

Texas Balance of Safe Continuum of Care
Mission: The TX BoS CoC strengthens collaborative systems and coordinates partnerships that prevent and end homelessness through community-driven strategies, shared resources, and collective action across Texas

Priorities	Objectives	Activities	THN Responsible Party & Roles	Operational Goal	Progress Indicators	Progress Report for Quarter 1 (Jan.-March)
Priority 1) Local Focus (CoC Modernization): Enhance support and build capacity on the local level	1.1 Increase LHC capacity through leadership support, partner engagement and data driven decision-making	1.1.1. Facilitate the development of a plan with prioritized LHCs to identify 2-5 ways they will further the CoC's 2026 priorities within their local community.	The Engagement, Data, System Change, and Planning Team each develop a menu of recommended strategies and actions for LHCs to advance the 2026 Action Plan in their respective areas of CoC operations, tailored to varying stages of LHC readiness and implementation. The Engagement, Data, System Change, and Planning team collaboratively develop an LHC prioritization plan. Staff from each team work with prioritized LHCs to develop an LHC plan in their respective areas (i.e. Data team leads data/HMIS strategies, Systems Change leads Coordinated Entry strategies, etc.)	LHCs feel individually supported, informed, and able to work toward data-driven local goals to address homelessness Additional partners are identified and start to attend LHC meetings Proactive coordination across BoS Teams to support local communities	1.1.1.1: An LHC Prioritization Plan is developed Baseline: A Prioritization Plan has not been developed. 1.1.1.2: A cross-team menu of recommended local LHC strategies is generated Baseline: A menu of LHC strategies has not been generated. 1.1.1.3: LHC Action Plan Template is developed Baseline: An action plan has not been developed. 1.1.1.4 Number of LHC's prioritized and outreached to: Baseline: Prioritization and outreach has not yet occurred.	1.1.1.1: An initial categorization of the general status of Local Homeless Coalitions (LHCs) is already maintained by the LHC Coordinator; this data will be used as a starting point to inform the development of an LHC Prioritization Plan. 1.1.1.2: An LHC Strategy Development working session has been scheduled for May 11th where the Engagement, Data, Systems Change, and Planning teams will work together to begin developing a menu of LHC strategies. 1.1.1.3: No activity to report. 1.1.1.4: No activity to report.
		1.1.2. Develop and train on data portfolios for prioritized LHCs to review and inform decision-making	Data team creates a draft portfolio and solicits and integrates feedback from BoS teams and from General Members Systems Change team creates a draft portfolio (i.e., CE Data Profile) with a focus on CE data/status of implementation and solicits and integrates feedback from BoS teams and General Members Planning team ensures portfolios include project performance, gap analysis data, and funding/program data Data team creates portfolios, analyzes trends and outliers, and develops a plan for community engagement Engagement team ensures portfolios include data on local LHC partnership, including current partners and gaps in partners Data, Systems Change, Planning, and Engagement team conduct simple analysis of LHC data outcomes, identify recommendations to inform decision-making, and advise LHCs on use of data portfolios in their respective areas		1.1.2.1: Creation of an LHC-level data portfolio template Baseline: A template for local-level System Performance Measures data was drafted in late 2025. A second report, the Outcomes Analysis Report (which uses an HMIS CSV export) was also drafted in late 2025. A CE Data Quality Profile was also created in 2025. 1.1.2.2 Number of LHC data portfolios completed: Baseline: No LHC data portfolios have been completed for distribution, only for testing and drafting purposes. 1.1.2.3 Number of LHCs who have received training Baseline: No LHCs have received training on LHC Data Portfolios.	1.1.2.1: Specific strategies regarding further development and application of local data portfolios will be explored in the internal May 11th LHC Strategy Development session. Drafts of System Performance Measure LHC Data and the CE Data Portfolio were developed in 2025 and will be used as a basis for continued refinement through the implementation of this activity. The Data Team continued to refine the Outcomes Analysis Report based on feedback from the Modernization meetings and Cloudburst TA, where feedback included consolidation of data metrics, explanations of acronyms, additional data sources, etc. 1.1.2: No activity to report. 1.1.2.3: No activity to report.
