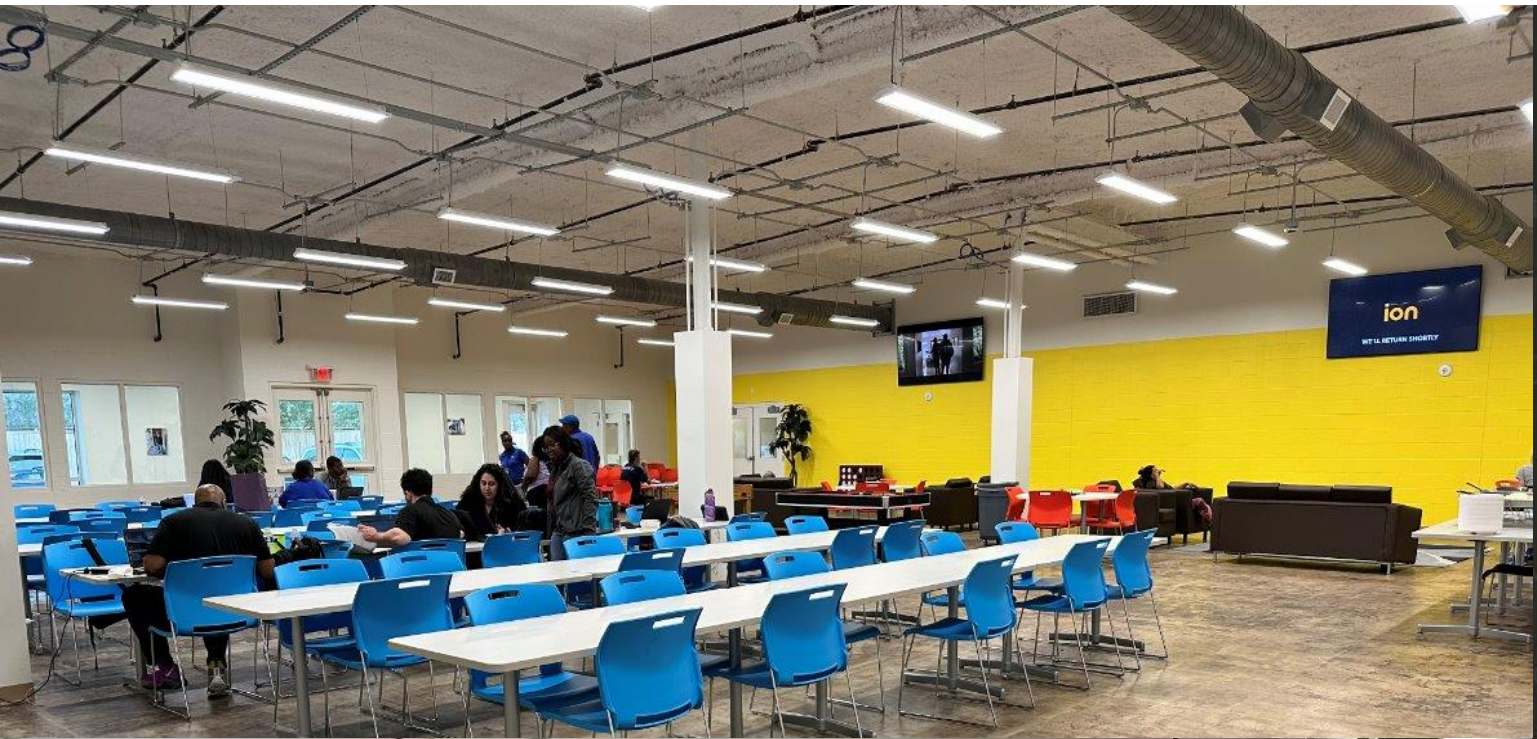
How The Nav Center Helps

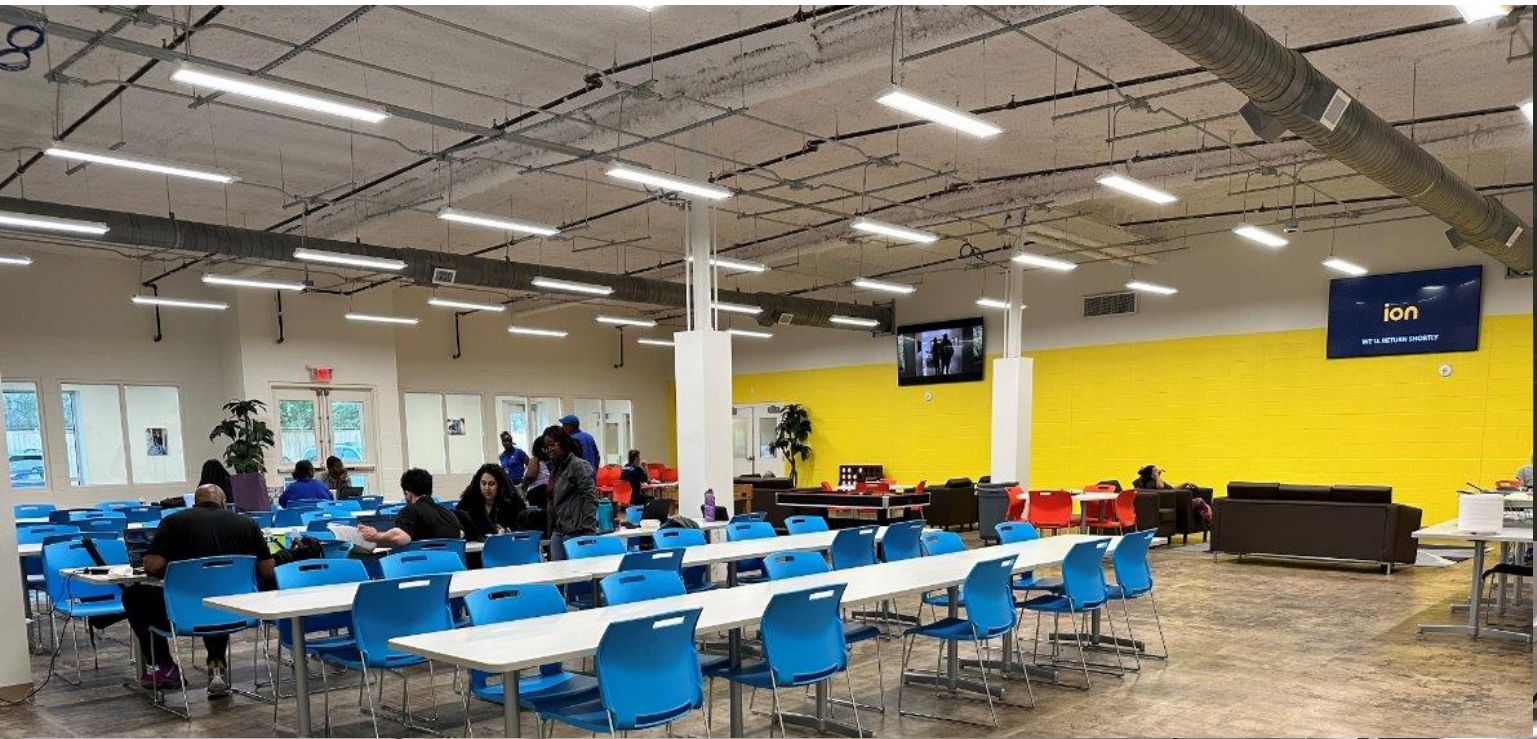
Low Barrier Temporary placement

Safe place to stay, access services, and meet with caseworkers / case managers

Serving a highly vulnerable population in dangerous and unhealthy situations

Goal is to streamline the housing process by limiting the difficulties in locating clients and improving communication / paperwork submission





How is it different than a shelter

Clients are only admitted to the Navigation Center through an approved referral

Clients must meet with their caseworker and actively working towards housing to stay at the center

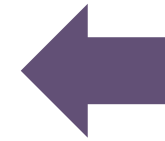
Nav Center replicates Permanent Housing model (CMs, staff, easier to locate, services on-site, etc.)

Shelters are Temp solution – Time-Bound, Majority of staff on operation, maintenance of facility

How People get into Housing



Housing
Navigation



Assessment
(using the housing
prioritization tool)

Waitlist

Matching

Referral



How People get into Housing



Outreach

Navigation Center

Assessment
(using the housing
prioritization tool)

