

Texas Balance of Sate Continuum of Care
Mission: The TX BoS CoC strengthens collaborative systems and coordinates partnerships that prevent and end homelessness through community-driven strategies, shared resources, and collective action across Texas

Priorities	Objectives	Activities	THN Responsible Party & Roles	Operational Goal	Progress Indicators	Progress Report for Quarter 2 (Apr-Jun)
Priority 1) Local Focus (CoC Modernization): Enhance support and build capacity on the local level	1.1 Increase LHC capacity through leadership support, partner engagement and data driven decision-making	1.1.1. Facilitate the development of a plan with prioritized LHCs to identify 2-5 ways they will further the CoC's 2026-2027 priorities within their local community.	The Engagement, Data, System Change, and Planning Team each develop a menu of recommended strategies and actions for LHCs to advance the 2026 Action Plan in their respective areas of CoC operations, tailored to varying stages of LHC readiness and implementation. The Engagement, Data, System Change, and Planning team collaboratively develop an LHC prioritization plan. Staff from each team work with prioritized LHCs to develop an LHC plan in their respective areas (i.e. Data team leads data/HMIS strategies, Systems Change leads Coordinated Entry strategies, etc.)		1.1.1.1: An LHC Prioritization Plan is developed Baseline: A Prioritization Plan has not been developed. 1.1.1.1.2: A cross-team menu of recommended local LHC strategies is generated Baseline: A menu of LHC strategies has not been generated. 1.1.1.1.3: LHC Action Plan Template is developed Baseline: An action plan has not been developed. 1.1.1.1.4 Number of LHC's prioritized and outreached to: Baseline: Prioritization and outreach has not yet occurred.	1.1.1.1.1: Planning, Data, Engagement, and Systems Change team staff worked together to identify additional LHC prioritization considerations and then categorized items by most to least important to measure and most and least difficult to measure. 1.1.1.1.2: Planning, Data, Engagement, and Systems Change team staff worked together to develop LHC-and-community facing strategies and then categorized strategies by status of LHCs (i.e. Foundational, Developing and Building, and Sustaining/Enhancing.) 1.1.1.1.3: Staff developed and filled an intern position to support the CoC's local focus, who will lead the development of LHC-facing tools including the Action Plan Template. This position will start in August 2026. 1.1.1.1.4: No activity to report.
		1.1.2. Develop and train on data portfolios for prioritized LHCs to review and inform decision-making	Data team creates a draft portfolio and solicits and integrates feedback from BoS teams and from General Members Systems Change team creates a draft portfolio (i.e., CE Data Quality Profile) with a focus on CE data/status of implementation and solicits and integrates feedback from BoS teams and General Members Planning team ensures portfolios include project performance, gap analysis data, and funding/program data Data team creates portfolios, analyzes trends and outliers, and develops a plan for community engagement Engagement team ensures portfolios include data on local LHC partnership, including current partners and gaps in partners Data, Systems Change, Planning, and Engagement team conduct simple analysis of LHC data outcomes, identify recommendations to inform decision-making, and advise LHCs on use of data portfolios in their respective areas	LHCs feel individually supported, informed, and able to work toward data-driven local goals to address homelessness Additional partners are identified and start to attend LHC meetings Proactive coordination across BoS Teams to support local communities	1.1.2.1: Creation of an LHC-level data portfolio template Baseline: A template for local-level System Performance Measures data was drafted in late 2025. A second report, the Outcomes Analysis Report (which uses an HMIS CSV export) was also drafted in late 2025. A CE Data Quality Profile was also created in 2025. 1.1.2.1.2 Number of LHC data portfolios completed: Baseline: No LHC data portfolios have been completed for distribution, only for testing and drafting purposes. 1.1.2.1.3 Number of LHCs who have received training Baseline: No LHCs have received training on LHC Data Portfolios.	1.1.2.1: The Data Team is further refining the Outcomes Analysis Report and considering creating two versions of the Report. A 'short report' to send LHCs first, as to not overwhelm them with data and to get the conversation started. There would also be a 'long report' which is a much more comprehensive look at the LHC's HMIS data. Staff also held planning meetings internally, and externally with the CoC's Modernization HUD TA provider, The Cloudburst Group, to brainstorm data sharing options including utilization of Stella P. 1.1.1.2: No activity to report. 1.1.2.1.3: No activity to report.