		1.1.3. Initiate outreach to engage or re-engage CoC-level and LHC-level partnership in community-identified gaps in representation	Engagement Team ensures the strategies developed in 1.1.1. include LHC-level partnerships and facilitates outreach on behalf of and/or in partnership with LHCs. Planning Team conducts review of most recent gaps analysis and CoC consolidated application to identify gaps in partnerships, and ensures the strategies developed in 1.1.1. include priority partnership recommendations. Data Team identifies gaps in HMIS participating agencies and ensures the strategies developed in 1.1.1. include priority partnership recommendations. Planning, Data, Systems Change and Engagement team coordinate targeted outreach for TX BoS CoC Board recruitment.		1.1.3.1:1 Number of contacts to new CoC-level partners Baseline: Three new contacts/partnerships established to support Disaster Planning. 1.1.3.1:2 Number of contacts to new LHC-level partners Baseline: No contact to new LHC-level partners. 1.1.3.3: An analysis of the CoC Consolidated Application is conducted Baseline: An analysis has not been conducted.	1.1.3.1:1: Three new partnerships in 2026 with Texas Division of Emergency Management, Texas Volunteer Organizations Active in Disaster, Texas Association of Regional Councils, and Community Action Agencies to address gap in coordination through all phases of disaster planning. Further, the Planning and Engagement teams coordinated for strategic CoC Board outreach to a Council of Government for Seat 17. 1.1.3.2: Intentional coordination and relationship-building with regional Volunteer Organizations Active in Disaster, Community Action Agencies, and Councils of Government (including MOU for a CoC/COG Pilot Program with one Council of Government) 1.1.3.3: No activity to report.
	1.2 Increase CoC decision-maker awareness and understanding of local strengths, needs, and dynamics through data accessibility and regular information sharing.	1.2.1 Bring regular LHC-level data analysis to the CoC Board and other CoC committees and workgroups to enhance regional understanding	Engagement team ensures board meeting agendas include regular review of LHC-level data analysis and works with the Data, Systems Change, and Planning team to put this together in an accessible format. Data team coordinates with Systems Change, Engagement, and Planning team to devise a strategy to further orient all CoC committees to improved use of data and data-driven decision-making.	CoC decision-makers have a better understanding of individual community context and needs to devise strategies that support them	1.2.1.1:1 Number of CoC Board meetings that include LHC-level reporting Baseline: No 2026 Board meetings have included LHC-level reporting. 1.2.1.1:2 Number of CoC committee meetings that include LHC-level reporting Baseline: No 2026 CoC Committee meetings have included in LHC-level reporting.	1.2.1.1:1: Staff held preliminary discussion and planning regarding the frequency that Board members will receive LHC-level data and how they will receive it. A target implementation date has not yet been identified. 1.2.1.1:2: No activity to report.
	1.3 Continue the work of CoC modernization to better support providers on the local level and improve outcomes for people experiencing homelessness	1.3.1. Engage CoC General Members to routinely review the CoC's Modernization goals, outcomes, and strategies.	Engagement, Systems Change, Data and Planning teams identify how to continue the Modernization Workgroup's role and redefine Modernization in a way that utilizes existing governance structures.	The CoC identifies next steps to meet the goals of modernization	1.3.1.1:1 Number of reviews facilitated on CoC Modernization efforts: Baseline: A preliminary review was conducted in February 2026.	1.3.1.1:1: Staff incorporated three feedback and input opportunities into the April Modernization Workgroup agenda to understand how members want to be involved in continued Modernization of the CoC. Staff applied to and were selected to participate in a HUD Community Workshop on Governance Fundamentals. This workshop will begin in April.
		1.3.2. Regularly report out on the work of CoC Modernization efforts and gather feedback across the CoC	Engagement team ensures CoC membership and board meeting agendas include regular updates with options for giving feedback. Engagement, Data, System Change, and Planning Teams include regular updates with options for feedback at respective CoC Committee meetings		1.3.2.1:1 Modernization progress reports and explicitly requests feedback at 100% of CoC membership meetings and via CoC newsletters Baseline: Modernization progress reports were included in the January, February and March THN/TX BoS CoC Newsletter; no explicit, broad feedback form or mechanism exists.	1.3.2.1:1: Staff planned the Spring CoC General Membership this quarter for April 29. Staff incorporated a specific agenda item for CoC General Members to provide input to the CoC or engage in open discussion. A Modernization update was also incorporated into the meeting agenda. Brief Modernization updates were provided to the CoC Board at the January, February and March Board meetings.