Waitlist

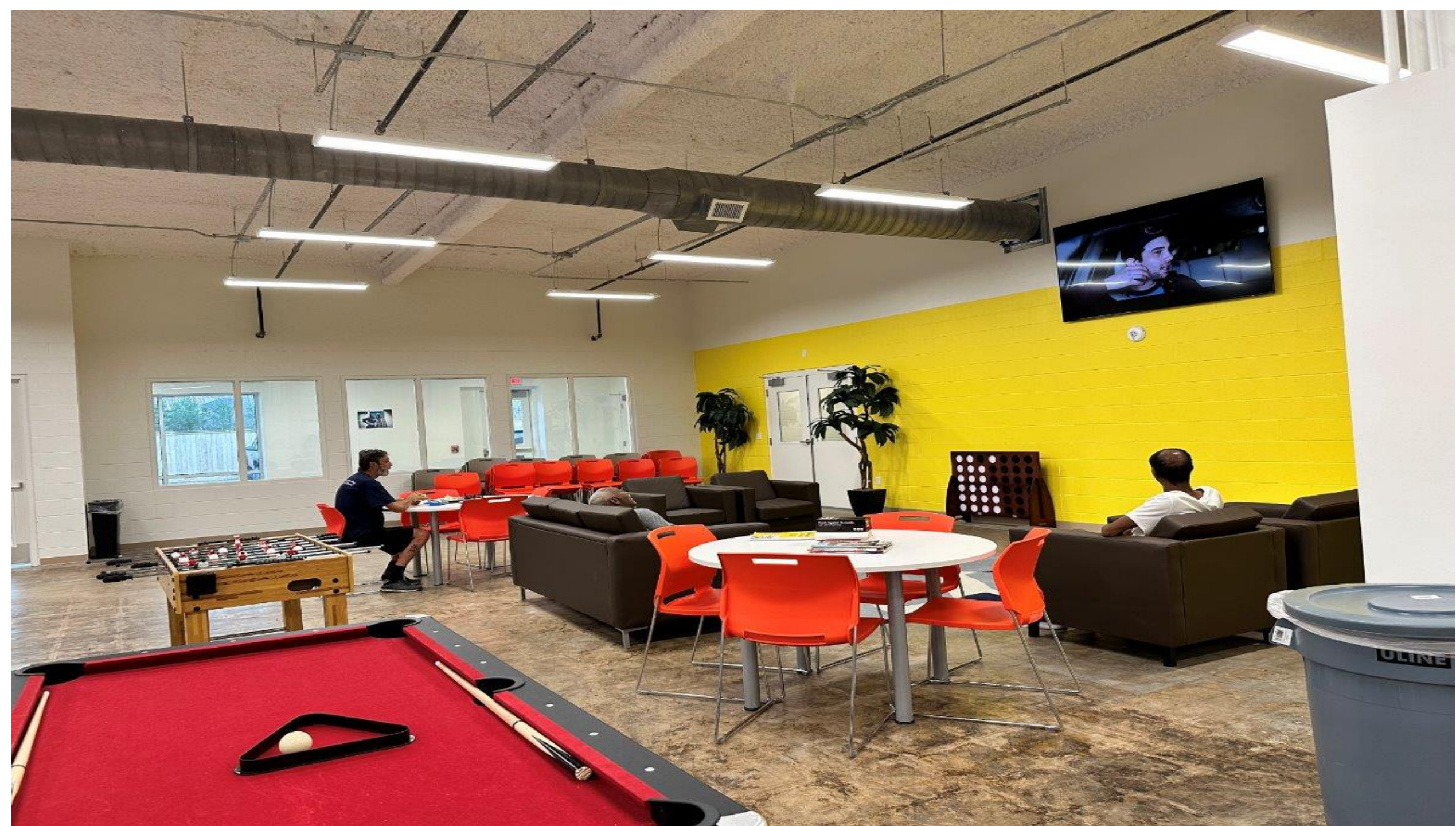
Matching

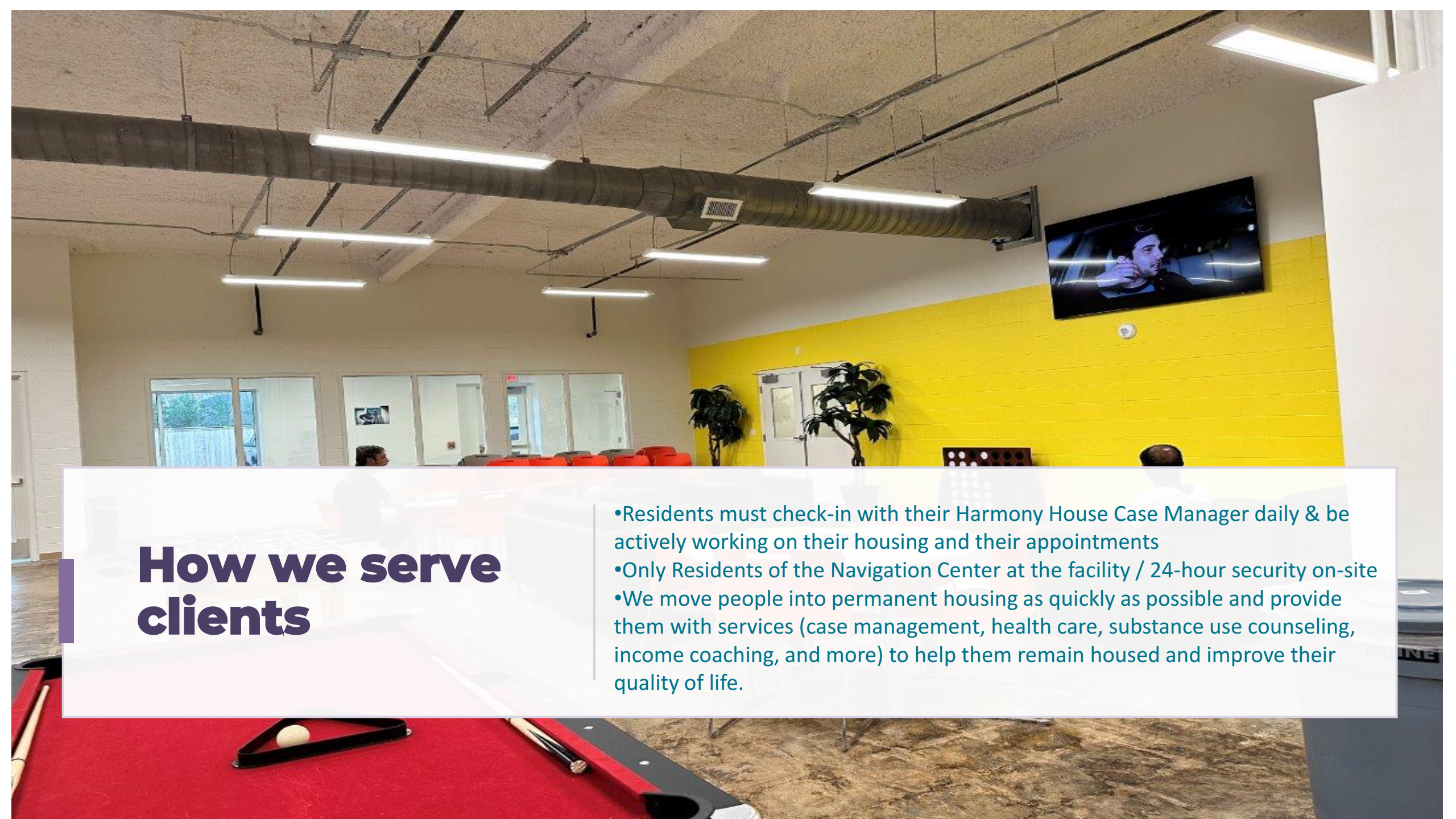
Referral

Housing
Navigation









How we serve clients

- Residents must check-in with their Harmony House Case Manager daily & be actively working on their housing and their appointments
- Only Residents of the Navigation Center at the facility / 24-hour security on-site
- We move people into permanent housing as quickly as possible and provide them with services (case management, health care, substance use counseling, income coaching, and more) to help them remain housed and improve their quality of life.



