

Texas Balance of Sate Continuum of Care

Mission: The TX BoS CoC strengthens collaborative systems and coordinates partnerships that prevent and end homelessness through community-driven strategies, shared resources, and collective action across Texas

Priorities	Objectives	Activities	THN Responsible Party & Roles	Operational Goal	Progress Indicators	
<p><b>Priority 1) Local Focus (CoC Modernization): Enhance support and build capacity on the local level</b></p>	<p>1.1 Increase LHC capacity through leadership support, partner engagement and data driven decision-making</p>	<p>1.1.1. Facilitate the development of a plan with prioritized LHCs to identify 2-5 ways they will further the CoC's 2026 priorities within their local community.</p>	<p>The <b>Engagement, Data, System Change, and Planning Team</b> each develop a menu of recommended strategies and actions for LHCs to advance the 2026 Action Plan in their respective areas of CoC operations, tailored to varying stages of LHC readiness and implementation.</p> <p>The <b>Engagement, Data, System Change, and Planning team</b> collaboratively develop an LHC prioritization plan. Staff from each team work with prioritized LHCs to develop an LHC plan in their respective areas (i.e. Data team leads data/HMIS strategies, Systems Change leads Coordinated Entry strategies, etc.)</p>	<p>LHCs feel individually supported, informed, and able to work toward data-driven local goals to address homelessness</p> <p>Additional partners are identified and start to attend LHC meetings</p> <p>Proactive coordination across BoS Teams to support local communities</p>	<p>1.1.1.i1: An LHC Prioritization Plan is developed <b>Baseline:</b></p> <p>1.1.1.i2.: A cross-team menu of recommended local LHC strategies is generated <b>Baseline:</b></p> <p>1.1.1.i3. LHC Action Plan Template is developed <b>Baseline:</b></p> <p>1.1.1.i4 Number of LHC's prioritized and outreached to: <b>Baseline:</b></p>	
		<p>1.1.2. Develop and train on data portfolios for prioritized LHCs to review and inform decision-making</p>	<p><b>Data team</b> creates a draft portfolio and solicits and integrates feedback from BoS teams and from General Members</p> <p><b>Systems Change team</b> creates a draft portfolio (i.e., CE Data Profile) with a focus on CE data/status of implementation and solicits and integrates feedback from BoS teams and General Members</p> <p><b>Planning team</b> ensures portfolios include project performance, gap analysis data, and funding/program data</p> <p><b>Data team</b> creates portfolios, analyzes trends and outliers, and develops a plan for community engagement</p> <p><b>Engagement team</b> ensures portfolios include data on local LHC partnership, including current partners and gaps in partners</p> <p><b>Data, Systems Change, Planning, and Engagement team</b> conduct simple analysis of LHC data outcomes, identify recommendations to inform decision-making, and advise LHCs on use of data portfolios in their respective areas</p>		<p>1.1.2.i1 Creation of an LHC-level data portfolio template <b>Baseline:</b></p> <p>1.1.2.i2 Number of LHC data portfolios completed: <b>Baseline:</b></p> <p>1.1.2.i3 Number of LHCs who have received training <b>Baseline:</b></p>	
		<p>1.1.3. Initiate outreach to engage or re-engage CoC-level and LHC-level partnership in community-identified gaps in representation</p>	<p><b>Engagement Team</b> ensures the strategies developed in 1.1.1. include LHC-level partnerships and facilitates outreach on behalf of and/or in partnership with LHCs.</p> <p><b>Planning Team</b> conducts review of most recent gaps analysis and CoC consolidated application to identify gaps in partnerships, and ensures the strategies developed in 1.1.1. include priority partnership recommendations. <b>Data Team</b> identifies gaps in HMIS participating agencies and ensures the strategies developed in 1.1.1. include priority partnership recommendations.</p> <p><b>Planning, Data, Systems Change and Engagement team</b> coordinate targeted outreach for TX BoS CoC Board recruitment.</p>		<p>1.1.3.i1 Number of contacts to new CoC-level partners <b>Baseline:</b></p> <p>1.1.3.i2 Number of contacts to new LHC-level partners <b>Baseline:</b></p> <p>1.1.3.i3: An analysis of the CoC Consolidated Application is conducted <b>Baseline:</b></p>	