<p>Priority 2) Service & Housing Outcomes: Partner with service providers to evaluate and improve programming, increase funding and capacity, and remove barriers for improved outcomes</p>	<p>2.1 Develop data visualization tools that allow providers to improve performance and articulate program outcomes and needs.</p>	<p>2.1.1 Ensure easy access and training for data visualization tools that are developed</p> <p>2.1.2 Engage community, CoC decision making bodies and LHCs in design and revision of dashboards to maximize use</p>	<p>Data team develops action plan with support from Engagement, Systems Change, and Planning teams</p> <p>Data team leads feedback collection. Engagement, Systems Change, and Planning teams conduct outreach to their respective groups requesting feedback on the tool(s) and coordinate with the Data team on recommended revisions.</p>	<p>Each level of community impact (CoC, LHC, agency, & project-level) has access to the data and training needed to improve performance</p>	<p>2.1.1.i1 A training plan is developed Baseline: A training plan has not been developed. 2.1.1.i2: # of persons trained Baseline: Zero persons training on data visualization tools.</p>	<p>2.1.1.i1: No activity to report. Initial strategy development regarding training for communities on data tools will begin at the internal LHC Strategy Development session slated for Q2. 2.1.1.i2: No activity report.</p>
	<p>2.2. Increase peer support and training opportunities for CoC and ESG Providers to increase the quality of service delivery and Project Applications</p>	<p>2.2.1 Provide an annual training calendar for continued learning and practice opportunities for CoC and ESG grantees</p>	<p>Planning team to develop and implement annual training calendar; ensure it is publicly posted, broadly available, includes feedback and evaluation and ties into long-term gap analysis of training needs and provider support.</p> <p>Engagement, Systems Change, and Data teams identify additional training opportunities in their respective areas, with opportunities for feedback, and cross-promote CoC training opportunities.</p>		<p>2.1.2.i1 Number of Data Visualization feedback opportunities made available to CoC members Baseline: No specific opportunities</p> <p>2.2.2.i1 Training calendar published Baseline: No training calendar yet published 2.2.2.i2 # of trainings and # of participants Baseline: No trainings or participants yet established</p>	<p>2.1.2.i1: Not activity to report.</p> <p>2.2.2.i1: Training calendar has been published on Events Calendar of THN's website. 2.2.2.i2: Planning Team provided recorded "Pebble" trainings (recorded trainings that are 30 minutes or less) for Texas SOAR OAT, ESG Street Outreach Basics, ESG RRH Basics, and Trauma-Informed Care Model (more than 150 views across all recordings); Planning Team also held live webinar for SOAR Training with 76 attendees; Planning Team also held numerous RRH Boot Camp trainings with multiple grantees. A Person-Centered Case Management Training series was developed and the CoC procured a trainer; this training series is set to begin in May 2026.</p>
	<p>2.3 Conduct Quarterly Performance Reviews consistent with the CoC monitoring strategy to use as a baseline for performance improvement</p>	<p>2.3.1 Partner with agencies in quarterly performance reviews to listen to gaps and barriers and offer needed supports</p> <p>2.3.2 Apply person-centered monitoring practices that engage program participants and frontline staff insight to improve performance</p>	<p>Planning team revises and refines QPSC utilizing provider input and evolving performance targets, and conducts performance reviews with support from Data and Systems Change teams as needed.</p> <p>Planning team design and implement monitoring practice in consultation with Data, Systems Change, and Engagement Teams, including identifying pathways for participant and front-line staff engagement to inform monitoring practices. Planning team ensures monitoring results feed into other activities and larger CoC strategy (i.e. training needs, development of LHC-level strategy, updates to LHC data portfolios)</p>		<p>2.3.1.i1 # of quarterly performance reviews completed Baseline: No quarterly performance reviews yet completed</p> <p>2.3.2.i1 # of monitoring activities completed Baseline: No monitoring activities yet completed</p>	<p>2.3.1.i1: Planning Team conducted 26 quarterly performance reviews.</p> <p>2.3.2.i1: Planning Team conducted Quality Review Plan meetings for two grantees; Planning Team also conducted a bimonthly spending review for 27 projects</p>