 **RENTAL APPLICATION**

Date _____

Applicant _____ Social Security # _____

First Name _____ Middle Initial _____ Last Name _____ Over 18? ☐ Yes ☐ No

Current Address _____

Number, Street, Apt. # _____ City _____ State _____ Zipcode _____

Household Members - Total Number _____

Household Member Name(s)	Relationship	Sex	Social Security #	Driver's License #

Is there anyone other than those listed on this application whose credit may impact on yours? ☐ Yes ☐ No

If yes, explain: _____

RESIDENCE HISTORY

Did the people above live together at the residences below? ☐ Yes ☐ No

If no, explain: _____

A. Present Address _____ Phone () _____

From _____ To _____

Present Landlord _____

Name	Address	City, State, Zipcode	Phone

B. Previous Address _____



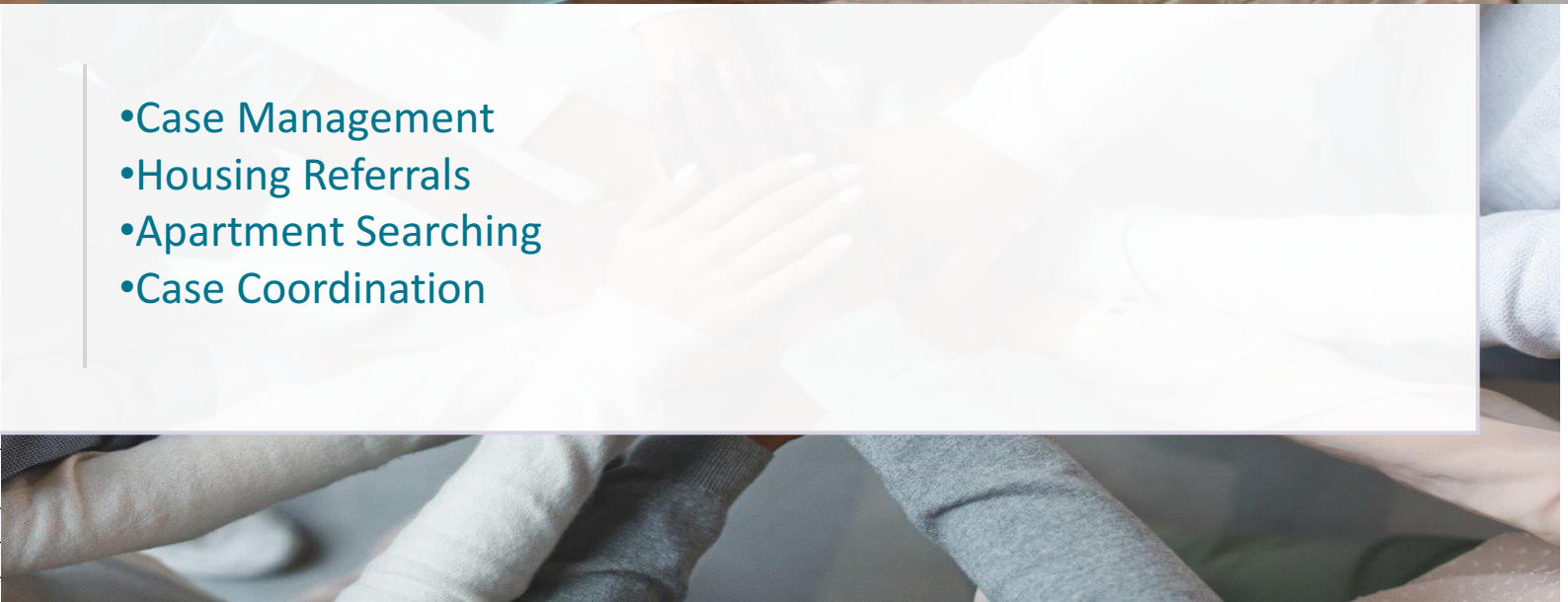


RENTAL APPLICATION

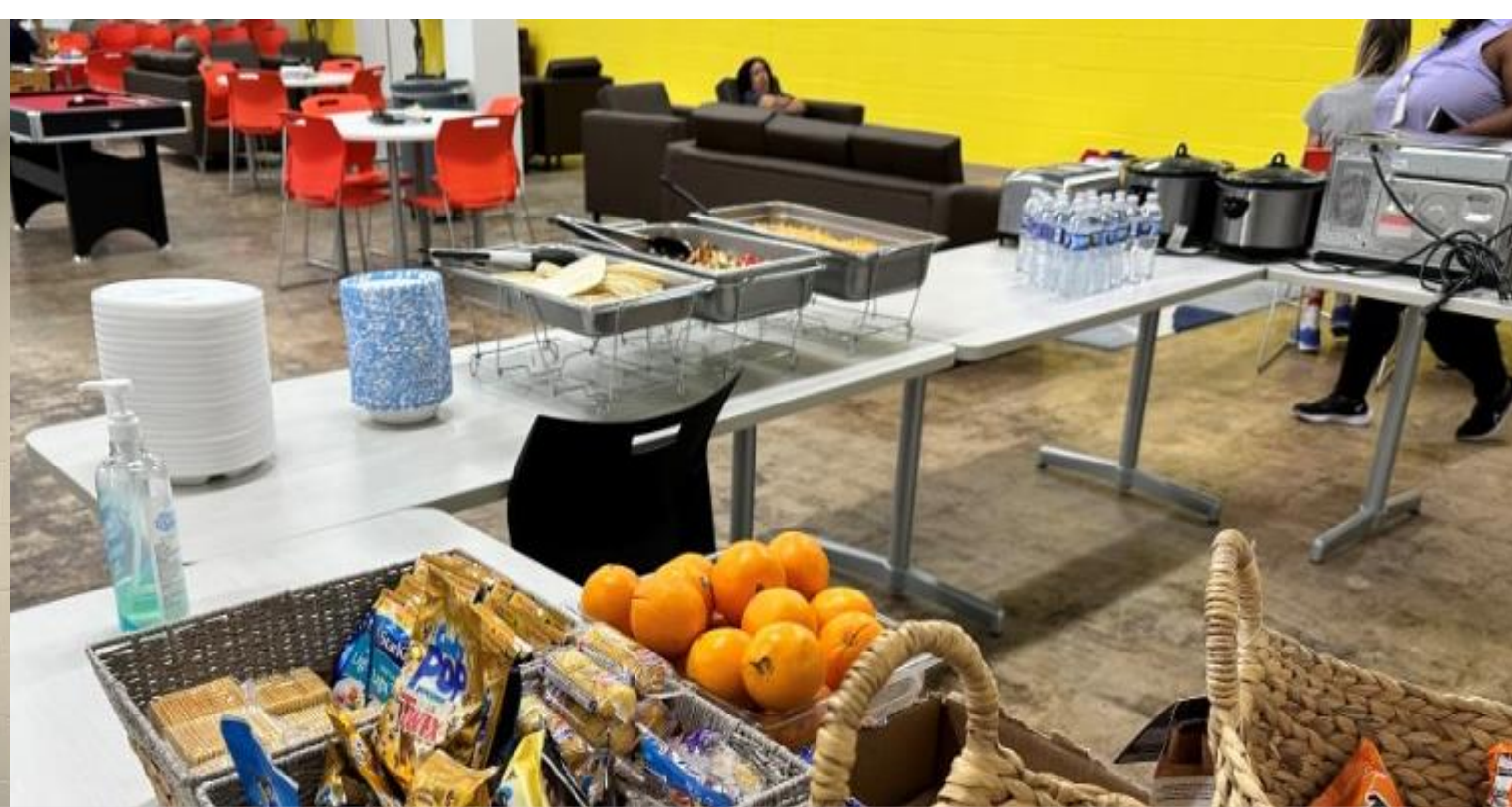
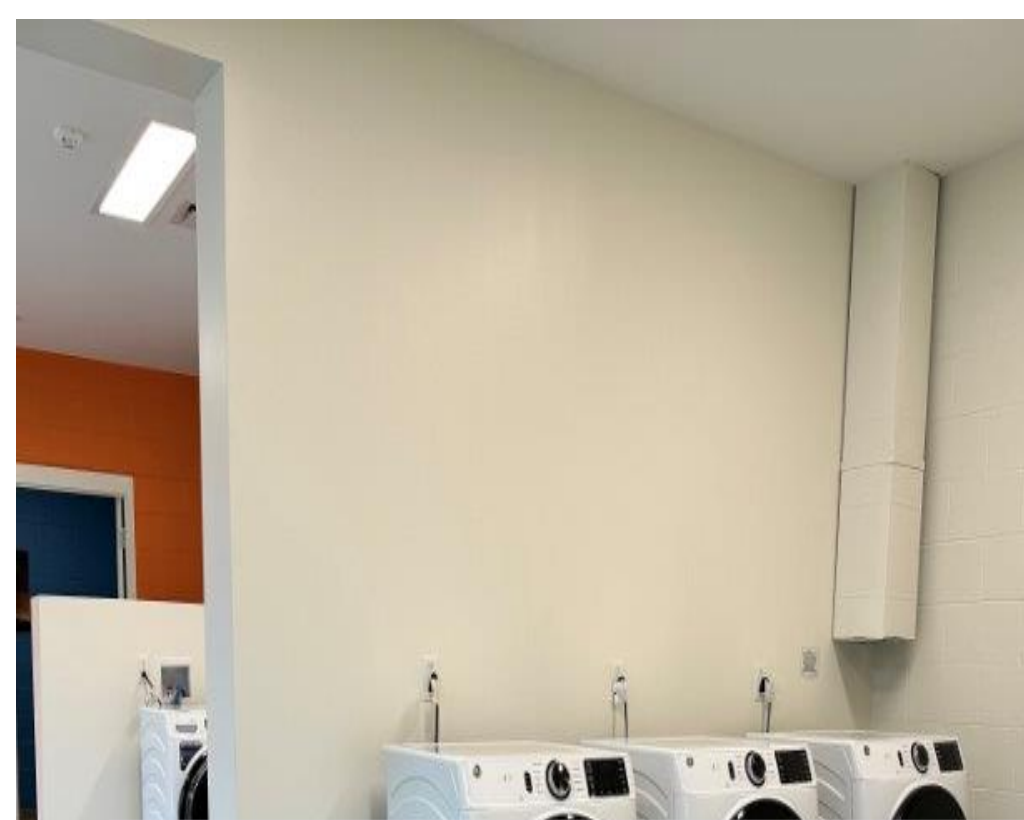
Applicant: _____ Date: _____
First Name: _____ Social Security #: _____
Current Address: _____ Over 18? ☐ Yes ☐ No
Household Members - Total: _____ State: _____ Zipcode: _____
Household Member Name(s): _____ Social Security #: _____ Driver's License #: _____