		1.1.3. Initiate outreach to engage or re-engage CoC-level and LHC-level partnership in community-identified gaps in representation	Engagement Team ensures the strategies developed in 1.1.1. include LHC-level partnerships and facilitates outreach on behalf of and/or in partnership with LHCs. Planning Team conducts review of most recent gaps analysis and CoC Consolidated application to identify gaps in partnerships, and ensures the strategies developed in 1.1.1. include priority partnership recommendations. Data Team identifies gaps in HMIS participating agencies and ensures the strategies developed in 1.1.1. include priority partnership recommendations. Planning, Data, Systems Change and Engagement team coordinate targeted outreach for TX BoS CoC Board recruitment.		1.1.3.1:1 Number of contacts to new CoC-level partners Baseline: Three new contacts/partnerships established to support Disaster Planning. 1.1.3.1.2 Number of contacts to new LHC-level partners Baseline: No contact to new LHC-level partners. 1.1.3.1.3: An analysis of the CoC Consolidated Application is conducted Baseline: An analysis has not been conducted.	1.1.3.1.1: Planning and Engagement Team met with Texas Legal Services Center to discuss partnership for increasing Legal Kiosks and legal support into BoS for people experiencing homelessness. Staff completed a HUD Community Workshop on CoC/Victim Service Provider (VSP) Coordination, where both CoC staff and a VSP in the TX BoS CoC participated and developed strategies to increase engagement between the CoC and VSPs. Staff facilitated three targeted outreach efforts for TX BoS CoC Board Recruitment for Seat 17. The Systems Change Team experienced an influx in non-traditional Coordinated Entry partners requesting information from the CoC on Coordinated Entry, specifically affordable housing developers and sober-living homes. This influx has been seen across multiple Coordinated Entry Regions; in response, staff provide a warm handoff to the CE Region's point of contact. Additionally, the Partnership Development VISTA continued to conduct outreach to and engage with nontraditional partners, including: Area Agencies on Aging (25), the Texas Head Start Collaboration Office (1), TexProtect's Texas Prevention Network (1), Texas Parents as Teachers (1), local Workforce Development Boards (14), Regional Advisory Councils (14), and the Texas Juvenile Justice Department. 1.1.3.1.2: Strategies related to fostering LHC-level partnerships were developed in the LHC Strategy Development working meeting conducted internally and categorized by level of LHC functioning. Composition of LHC members was identified as a potential prioritization factor when selecting LHCs (i.e. prioritizing LHCs with significant gaps in representation.) 1.1.3.1.3: Staff conducted a review of the FY26 CoC Program NOFO with a focus on Rating Factors for the CoC Application. Staff identified priority CoC-level partnerships in alignment with CoC Application scoring, and identified where a partnership already exists, needs to be strengthened, or needs to be established.
	1.2 Increase CoC decision-maker awareness and understanding of local strengths, needs, and dynamics through data accessibility and regular information sharing.	1.2.1 Bring regular LHC-level data analysis to the CoC Board and other CoC committees and workgroups to enhance regional understanding	Engagement team ensures board meeting agendas include regular review of LHC-level data analysis and works with the Data, Systems Change, and Planning team to put this together in an accessible format. Data team coordinates with Systems Change, Engagement, and Planning team to devise a strategy to further orient all CoC committees to improved use of data and data-driven decision-making.	CoC decision-makers have a better understanding of individual community context and needs to devise strategies that support them	1.2.1.1:1 Number of CoC Board meetings that include LHC-level reporting Baseline: No 2026 Board meetings have included LHC-level reporting. 1.2.1.1.2 Number of CoC committee meetings that include LHC-level reporting Baseline: No 2026 CoC Committee meetings have included in LHC-level reporting.	1.2.1.1: Staff arranged and held six planning external meetings with The Cloudburst Group, the HUD Technical Assistance provider for CoC Modernization, and two internal planning meetings with CoC staff. These meetings focused on CoC and local-level data sharing options, strategies, and corresponding training needs with the CoC Board and Local Homeless Coalitions. 1.2.1.1.2: No activity to report; contingent on 1.2.2.1.1.