	<p>3.1. Develop new Coordinated Entry Assessment & Prioritization (CEAP) processes and identify strategy to select CE region(s) that could pilot the new processes.</p>	<p>3.1.1 Engage people with lived experience of homelessness and frontline staff to co-develop updated processes for coordinated entry, including a person-centered training curriculum and mechanisms for continuous quality improvement</p>	<p>Systems Change team devise a strategy, use an inclusive process to update all priority documents and CES processes with the help of TA, and identify ways this content area overlaps and/or can be supported through other 2026 action items (e.g. coordination with Planning team monitoring in person-centered ways)</p>		<p>Coordinated Entry and Prioritization processes are person-centered and ready for implementation and ongoing evaluation</p>	<p>3.1.1.i1 Updated CE Assessment & Prioritization standards are drafted Baseline: A prioritization scheme has been selected. Potential CE Assessment questions have been drafted and undergone review. 3.1.1.i2 A strategy has been developed to pilot the updated Assessment & Prioritization Standards: Baseline: Staff requested support for HUD Technical Assistance on Pilot planning and development.</p>
<p>Priority 3) Person-Centered Implementation: Support best practice through education, coordinated planning and person-centered implementation</p>	<p>3.2 Utilize data to provide community education about housing gaps and the realities of homelessness in the Texas Balance of State CoC.</p>	<p>3.2.1 Solicit input from PIT and LHC Leads on training/technical assistance needs regarding how to use PIT/HIC data as a tool for community education on housing gaps and realities of homelessness.</p> <p>3.2.2 Distribute CoC Gaps Analysis findings to LHCs and the broader CoC. Identify and communicate recommendations on how to use this data locally to support coordinated planning.</p>	<p>Engagement team develops a strategy to collect, analyze, and apply feedback from PIT and LHC Leads regarding training and technical assistance needs on utilization of PIT and HIC data as a community education tool.</p> <p>Planning Team generates a CoC Gaps Analysis outcomes reports and a recommendations on how to apply or use findings locally. Planning Team solicits feedback from Engagement, Systems Change, and Data teams and coordinates with teams for distribution of information.</p>	<p>More informed public and community leaders who will support specific community initiatives to end homelessness</p>	<p>3.2.1.i1 A feedback strategy is developed Baseline: A strategy does not exist. 3.2.1.i2 # An analysis of PIT and LHC responses is completed Baseline: An analysis has not been completed for 2026.</p> <p>3.2.2.i1 A Gaps Analysis outcomes report is developed. Baseline: No Gaps Analysis outcomes report yet developed.</p>	<p>3.2.1.i1: No activity to report. 3.2.1.i2: No activity to report.</p> <p>3.2.2.i1: Planning Team generated an initial finding report based on results from 2025 Gaps Analysis Survey that received 82 responses from stakeholders across the TX BoS CoC, which included implications of the findings on FY26 CoC Program competition and placeholders for PIT/HIC Count, SPM, and CE data when available</p>
	<p>3.3 Enhance person-centered practices through the Balance of State by increasing the participation and centering of people with lived experience of homelessness</p>	<p>3.3.1 Support LHCs to include lived expertise and strategize means for appropriate compensation and support as needed.</p> <p>3.3.2 Support the Lived Experience Committee to identify ways to make the CoC more person-centered.</p>	<p>Engagement, Planning, Systems Change, and Data Team identify strategies to meaningfully engage persons with lived experience at LHC-level in their respective areas, and ensure these strategies are reflected in 1.1.1.</p> <p>Engagement team facilitates a planning session with the LEC to identify how they fit into advancing the 2026 CoC Action Plan Items directly (possible actions: developing a session at the THN conference, identifying ways to support person-centered learning engagement and evaluation, etc., across committees in the CoC). Engagement team requests specific feedback from LEC on the proposed strategies that are developed in response to 3.3.1.</p> <p>Planning, Systems Change, and Data team strategically request input from LEC in connection to 2026 Action Plan activities.</p>	<p>A more person-centered CoC</p>	<p>3.3.1.i1 % increase of LHCs with lived expertise membership Baseline: 15 of 31 LHCs (48%) have at least one member with lived expertise (number generated based on data collected in early 2025).</p> <p>3.3.2.i1 A 2026 LEC plan with areas of influence and activities is developed Baseline: A LEC plan in connection to the 2026 CoC Action Plan has not been developed.</p>	<p>3.3.1.i1: No activity to report.</p> <p>3.3.2.i1: Initial conference planning discussions have occurred with Lived Experience Committee (LEC); no additional activity related to LEC 2026 planning to report this quarter. Systems Change Team requested feedback from LEC on CE Assessment development at the February and March 2026 meetings.</p>