	<p>1.2 Increase CoC decision-maker awareness and understanding of local strengths, needs, and dynamics through data accessibility and regular information sharing.</p>	<p>1.2.1 Bring regular LHC-level data analysis to the CoC Board and other CoC committees and workgroups to enhance regional understanding</p>	<p><b>Engagement team</b> ensures board meeting agendas include regular review of LHC-level data analysis and works with the <b>Data, Systems Change, and Planning team</b> to put this together in an accessible format. <b>Data team</b> coordinates with <b>Systems Change, Engagement, and Planning team</b> to devise a strategy to further orient all CoC committees to improved use of data and data-driven decision-making.</p>		<p>CoC decision-makers have a better understanding of individual community context and needs to devise strategies that support them</p>	<p>1.2.1.i1 Number of CoC Board meetings that include LHC-level reporting <b>Baseline:</b></p> <p>1.2.1.i2 Number of CoC committee meetings that include LHC-level reporting <b>Baseline:</b></p>
	<p>1.3 Continue the work of CoC modernization to better</p>	<p>1.3.1. Engage CoC General Members to routinely review the CoC's Modernization goals, outcomes, and strategies.</p>	<p><b>Engagement, Systems Change, Data and Planning teams identify</b> how to continue the Modernization Workgroup's role and redefine Modernization in a way that utilizes existing governance structures.</p>			<p>1.3.1.i1 Number of reviews facilitated on CoC Modernization efforts: <b>Baseline:</b></p>

	support providers on the local level and improve outcomes for people experiencing homelessness	1.3.2. Regularly report out on the work of CoC Modernization efforts and gather feedback across the CoC	<b>Engagement team</b> ensures CoC membership and board meeting agendas include regular updates with options for giving feedback. <b>Engagement, Data, System Change, and Planning Teams</b> include regular updates with options for feedback at respective CoC Committee meetings	The CoC identifies next steps to meet the goals of modernization	1.3.2.i1 Modernization progress reports and explicitly requests feedback at 100% of CoC membership meetings and via CoC newsletters <b>Baseline:</b>
<b>Priority 2) Service &amp; Housing Outcomes:</b> Partner with service providers to evaluate and improve programming, increase funding and capacity, and remove barriers for improved outcomes	2.1 Develop data visualization tools that allow providers to improve performance and articulate program outcomes and needs.	2.1.1 Ensure easy access and training for data visualization tools that are developed	<b>Data team</b> develops action plan with support from <b>Engagement, Systems Change, and Planning teams</b>	Each level of community impact (CoC, LHC, agency, & project-level) has access to the data and training needed to improve performance	2.1.1.i1 A training plan is developed <b>Baseline:</b> 2.1.1.i2: # of persons trained <b>Baseline:</b>
		2.1.2 Engage community, CoC decision making bodies and LHCs in design and revision of dashboards to maximize use	<b>Data team</b> leads feedback collection. <b>Engagement, Systems Change, and Planning teams</b> conduct outreach to their respective groups requesting feedback on the tool(s) and coordinate with the <b>Data team</b> on recommended revisions.		2.1.2.i1 Number of Data Visualization feedback opportunities made available to CoC members <b>Baseline:</b>
	2.2. Increase peer support and training opportunities for CoC and ESG Providers to increase the quality of service delivery and Project Applications	2.2.1 Provide an annual training calendar for continued learning and practice opportunities for CoC and ESG grantees	<b>Planning team</b> to develop and implement annual training calendar; ensure it is publicly posted, broadly available, includes feedback and evaluation and ties into long-term gap analysis of training needs and provider support. <b>Engagement, Systems Change, and Data teams</b> identify additional training opportunities in their respective areas, with opportunities for feedback, and cross-promote CoC training opportunities.		2.2.2.i1 Training calendar published <b>Baseline:</b> 2.2.2.i2 # of trainings and # of participants <b>Baseline:</b>