		1.3.1. Engage CoC General Members to routinely review the CoC's Modernization goals, outcomes, and strategies.	Engagement, Systems Change, Data and Planning teams identify how to continue the Modernization Workgroup's role and redefine Modernization in a way that utilizes existing governance structures.		1.3.1.1:1 Number of reviews facilitated on CoC Modernization efforts: Baseline: A preliminary review was conducted in February 2026.	1.3.1.1.1: The final CoC Modernization workgroup was held in April. In this call, workgroup members requested support and training on Coordinated Entry Diversion. In response, staff is working on the development of Diversion guidance. Members also expressed interest in continuing in an advisory capacity, and were provided an opportunity to provide feedback on the draft written Modernization Report.

	1.3 Continue the work of CoC modernization to better support providers on the local level and improve outcomes for people experiencing homelessness	1.3.2. Regularly report out on the work of CoC Modernization efforts and gather feedback across the CoC	Engagement team ensures CoC membership and board meeting agendas include regular updates with options for giving feedback. Engagement, Data, System Change, and Planning Teams include regular updates with options for feedback at respective CoC Committee meetings	The CoC identifies next steps to meet the goals of modernization	1.3.2.1:1 Modernization progress reports and explicitly requests feedback at 100% of CoC membership meetings and via CoC newsletters Baseline: Modernization progress reports were included in the January, February and March THN/TX BoS CoC Newsletter; no explicit, broad feedback form or mechanism exists.	1.2.2.1: The Spring CoC General Membership meeting was held on April 29, 2026. CoC General Members were provided an opportunity to ask questions and address the CoC, including providing feedback to the CoC. In this meeting, general members received an overview of the 2026 CoC Action Plan and update on CoC Modernization. The final CoC Modernization workgroup meeting was held in April where members provided feedback on the draft Modernization written report; members also received two opportunities to provide written feedback via email this quarter. A comprehensive review of Modernization efforts was delivered at the June CoC Board of Directors meeting; because Modernization is embedded into the CoC Action Plan, the CoC will primarily communicate CoC Modernization Updates through Quarterly Progress Reports of the Action Plan. The Coordinated Entry Steering Committee convened in May and staff solicited feedback on the draft updated HMIS First Responder Policy and on Coordinated Entry evaluation metrics to use to evaluate CoC Program-funded projects.
Priority 2) Service & Housing Outcomes: Partner with service providers to evaluate and improve programming, increase funding and capacity, and remove barriers for improved outcomes	2.1 Develop data visualization tools that allow providers to improve performance and articulate program outcomes and needs.	2.1.1 Ensure easy access and training for data visualization tools that are developed	Data team develops action plan with support from Engagement, Systems Change, and Planning teams	Each level of community impact (CoC, LHC, agency, & project-level) has access to the data and training needed to improve performance	2.1.1.1:1 A training plan is developed Baseline: A training plan has not been developed. 2.1.1.1.2: # of persons trained Baseline: Zero persons training on data visualization tools.	2.1.1.1: Staff held two planning meetings this quarter with The Cloudburst Group, the CoC's HUD Technical Assistance Provider for CoC Modernization. Staff requested that TA assists with the development of an instruction document to guide training on data visualizations. 2.1.1.2: No activity to report.