Is there anyone other than those listed on this application whose credit may impact on yours? ☐ Yes ☐ No
If yes, explain: _____
RESIDENCE HISTORY
Did the people above live together at the residences below? ☐ Yes ☐ No
If no, explain: _____
A. Present Address: _____ Phone () _____
From _____ To _____
Present Landlord: _____
Name Address City, State, Zipcode Phone

- Case Management
- Housing Referrals
- Apartment Searching
- Case Coordination







Overview

- Safe and Secure Space
- Community & Support System (Mental & Physical Health)
- Pet Accommodation: Clients are allowed to bring 1 animal with them to the Nav Center
- All meals and snacks will be provided for residents.
- Washers and dryers are available for residents.

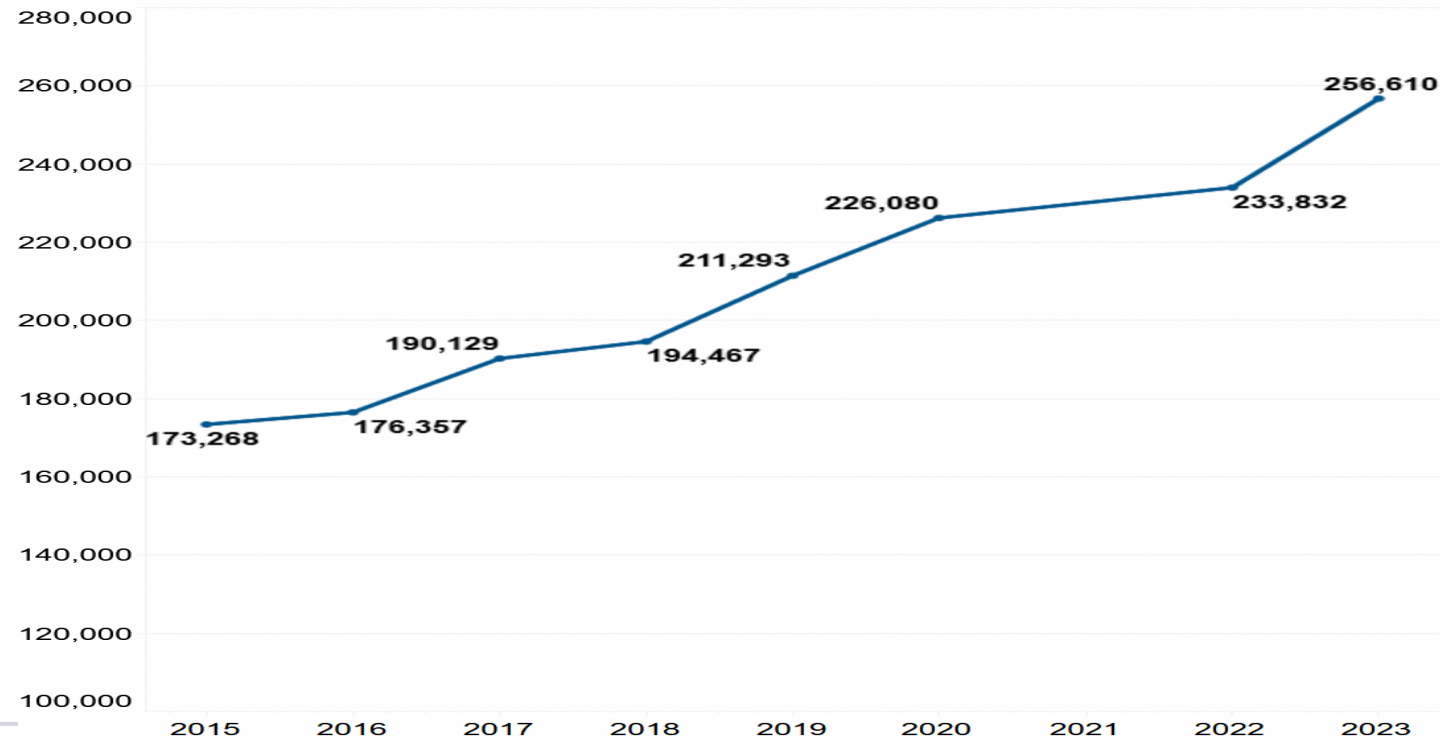
Development of the Nav Center

- Approved Vote by Houston City Council
 - City Owned Property
 - Property was vacant
 - Close to urban core
 - Leased to CFTH, 3rd Party Agency as Operator of the Building & Services
 - Service Partners to work out of the Nav Center
- Address Community Concerns
 - City Staff met multiple times with Community Leaders and local property owners
 - Hosted virtual public recorded meeting on 3/25/2021 (Located on YouTube)
 - Health Clinic
 - Prioritize the Homeless in 5th Ward
 - Benefit to the Community
 - Federal Funding
- Quarterly Community Meetings
 - City Leadership/CFTH



Unsheltered Homelessness is On the Rise

Hover over a data point for more details.