	2.3 Conduct Quarterly Performance Reviews consistent with the CoC monitoring strategy to use as a baseline for performance improvement	2.3.1 Partner with agencies in quarterly performance reviews to listen to gaps and barriers and offer needed supports 2.3.2 Apply person-centered monitoring practices that engage program participants and frontline staff insight to improve performance	<b>Planning team revises and refines</b> QPSC utilizing provider input and evolving performance targets, and conducts performance reviews with support from <b>Data and Systems Change teams</b> as needed. <b>Planning team</b> design and implement monitoring practice in consultation with <b>Data, Systems Change, and Engagement Teams</b> , including identifying pathways for participant and front-line staff engagement to inform monitoring practices. <b>Planning team</b> ensures monitoring results feed into other activities and larger CoC strategy (i.e. training needs, development of LHC-level strategy, updates to LHC data portfolios)		2.3.1.i1 # of quarterly performance reviews completed <b>Baseline:</b> 2.3.2.i1 # of monitoring activities completed <b>Baseline:</b>
<b>Priority 3) Person-Centered Implementation: Support best practice through education, coordinated planning and person-centered implementation</b>	3.1. Develop new Coordinated Entry Assessment & Prioritization (CEAP) processes and identify strategy to select CE region(s) that could pilot the new processes.	3.1.1 Engage people with lived experience of homelessness and frontline staff to co-develop updated processes for coordinated entry, including a person-centered training curriculum and mechanisms for continuous quality improvement	<b>Systems Change team</b> devise a strategy, use an inclusive process to update all priority documents and CES processes with the help of TA, and identify ways this content area overlaps and/or can be supported through other 2026 action items (e.g. coordination with Planning team monitoring in person-centered ways)	Coordinated Entry and Prioritization processes are person-centered and ready for implementation and ongoing evaluation	3.1.1.i1 Updated CE Assessment & Prioritization standards are drafted <b>Baseline:</b> 3.1.1.i2 A strategy is been developed to pilot the updated Assessment & Prioritization Standards: <b>Baseline:</b>
	3.2 Utilize data to provide community education about housing gaps and the realities of homelessness in the Texas Balance of State CoC.	3.2.1 Solicit input from PIT and LHC Leads on training/technical assistance needs regarding how to use PIT/HIC data as a tool for community education on housing gaps and realities of homelessness. 3.2.2 Distribute CoC Gaps Analysis findings to LHCs and the broader CoC. Identify and communicate recommendations on how to use this data locally to support coordinated planning.	<b>Engagement team</b> develops a strategy to collect, analyze, and apply feedback from PIT and LHC Leads regarding training and technical assistance needs on utilization of PIT and HIC data as a community education tool. <b>Planning Team</b> generates a CoC Gaps Analysis outcomes reports and a recommendations on how to apply or use findings locally. <b>Planning Team</b> solicits feedback from <b>Engagement, Systems Change, and Data teams</b> and coordinates with teams for distribution of information .	More informed public and community leaders who will support specific community initiatives to end homelessness	3.2.1.i1 A feedback strategy is developed <b>Baseline:</b> 3.2.1.i2 # An analysis of PIT and LHC responses is completed <b>Baseline:</b> 3.2.2.i1 A Gaps Analysis outcomes report is developed. <b>Baseline:</b>
	3.3 Enhance person-centered practices through the Balance of State by increasing the participation and centering of people with lived experience of homelessness	3.3.1 Support LHCs to include lived expertise and strategize means for appropriate compensation and support as needed.	<b>Engagement, Planning, Systems Change, and Data Team</b> identify strategies to meaningfully engage persons with lived experience at LHC-level in their respective areas, and ensure these strategies are reflected in 1.1.1.	A more person-centered CoC	3.3.1.i1 % increase of LHCs with lived expertise membership <b>Baseline:</b>
		3.3.2 Support the Lived Experience Committee to identify ways to make the CoC more person-centered.	<b>Engagement team</b> facilitates a planning session with the LEC to identify how they fit into advancing the 2026 CoC Action Plan items directly (possible actions: developing a session at the THN conference, identifying ways to support person-centered learning engagement evaluation, etc., across committees in the CoC). <b>Engagement team</b> requests specific feedback from LEC on the proposed strategies that are developed in response to 3.3.1. <b>Planning, Systems Change, and Data team</b> strategically request input from LEC in connection to 2026 Action Plan activities.		3.3.2.i1 A 2026 LEC plan with areas of influence and activities is developed <b>Baseline:</b>