		2.1.2 Engage community, CoC decision making bodies and LHCs in design and revision of dashboards to maximize use	Data team leads feedback collection. Engagement, Systems Change, and Planning teams conduct outreach to their respective groups requesting feedback on the tool(s) and coordinate with the Data team on recommended revisions.		2.1.2.1:1 Number of Data Visualization feedback opportunities made available to CoC members Baseline: No specific opportunities	2.1.2.1: Data Team staff presented Outcomes Analysis, a data visualization tool developed for the TX BoS CoC, to the Lived Experience Committee at the June 17th meeting and requested their feedback
	2.2. Increase peer support and training opportunities for CoC and ESG Providers to increase the quality of service delivery and Project Applications	2.2.1 Provide an annual training calendar for continued learning and practice opportunities for CoC and ESG grantees	Planning team to develop and implement annual training calendar; ensure it is publicly posted, broadly available, includes feedback and evaluation and ties into long-term gap analysis of training needs and provider support. Engagement, Systems Change, and Data teams identify additional training opportunities in their respective areas, with opportunities for feedback, and cross-promote CoC training opportunities.		2.2.2.1:1 Training calendar published Baseline: No training calendar yet published 2.2.2.1.2 # of trainings and # of participants Baseline: No trainings or participants yet established	2.2.2.1: Objective already completed. 2.2.2.2: Planning Team held a two-part CoC New Project Training Clinic with 46 attendees. The 8-part 2026 Person-Centered Case Management training series began on May 1, with sessions occurring every other Friday. Training topics this quarter included five sessions on: Motivational Interviewing, Trauma-Informed Care, Street Outreach and Engagement, Co-Occurring Conditions, and Case Planning. The training topics in this series were collected at the Spring CoC General Membership meeting.
			Planning team revises and refines QPSC utilizing provider input and evolving performance targets, and conducts performance reviews with support from Data and Systems Change teams as needed.			2.3.1.1: Planning Team conducted 26 quarterly performance reviews via the FY26 CoC Competition scorecard. 8 projects were not reviewed due to being in operation for less than 12 months.
	2.3 Conduct Quarterly Performance Reviews consistent with the CoC monitoring strategy to use as a baseline for performance improvement	2.3.1 Partner with agencies in quarterly performance reviews to listen to gaps and barriers and offer needed supports	Planning team design and implement monitoring practice in consultation with Data, Systems Change, and Engagement Teams , including identifying pathways for participant and front-line staff engagement to inform monitoring practices. Planning team ensures monitoring results feed into other activities and larger CoC strategy (i.e. training needs, development of LHC-level strategy, updates to LHC data portfolios)		2.3.1.1:1 # of quarterly performance reviews completed Baseline: No quarterly performance reviews yet completed	2.3.2.1: Systems Change Team held CE data quality improvement meetings with 5 CE Regions this quarter: Corpus Christi, Concho Valley, Victoria, Odessa, and Panhandle. The Systems Change Team also held a training with Laredo CE providers on HPL cleanup, and began engaging with the region on the process to review and clean up the region's HPL.
		2.3.2 Apply person-centered monitoring practices that engage program participants and frontline staff insight to improve performance			2.3.2.1:1 # of monitoring activities completed Baseline: No monitoring activities yet completed	
Priority 3) Person-Centered Implementation: Support best practice through education, coordinated planning and person centered implementation	3.1. Develop new Coordinated Entry Assessment & Prioritization (CEAP) processes and identify strategy to select CE region(s) that could pilot the new processes.	3.1.1 Engage people with lived experience of homelessness and frontline staff to co-develop updated processes for coordinated entry, including a person-centered training curriculum and mechanisms for continuous quality improvement	Systems Change team devise a strategy, use an inclusive process to update all priority documents and CES processes with the help of TA, and identify ways this content area overlaps and/or can be supported through other 2026 action items (e.g. coordination with Planning team monitoring in person-centered ways)	Coordinated Entry and Prioritization processes are person-centered and ready for implementation and ongoing evaluation	3.1.1.1:1 Updated CE Assessment & Prioritization standards are drafted Baseline: A prioritization scheme has been selected. Potential CE Assessment questions have been drafted and undergone review. 3.1.1.1.2 A strategy has been developed to pilot the updated Assessment & Prioritization Standards: Baseline: Staff requested support for HUD Technical Assistance on Pilot planning and development.	3.1.1.1: The Coordinated Entry Assessment & Prioritization Redesign (CEAP) workgroup convened three times this quarter. Staff met monthly with assigned HUD Technical Assistance, and met with the TX BoS CoC Lived Experience Committee in April to get input on the drafted assessment scripts and section headers for the new assessment. Staff applied feedback from the LEC and CEAP workgroup to drafted assessment questions, reviewed and finalized questions, and prioritized questions for focus group review next quarter. 3.1.1.2: Staff began high-level planning for the steps that need to be completed prior to the pilot, such as developing training materials, building out workflows in HMIS, developing a prioritization mapping plan, etc., and determined the pilot will not take place until 2027. Staff requested support with planning a pilot timeline from HUD Technical Assistance.