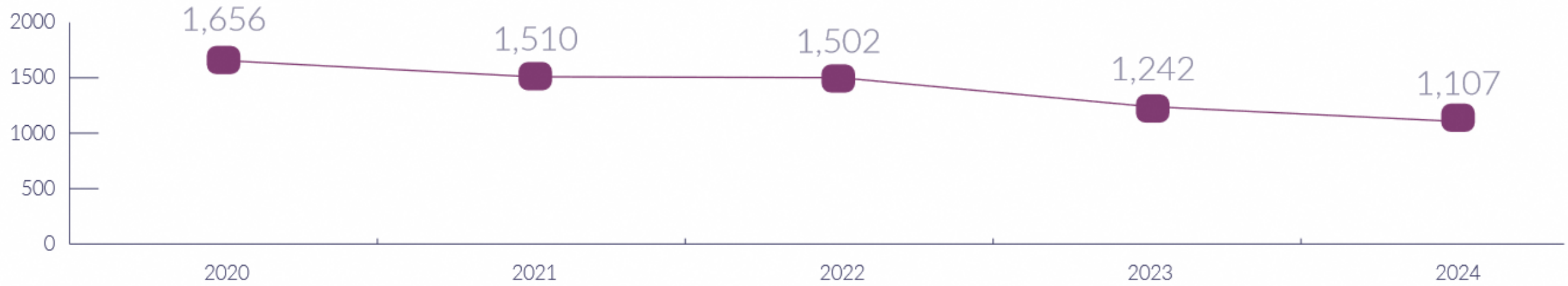


National Unsheltered Homelessness

- Increased by 14% since 2020



UNSHELTERED TRENDS 2020-2024



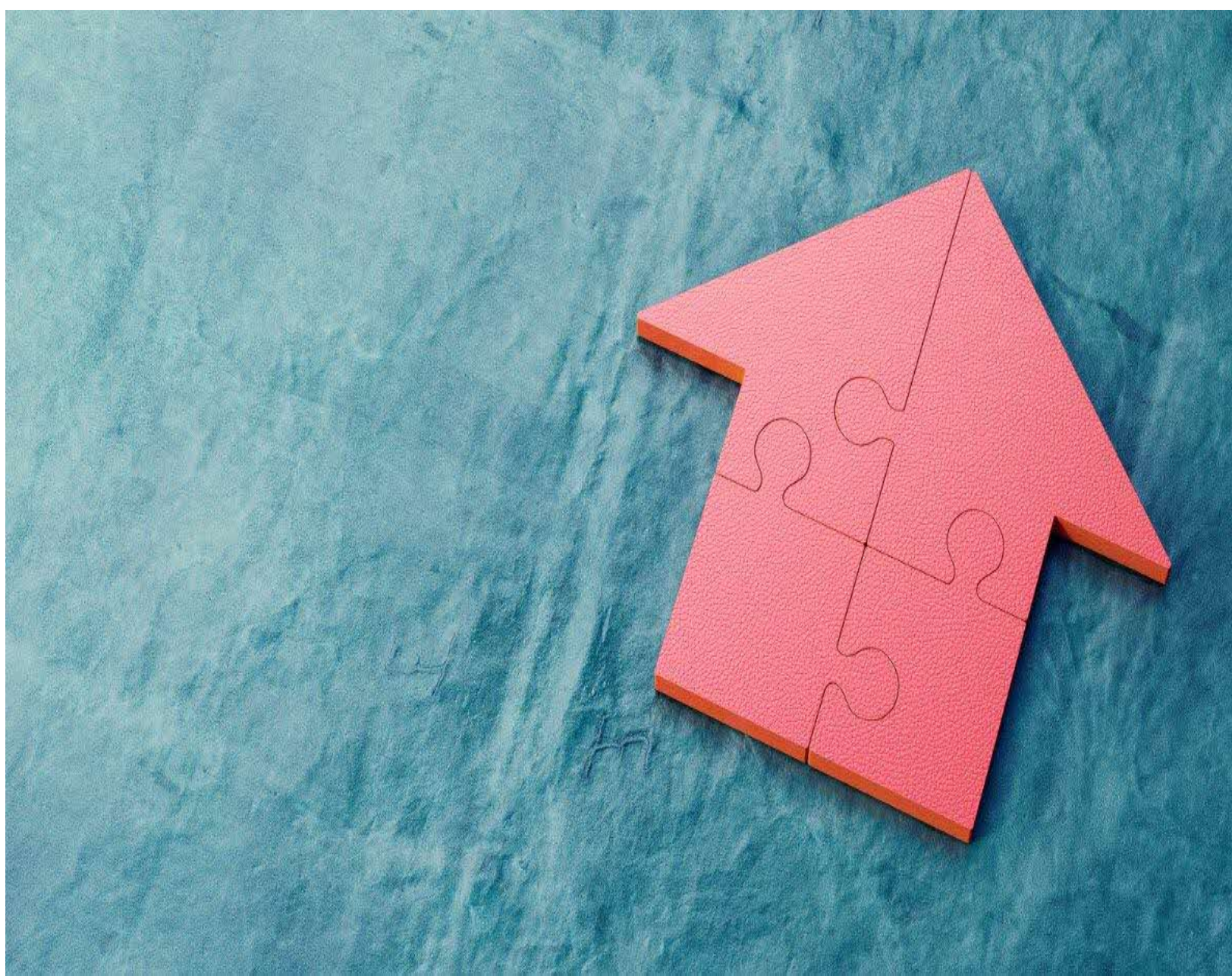
Houston Unsheltered Homeless

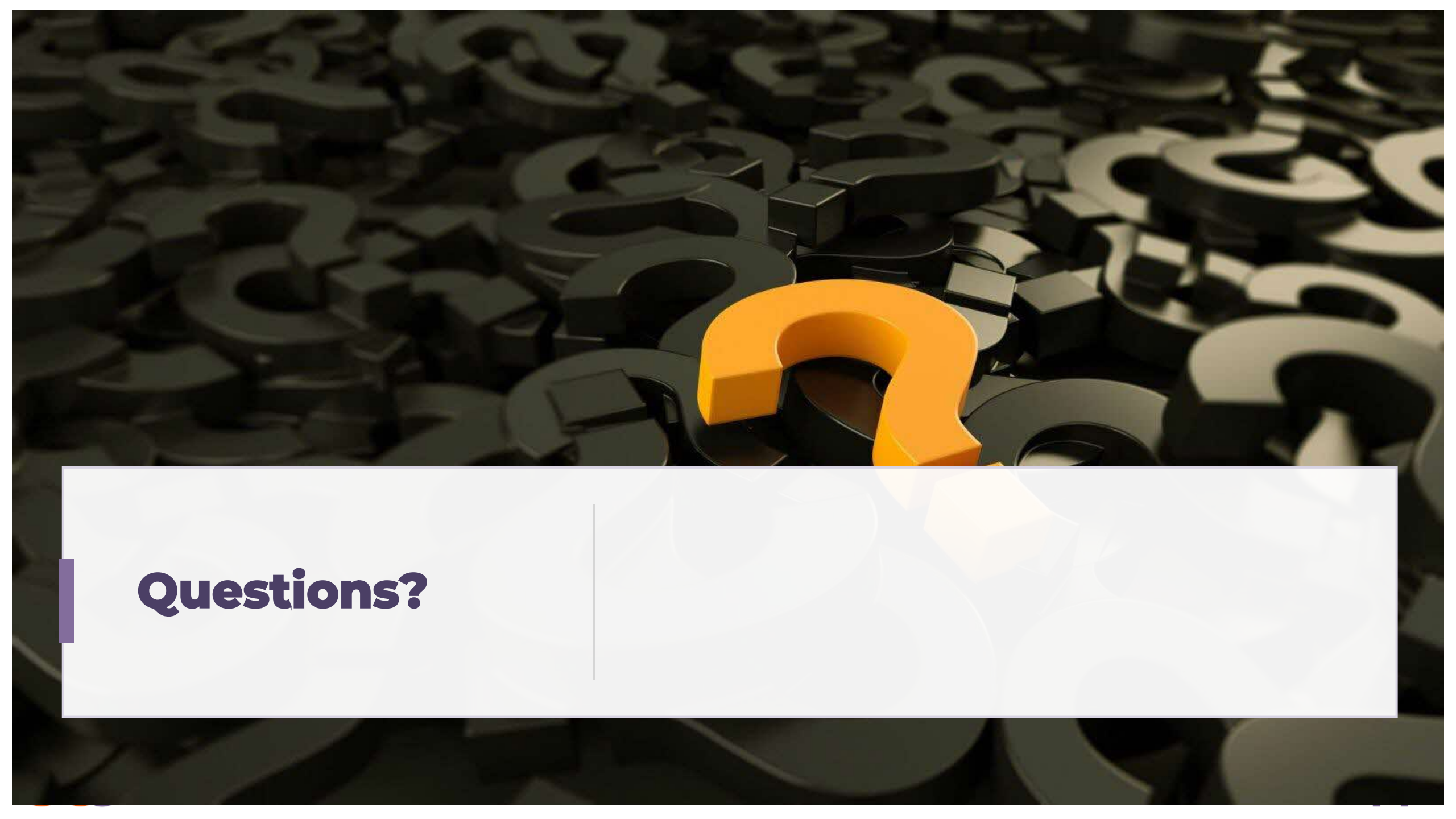
- Decreased 33% since 2020



Lessons Learned

- What have we learned
- What does the data show
- What does this look like in the future
- How will it help you





Questions?



2000 Crawford St. Suite #700

Houston, TX 77002

(713) 739-7514

www.cfthhouston.org | info@cfthhouston.org



@cfthhouston