		3.2.1 Solicit input from PIT and LHC Leads on training/technical assistance needs regarding how to use PIT/HIC data as a tool for community education on housing gaps and realities of homelessness.	Engagement team develops a strategy to collect, analyze, and apply feedback from PIT and LHC Leads regarding training and technical assistance needs on utilization of PIT and HIC data as a community education tool.		3.2.1.1:1 A feedback strategy is developed Baseline: A strategy does not exist. 3.2.1.1.2 An analysis of PIT and LHC responses is completed Baseline: An analysis has not been completed for 2026.	3.2.1.1: The Spring CoC General Membership meeting was held on April 29, 2026. CoC General Members were provided an opportunity to ask questions and address the CoC, including providing feedback to the CoC, however, no specific feedback was received or requested regarding PIT and HIC. 3.2.1.2: No activity to report. This is contingent on 3.2.1.1.
	3.2 Utilize data to provide community education about housing gaps and the realities of homelessness in the Texas Balance of State CoC.	3.2.2 Distribute CoC Gaps Analysis findings to LHCs and the broader CoC. Identify and communicate recommendations on how to use this data locally to support coordinated planning.	Planning Team generates a CoC Gaps Analysis outcomes reports and a recommendations on how to apply or use findings locally. Planning Team solicits feedback from Engagement, Systems Change, and Data teams and coordinates with teams for distribution of information.	More informed public and community leaders who will support specific community initiatives to end homelessness	3.2.2.1:1 A Gaps Analysis outcomes report is developed. Baseline: No Gaps Analysis outcomes report yet developed.	3.2.2.1: Planning Team modified the Gaps Analysis findings report into a more general Gaps Signals report that can be shared with the Community Investment Committee for global feedback on FY26 CoC Program competition and local CoC priorities. Current discussions happening with Senior CoC Director about ownership of Gaps Analysis process. Staff provided copies of the Gaps Analysis Findings when engaging with prospective partners in the sober-living section to illustrate the needs of the CoC and how their resources fit in.

	3.3 Enhance person-centered practices through the Balance of State by increasing the participation and centering of people with lived experience of homelessness	3.3.1 Support LHCs to include lived expertise and strategize means for appropriate compensation and support as needed.	Engagement, Planning, Systems Change, and Data Team identify strategies to meaningfully engage persons with lived experience at LHC-level in their respective areas, and ensure these strategies are reflected in 1.1.1.	A more person-centered CoC	3.3.1.i1 % increase of LHCs with lived expertise membership Baseline: 15 of 31 LHCs (48%) have at least one member with lived expertise (number generated based on data collected in early 2025).	3.3.1.i1: Strategies related to inclusion of persons with lived experience were developed in the LHC Strategy Development working meeting conducted internally and categorized by level of LHC functioning. Inclusion of persons with lived experience in the LHC was identified as a potential prioritization factor when selecting LHCs (i.e. prioritizing LHCs without membership that includes persons with lived experience). Staff planned and scheduled a meeting for LHC leads in November to discuss inclusion of persons with lived experience.
		3.3.2 Support the Lived Experience Committee to identify ways to make the CoC more person-centered.	Engagement team facilitates a planning session with the LEC to identify how they fit into advancing the 2026 CoC Action Plan items directly (possible actions: developing a session at the THN conference, identifying ways to support person-centered learning engagement and evaluation, etc., across committees in the CoC). Engagement team requests specific feedback from LEC on the proposed strategies that are developed in response to 3.3.1. Planning, Systems Change, and Data team strategically request input from LEC in connection to 2026 Action Plan activities.		3.3.2.i1 A 2026 LEC plan with areas of influence and activities is developed Baseline: A LEC plan in connection to the 2026 CoC Action Plan has not been developed.	3.3.2.i1: LEC provided feedback to the Systems Change Team on the new Coordinated Entry assessment scripts in April, and to the Data Team on the Outcomes Analysis Data Visualization in June. Staff facilitated planning sessions with the LEC in May and June for the Fall CoC General Membership meeting which will focus on the LEC's areas of influence in the CoC and gathering feedback from General Members on priorities for the LEC.